

(ZA) GN 570 of 1997: Gauteng Gambling Regulations

Provincial Subordinate Legislation

Provincial Subordinate Legislation > Gauteng > GP Subordinate Legislation > G > Gambling Act, No. 4 of 1995, Gauteng > Rules and Regulations > Regulations

as amended by

General Notice No. 2190 of 1998

General Notice No. 2421 of 1998

General Notice No. 1808 of 1999

General Notice No. 2061 of 2001

Provincial Notice No. 4 of 2002

General Notice No. 401 of 2003

General Notice No. 580 of 2004

General Notice No. 873 of 2005

General Notice No. 914 of 2006

Provincial Notice No. 935 of 2007

General Notice No. 310 of 2008

General Notice No. 735 of 2008

General Notice No. 949 of 2009

General Notice No. 1769 of 2010

General Notice No. 941 of 2011

General Notice No. 664 of 2012

General Notice No. 230 of 2013

General Notice No. 712 of 2014 (w.e.f. 1st April 2014)

General Notice No. 1037 of 2015 (w.e.f. 1st April 2015)

General Notice No. 415 of 2016 (w.e.f. 1st April 2016)

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General Notice No. 343 of 2017 (w.e.f. 1st April 2017)

General Notice No. 529 of 2018 (w.e.f. 1st April 2018)

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General Notice No. 393 of 2020 (w.e.f. 1st April 2020)

General Notice No. 433 of 2022 (w.e.f. 1st April 2022)

General Notice No. 360 of 2023 (w.e.f. 1st April 2023)

General Notice No. 1085 of 2024 (w.e.f. 1st November 2024)

General Notice No. 453 of 2025

REGULATIONS

I hereby, in terms of section 84 of the Gauteng Gambling and Betting Act, No. 4 of 1995, repeal the regulation made by Notice No. 18 of 1997 and make the regulations set out in the Schedule.

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Annexure A Form GGB 1/2019

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PART 1 GENERAL

Chapter 1 Definitions

1. Definitions.

(1) In these Regulations, unless the context otherwise indicates—

“Act” means the Gauteng Gambling Act, No. 4 of 1995;

[Definition of “Act” substituted by r. 1 of General Notice No. 2061 of 2001.]

“Amusement machine” means a machine, apparatus or device other than a machine, apparatus or device contemplated in section 1 (3) of the Act, which provides as the prize, reward or consideration for successfully playing the game concerned a non-redeemable for cash prize, with a monetary value not greater than R25,00;

[Definition of “Amusement machine” inserted by r. 1 of General Notice No. 2190 of 1998.]

“cash” means coin and currency that circulates, and is customarily used and accepted as money, in the issuing nation;

“cheat” means to unlawfully alter the elements of chance, method of selection or criteria which determine:

- (a) The result of a game; or
- (b) The amount or frequency of payment in a game.

“chip” means a non-metal or partly metal representative of value, redeemable for cash, and issued and sold by a licensee for use at the licensee's licensed premises;

“drop” means the total amount of money, chips, tokens and credit markers contained in the drop box;

“drop box” means a locked container permanently marked with the game, shift and number corresponding to a permanent number of the table, into which all currency exchanged for chips or tokens or credit instruments at the table and all other documents pertaining to transactions at the table must be placed;

“electronic gaming equipment” shall include electronic gaming machines, electronic gaming tables and electronic monitoring systems;

[Definition of “electronic gaming equipment” inserted by r. 1 of General Notice No. 735 of 2008 w.e.f. 1 April 2008.]

“equipment” means any equipment, device, component or machine used remotely or directly in connection with gambling;

“fill” means the issue of additional chips to the table;

“final action” in relation to any application, means the date when the board grants or refuses an application;

“junket” means a visit or an excursion to a casino by one or more persons who receive complimentary services such as transport, food and lodging as an inducement to gambling at the casino, which is arranged by a third party;

“junket agent” means any person who, for commission, a share in gambling profits or any other consideration, in conjunction with the holder of a casino licence, plans or organises a junket;

“off-course bookmaker” means a bookmaker licensed to operate in Tattersalls;

“on-course bookmaker” means a bookmaker licensed to operate on a race-course and at such other place as the Board may approve from time to time;

[Definition of “on-course bookmaker” substituted by r. 1 of General Notice No. 2061 of 2001.]

“special bookmaker licence” means a special licence issued in terms of section 38B of the Act authorising a licenced bookmaker to conduct business at specified premises other than their licenced premises, for a limited and specified duration;

[Definition of “special bookmaker licence” inserted by r. 1 (b) of General Notice No. 453 of 2025.]

“Tattersalls” means a betting exchange where licensed bookmakers other than on-course bookmakers, are authorised to conduct their business;

“token” means a metal or other representative of value, redeemable for cash, and issued and sold by the licensee for use in slot machines or for use in slot machines and at table games or counter games at the licensee’s licensed premises; and

[Definition of “token” substituted by r. 1 (c) of General Notice No. 453 of 2025.]

“wagering device” means hardware which, at the time of its manufacture, was designed to be used by the public for the purpose of wagering transactions.

[Definition of “wagering device” added by r. 1 (d) of General Notice No. 453 of 2025.]

(2) Any other word or expression has the meaning assigned thereto in the Act.

[Sub-r. (2) inserted by r. 1 (e) of General Notice No. 453 of 2025.]

[R. 1 amended by r. 1 (a) of General Notice No. 453 of 2025.]

Chapter 2 Applicability of Chapters

2. Chapters 16 to 27.

The provisions of Chapters 16 to 27 shall apply only in respect of licensed casino operations.

3. Chapter 28 to 35.

The provisions of Chapters 28 to 35 shall apply only in respect of licensed bingo operations.

4. Chapters 36 to 44.

The provisions of Chapters 36 to 44 shall apply only in respect of licensed gaming machine route operations and additional gaming machine operations.

5. Chapters 45 to 51.

The provisions of Chapters 45 to 51 shall apply only in respect of licensed gaming machine operations.

6. Chapter 52 to 57.

The provisions of Chapters 52 to 57 shall apply only in respect of licensed manufacturing, supplier or maintenance operations.

7. Chapters 58 to 62.

The provisions of Chapters 58 to 62 shall apply only in respect of licensed totalizator operations.

8. Chapters 63 to 67.

The provisions of Chapters 63 to 67 shall apply only in respect of licensed bookmaking activities.

9. Chapters 68 to 70.

The provisions of Chapters 68 to 70 shall apply only in respect of licensed race-meeting.

10. Chapters 74 to 78.

The provisions of Chapters 74 to 78 shall apply only in respect of amusement machines.

[R. 10 substituted by r. 2 of General Notice No. 2061 of 2001.]

Chapter 3 Applications and Investigations

11. General.

(1) Any licence, registration, certificate of suitability, authorisation or consent granted by the board shall be deemed to be revocable contingent upon continuous suitability for licensing, registration, authorisation or consent and, without limiting the board's right to conduct an investigation, the board shall have the right at any time to call for such information, to be submitted to it within 14 days or such longer period as it may allow, as the board may deem necessary to satisfy itself as to such continuous suitability.

(2) Any person applying for a licence, registration, certificate of suitability, authorisation or consent will have to satisfy the board that he or she is qualified to be granted such licence, registration, certificate, authorisation or consent, as the case may be.

(3) The board shall not be liable for any act or omission done or conduct carried out in good faith in the execution of its duties in terms of the Act and these regulations.

(4) Neither the officials, employees or agents of the board shall be held liable for any act or omission done or conduct carried out in the execution of their duties in terms of the Act, these regulations or the terms of delegation granted to such officials, employees or agents by the board.

12. Claim of privilege.

The board or its authorised official or agent may, during the investigation, inspection or consideration of any application:

(1) direct such inquiries as are necessary or relevant in respect of the application to the applicant;

- (2) require the applicant or any person who made a statement or testifies in support of the application, to answer any question put to the applicant or such person:

Provided that a failure or refusal by the applicant or such person to respond to the solid inquiries or answer the said questions, will be taken into account by the board in its assessment of the applicant's appropriateness and fitness when considering the application.

13. Applications.

- (1) Every application shall be submitted on forms furnished or approved by the board and shall contain and be accompanied and supplemented by such documents and information as may be specified or required by the board.
- (2) It is grounds for denial of an application and an offence for any person to make any false statement of material fact, knowing it to be false, in any application submitted to the board, or to omit to state in any such application any material fact which is required to be stated therein, or omit to state a material fact necessary to make the facts stated, in view of the circumstances under which they were stated, not misleading.
- (3) It is the duty of an applicant to ensure that all information in an application is true and complete as at the date on which the board considers and decides it and should anything stated in an application change subsequent to its being lodged with the board and prior to the application being considered and decided by the board, the applicant shall be obliged forthwith to notify the board in writing of such changes and of the effect thereof on the application.
- (4) An application may, with the approval of the board, be amended in any respect at any time prior to final consideration thereof by the board.

14. Representations by interested parties.

- (1) Any interested person wishing to make representations in relation to any application submitted to the board, shall do so in writing and such representations shall contain at least the following information—
- (a) the name of the applicant to which the representations relate;
 - (b) the ground or grounds on which representations are made;
 - (c) the name, address, telephone and fax number of the person submitting the representations; and
 - (d) whether the person submitting the representations requests the board to determine that such person's identity may not be divulged and the grounds for such request.
- (2) Any representations not containing the information required by sub-regulation (1) shall be of no force or effect and shall be deemed not to have been lodged with the board.

15. Public inspection of application, representation and response by applicant.

- (1) All applications shall, subject to section 24 (2) (a) of the Act, be open to public inspection by interested persons during the normal office hours of the board from the date specified in the notice contemplated in section 20 (1) of the Act until the date of completion of the investigation contemplated in section 23 (4) of the Act.

(2) Any representations, responses and further information lodged with the board shall, subject to section 24 (2) (b) of the Act, be open to public inspection by interested persons during the normal office hours of the board for a period commencing 14 days after the respective closing dates for representations from the public and the applicant's response thereto and ending on the date of completion of the investigation contemplated in section 23 (4) of the Act.

16. Hearing of application.

(1) The board shall hold a hearing in respect of every application for a licence received by the board, as soon as possible after the date of completion of the investigation contemplated in section 23 (4) of the Act.

[R. 16 substituted by r. 3 of General Notice No. 2061 of 2001.]

(2) Failure by any applicant duly summoned under section 29 of the Act to appeal and testify fully at the time and place specified in the summons, until excused, constitutes grounds for denial of the application without further consideration by the board.

17. Withdrawal of application.

(1) A request for withdrawal of an application may be made at any time prior to final action upon the application by the board by submitting a written request to withdraw with the board.

(2) The board may, in its discretion, grant the request.

18. Opportunity to rectify disqualifying circumstances.

An applicant who is subject to any disqualification in terms of the Act, may, prior to disqualification, be granted a reasonable period, not exceeding 60 days, as determined by the board, to rectify the disqualifying circumstances.

19. Disqualified person not to profit.

A person who is the direct or effective cause of any disqualifying circumstances of an applicant, shall not accept more for his or her interest in the applicant than such person paid for it, or such greater amount approved by the board.

20.

[R. 20 repealed by r. 4 of General Notice No. 2061 of 2001.]

21.

[R. 21 repealed by General Notice No. 914 of 2006 and by General Notice No. 935 of 2007.]

Chapter 4 Removal of Licence

22.

[R. 22 repealed by r. 5 of General Notice No. 2061 of 2001.]

Chapter 5 Disputes

23. Claims.

A disputed claim for payment of a gambling debt may be resolved by the board in accordance with this chapter.

24. Resolution of dispute.

(1) Whenever a dispute arises as between a patron and a licensee, as to the payment of alleged winnings or precise amount thereof to the patron by the licensee, or payment of a gambling debt or precise amount thereof by a patron to the licensee, and both parties are unable to resolve the dispute, then:

(a) either party or both of them shall refer the dispute to the Chief Executive Officer of the board or his delegate for resolution.

(b) the Chief Executive Officer shall, upon referral of the dispute, expeditiously resolve the dispute.

(2) For the purposes of resolving the dispute, the Chief Executive Officer may conduct such inquiries, inspect any books or documents and question such persons as are necessary or relevant or connected to the dispute: Provided that the Chief Executive Officer shall afford both the patron and licensee an opportunity to present their cases to him before he or she resolves the dispute.

(3) The Chief Executive Officer's decision on the dispute shall, save in that case of appeal, be final and binding on the parties.

(4) After making a decision on the dispute the Chief Executive Officer shall inform a party aggrieved by his or her decision that such a party has a right to appeal against such decision to the board.

(5) Save where an appeal has been lodged in terms of the provision of regulation 25 of these regulations, the party against whom the Chief Executive Officer has made a decision shall be obliged to pay the winnings or gambling debt within a period determined by the Chief Executive Officer.

(6) The Chief Executive Officer may delegate any power, function or duty in terms of this regulation to any member of the staff of the board, on such conditions as he or she may determine.

25. Appeal to the board.

(1) A patron or licensee aggrieved by the decision of the Chief Executive Officer may, within 14 days of being notified of such decision, lodge an appeal in writing to the board.

(2) The board shall, with due regard to expedience, hear and determine the appeal, and may thereafter confirm, reverse, set aside the Chief Executive Officer's decision or make such an order as it deems appropriate.

(3) The appeal shall be determined and be heard by the board in such a manner and in accordance with such procedure as the board may determine: Provided that the board shall afford the parties to the appeal the opportunity to present their cases before it makes a decision on appeal.

(4) The decision of the board shall be final and binding on the parties to the appeal.

(5) A patron or licensee against whom a decision has been made on appeal by the board shall be obliged to pay the winnings or gambling debt in terms of the order made by the board.

26. Non-payment by patron.

Where a patron is obliged to pay a gambling debt in terms of an order made by the Chief Executive Officer and has not appealed to the board against the said order, or is obliged to pay a gambling debt in terms of an order made by the board on appeal and has not made an application for review of the board's decision or order, but fails to meet such a payment, the board may include such a patron's name in the list of excluded persons, in accordance with Chapter 6 of these regulations.

27. Recover of costs.

- (1) The board may recover the costs of an appeal from the party lodging an appeal.
- (2) An estimate of the cost of an appeal will be made available upon request.

28. Deposit and withdrawal of amount of claim upon judicial review.

- (1) If a licensee intends to take a decision of the board on judicial review, the licensee must first deposit with the board, in trust, an amount equal to the amount in dispute.
- (2) The board shall release the amount held in trust, including interest accrued thereon
 - (a) to the patron, within 7 days after a final, non-appealable order of a court that so directs; or
 - (b) to the licensee, within 7 days after a final, non-appealable order of a court that the licensee is not required to pay the claim.

Chapter 6 Excluded Persons

29. List of excluded persons.—(1) The board may establish a list of persons who are to be excluded or ejected from such licensed premises specified in the list and prohibited from partaking in such gambling specified in the list.

- (2) A person may be included on the list if he or she—
 - (a) has contravened the gambling laws of any country;
 - (b) has contravened or conspired to contravene the provisions of this or any similar Act;
 - (c) has failed to pay any gambling debt;
 - (d) is prohibited by a court order from entering any or specific gambling areas;
 - (e) has requested the board to place his or her name on such list;
 - (f) requests the board to place his or her name on the list, is registered as an excluded person in terms of section 14 of the National Gambling Act in the national register of excluded persons, or has had his or her name placed on a similar list contemplated in the similar legislation of another province of the Republic;
 - (g) is considered by the board, after application by an interested person, to suffer from a gambling problem, in that he or she regularly—

- (i) gambles more than he or she can afford to lose; and
 - (ii) uses household funds to gamble to the serious detriment of his or her dependants in that such gambling causes such dependants to be deprived of food or shelter;
- (h) in the opinion of the board, after application by an interested party and consideration of a report by a registered psychiatrist or psychologist, suffers from a pathological gambling addiction in that he or she has a gambling addiction and—
- (i) it is unable to appreciate that he or she has a gambling addiction; or
 - (ii) appreciates that he or she has a gambling addiction but is unable to act in accordance with such appreciation.

[Sub-r. (2) substituted by r. 6 of General Notice No. 2061 of 2001 and by r. 2 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

- (3) A person who has requested or requests the board to place his or her name on the list, in terms of subregulation 2 (e) or (f), may, after a period of 6 months from the date of the placement of his or her on the list, submit an application to the board for the revocation of such placement on a form substantially similar to Annexure B: Form GGB 2/2019.

[Sub-r. (3) added by r. 2 of General Notice No. 523 of 2019 w.e.f. 1 April 2019.]

30. Entry of names.

- (1) Before a name is placed on the list, the board shall first review the information and evidence in its possession and make a determination that there is sufficient reason to believe that any one of the criteria specified in regulation 29 is appealable to the candidate.
- (2) No name shall be placed on the list—
- (a) until such time as the person concerned has had notice of the intention of placing his or her name on the list and been given an opportunity to be heard: Provided that the provisions of this subregulation shall not be applicable to a person who has requested or requests the board to place his or her on the list in terms of regulation 29 (2) (e) and (f): Provided further that such a person's failure to respond to an invitation by the board to be heard or failure to request the opportunity to be heard shall not result in the board being prevented from conducting such a hearing in the absence of that person, and from placing that person's name on such list, if the evidence is sufficient; and
 - (b) in the case of a person contemplated in regulation 29 (2) (e) and (f) unless the person concerned has submitted to the board an application form substantially similar to Annexure A: Form GGB 1/2019.

[Sub-r. (2) substituted by r. 3 of General Notice No. 529 of 2018 w.e.f. 1 April 2018. Para. (b) substituted by r. 3 of General Notice No. 523 of 2019 w.e.f. 1 April 2019.]

31. Distribution and contents of the list.

(1) The list shall be open to public inspection at the offices of the board, during normal office hours of the board and shall be distributed to—

- (a) every licensed gambling establishment within the Province;
- (b) all other gambling regulatory bodies in the Republic of South Africa.

(2) The following information and data shall be provided for each excluded person—

- (a) the full name and all aliases the person is believed to have used;
- (b) description of the person's physical appearance, height, weight, type of build, colour of hair and eyes, and any other physical characteristics which may assist in the identification of the person;
- (c) date of birth, if available;
- (d) the date the person's name was placed on the list;
- (e) a photograph and the date thereof, if available;
- (f) the reason for placing the person's name on the list; and
- (g) the type or types of licensed premises or gambling to which the exclusion applies.

32. Notice of candidate.

The notice to be given to a person in terms of regulation 30 (2) shall specify the grounds for inclusion on the list and shall inform the candidate that a request for a hearing may be made within fourteen days from the date of the notice.

33. Hearing.

The provisions of sections 27 (2) to (4), 28 and 29 of the Act and Chapter 7 of these regulations shall *mutatis mutandis* apply in respect of a hearing held in terms of this Chapter.

34. Petition to be removed from the list.

- (1) Any person whose name has been placed on the list may, upon payment of such fee as the board may determine, petition the board in writing and request that his or her name be removed from such list, specifying the grounds believed by the petitioner to constitute good cause for removal of his or her name.
- (2) The board shall, within sixty days of receipt of a petition, either deny the petition or set the petition for hearing.
- (3) The burden of showing good cause for removal from the list shall at all times rest with the petitioner.
- (4) The board may determine time periods during which a person whose name appears on the list of excluded persons may not petition the board for removal of his or her name from such list.

35. Excluded person prohibited from entering licensed premises or partaking in gambling.

An excluded person who knowingly enters licensed premises from which he or she is

excluded or knowingly partakes in any gambling from which he or she is excluded, shall be guilty of an offence.

36. Duty of licensee.

(1) Whenever an identified excluded person enters or attempts to enter or is upon licensed premises from which he or she is excluded, the licensee and its agents or employees shall—

(a) request such excluded person not to enter, or if on the premises, to immediately leave;

(b) notify the South African Police Service to evict such person if such excluded person fails to comply with the request of the licensee, its agents or employees; and

(c) notify the board of the presence of any excluded person on the licensed premises.

(2) A licensee shall not knowingly allow an excluded person to partake in any gambling from which he or she is excluded.

36A. Refusal of entry to licensed premises.

(1) A licensee may refuse any person entry to, or prohibit any person from remaining on, its licensed premises: Provided that such person—

(a) be afforded an opportunity to be heard; and

(b) is informed of his or her right to, within seven (7) days of such refusal or prohibition, appeal to an employee of the licensee with higher authority than the employee who effected the refusal or prohibition.

(2) The licensee shall keep accurate reports relating to the refusal, prohibition and appeal for a period of thirty (30) days following the outcome of the appeal.

(3) Should a person be aggrieved with the outcome of an appeal as envisaged in sub-regulation (1) (b), he or she may, within seven (7) days after the outcome of such appeal, approach the Chief Executive Officer of the board.

(4) The provisions of sub-regulations (1), (2) and (3) shall not be applicable to—

(a) a person who in terms of any law is prohibited from entering the licensed premises; or

(b) a person who has voluntarily requested the licensee to refuse him or her entry to the licensed premises; or

(c) a person who has been refused entry to, or prohibited from remaining on, the licensed premises for twenty-four (24) hours or less.

[R. 36A inserted by r. 7 of General Notice No. 2061 of 2001.]

Chapter 7 Hearings

37. Proceedings at hearings.

(1) The proceedings at a hearing shall, in so far as it has not been prescribed, be determined by the board or the person presiding at the hearing.

(2) The board or the person presiding at a hearing may direct the aspects to be covered in oral presentations by a person afforded the opportunity to be heard at such hearing and may set time limits for such oral presentations.

38. Evidence at hearing.

(1) The hearing need not be conducted according to technical rules of evidence applicable in a court of law.

(2) Any relevant evidence may be admitted and shall be sufficient in itself to support a finding if it is the sort of evidence on which responsible persons are accustomed to rely in the conduct of serious affairs, regardless of the existence of any statutory rule which might make improper the admission of such evidence in a court action.

(3) Hearsay may support a finding of the board if it is the best evidence available has sufficient indication of trustworthiness and reliability and is of the type reasonably and customarily relied on in the gambling industry.

(4) The board may take official notice of any generally accepted information or technical or scientific matter within the field of gambling.

39. Record of proceeding at hearing.

(1) The board or hearing officer shall cause minutes to be kept of proceedings at any hearing.

(2) Oral proceedings shall be recorded by such means to adequately ensure the preservation of such proceedings and shall be transcribed on request of any party, at the cost of such requesting party and such recordings shall be retained by the board for a period of at least one year.

40. Decisions and final orders.

(1) The board shall render a written order including the bases for its decision.

(2) Copies of the final board order shall be served on affected parties in accordance with these regulations, within a reasonable time period.

(3) A final board order shall become effective upon serving of notice of the order.

Chapter 8 Serving of Notices

41. Serving of notices.—(1) Any notice to be given to a person by the board in terms of the Act or these regulations shall be given by—

- (a) personal delivery;
- (b) registered mail;
- (c) facsimile transmission; or
- (d) e-mail.

[Para. (d) added by r. 8 of General Notice No. 2061 of 2001.]

(2) Any notice given by the board in terms of sub-regulation (1) shall be deemed to have been received—

- (a) in the case of personal delivery, upon delivery of the notice to, such person's physical address;
- (b) in the case of registered mail, 14 days after it has been posted;
- (c) in the case of facsimile transmission, at 10h00 on the first business day following the date of transmission; or
- (d) e-mail.

[Para. (d) added by r. 8 of General Notice No. 2061 of 2001.]

(Editorial Note: Wording as per original *Gazette*.)

Chapter 9 Advertising

42. Undesirable advertising.

- (1) A specific advertisement or form of advertising shall be undesirable if, in the opinion of the board—
 - (a) it is offensive;
 - (b) it is misleading;
 - (c) it is in bad taste;
 - (d) it is not in the public interest; or
 - (e) it contrasts or compares licensees with regard to—
 - (i) the size;
 - (ii) the number of games available; or
 - (iii) house advantage, hold, win or any like indication of the probability of winning or losing.
- (2) The board may, after affording a licensee the opportunity to be heard, by written notice to a licensee, declare any advertisement or form of advertising undesirable on any of the grounds specified in sub-regulation (1).
- (3) No licensee may conduct advertising declared undesirable by the board in terms of sub-regulation (2).

Chapter 10 Display of Licence

43. Licence to be prominently displayed.

A licence issued in terms of the provisions of the Act shall be prominently displayed in a conspicuous place in the licensed premises.

Chapter 11 Retention of Records

44. Period of retention.

All records required to be kept by a licensee in terms of these regulations shall be retained by the licensee for a period of at least five years.

45. Accessibility of records.

All records shall be organised and indexed in such a manner to provide immediate accessibility to the board.

Chapter 12 Cheating

46. Cheating prohibited.

No person may cheat at any gambling game.

47. Use of certain devices prohibited.

(1) No person may at a licensed premises use, or possess with the intent to use, any device to assist—

- (a) in projecting the outcome of a game;
- (b) in keeping track of the cards played;
- (c) in analysing the probability of the occurrence of an event relating to a game; or
- (d) in analysing the strategy for playing or betting to be used in a game,

except as approved by the board in writing, upon the written request of a licensee.

(2) The provisions of sub-regulation (1) shall not be deemed to prohibit—

- (a) the making and referring to hand-written records of the cards played at punto banco or baccarat; or
- (b) the making and referring to hand-written records of roulette results.

48. Fraudulent acts.

No person may—

- (a) alter or misrepresent the outcome of a casino game or other event on which wagers have been made after the outcome is determined but before it is revealed to the players;
- (b) place, increase or decrease a bet or determine the course of play after acquiring knowledge, not available to all players, of the outcome of the game or any event that affects the outcome of the game or which is the subject of the bet or aid anyone in acquiring such knowledge for the purpose of placing, increasing or decreasing a bet or determining the course of play contingent upon that event or outcome;
- (c) claim, collect or take, or attempt to claim, collect or take, money or anything of value in or from any gambling activity, with intent to defraud, without having made a wager contingent thereon, or to claim, collect or take an amount greater than the amount won;
- (d) place or increase a bet after acquiring knowledge of the outcome of the game or other event which is the subject of the bet;

- (e) reduce the amount wagered or cancel the bet after acquiring knowledge of the outcome of the game or other event which is the subject of the bet; or
- (f) manipulate, with the intent to cheat, any component of a gaming device in a manner contrary to the designed and normal operational purpose for the component, with knowledge that the manipulation affects the outcome of the game or with knowledge of any event that affects the outcome of the game or the amounts won or lost.

49. Use of counterfeit, unapproved or unlawful wagering instruments.

No person may use counterfeit chips or other counterfeit wagering instruments in a casino game or have such chips or wagering instruments in his or her possession.

50. Detention and questioning of person suspected of contravention.

- (1) Any licensee, or his or her officers, employees or agents may question any person in his or her licensed premises suspected of contravening any of the provisions of this Chapter or of section 74 of the Act.
- (2) Any licensee or any of his or her officers, employees or agents who has reasonable cause for believing that there has been a contravention of this Chapter or of section 74 of the Act by any person may take that person into custody, inform the South African Police Service and detain such person in the establishment in a reasonable manner until the arrival of a police officer.
- (3) The taking into custody and detention of a person in terms of sub-regulation (2) does not render the licensee or his or her officers, employees or agents criminally or civilly liable unless it is established by clear and convincing evidence that the taking into custody and detention are unreasonable under all the circumstances.

51. Seizure and forfeiture.

- (1) Any object or device used or capable of being used for cheating at a gambling game may be seized by an inspector or police officer.
- (2) Any object or device contemplated in sub-regulation (1) may not be returned to the owner or any other person and must be retained or destroyed in the manner determined by the board.

52. Offences.

A person who contravenes, or fails to comply with, the provisions of this chapter, shall be guilty of an offence.

Chapter 13 Death or Disability of Licensee

53. Board to be notified of death or disability.

In the event of the death or judicially established disability of a licensee, his or her next-of-kin, personal representative executor or guardian shall notify the board immediately of such death or disability.

54. Board may issue temporary licence.

The board may, in its discretion, issue a temporary licence to the executor or guardian or a relative of the deceased or disabled person, pending action on an application for a licence by the successor in interest of the deceased or disabled person.

Chapter 14 Suitability of Third Parties

55. Suitability of certain persons doing business with licensee.

The board may require any supplier of goods or services, lender or lessor to a licensee or any borrower or lessee of a licensee, to apply for a certificate of suitability, in the manner determined by the Board: Provided that the board shall require every junket agent to apply for a certificate of suitability.

56. Financial interests in holder of certificate of suitability.

The provisions of Chapter 23 of these regulations shall *mutatis mutandis* apply to the holder of a certificate of suitability.

57. Suspension or revocation of certificate of suitability.

The board may, after giving the holder of a certificate of suitability an opportunity to be heard, suspend for a specified time or revoke a certificate—

- (a) if any information in the application for such certificate was false in any material respect or was subject to any material omission;
- (b) if the holder of the certificate has failed to comply with or has contravened any term or condition of the certificate; or
- (c) there are good reasons for doing so and it is in the best interest of the proper control and regulation of gambling.

58. Termination of association.

(1) If the board

- (a) denies an application for a certificate of suitability; or
- (b) suspends or revokes a certificate of suitability,

the licensee concerned shall summarily terminate any agreement or association between the licensee and such applicant or certificate holder, without liability on the part of the licensee.

- (2) Failure expressly to include the provisions of sub-regulation (1) in an agreement is not a defence in any action brought in terms of this regulation to terminate the agreement.

Chapter 15 Offence to Wilfully Fail to Record Revenue or Render a False Return

59. Offence to wilfully fail to record taxable revenue or render a false return.

(1) A licensee who wilfully fails to record revenue in the records and in the format in which it should be recorded in terms of the provisions of these Regulations or any rule of the board, shall be guilty of an offence.

(2) A licensee who wilfully furnishes false or misleading information in any return required by these Regulations, shall be guilty of an offence.

PART 2 CASINOS

Chapter 16 Employee Registration

60. Key Employees.

(1) The following employees of a casino licensee shall be classified as key employees for the purposes of these regulations—

(a) the senior management of the licensee;

(b) if the licensee is a corporate body, every director, officer or equivalent of such corporate body;

(c) any individual who has the authority to hire or terminate supervisory casino personnel;

(d) any individual who has the authority to supervise or direct a shift of each gaming or security activity, including but not limited to the supervision or direction of the entire pit operation, gaming machines or other gaming operation, and any persons having authority to supervise or direct such persons;

(e) any individual having authority or the responsibility to manage one or more of the following types of departments or functions of the operation, including, but not limited to:

(i) the accounting department,

(ii) credit and collections department,

(iii) cage department,

(iv) personnel department,

(v) internal audit department,

(vi) security department and

(vii) surveillance department;

(f) any individual who has been specifically represented to the board by a licensee, officer or director thereof as being important or necessary to the operation of the casino establishment;

(g) all persons who individually or as part of a group formulate management policy; and

(h) any job position or individual who, upon written notification by the board, is considered to be a key position or employee for purposes of these regulations.

(2) For purposes of sub-regulation (1) (h), the board shall not be restricted by the title of the job performed but shall consider the functions and responsibilities of the person or position involved in making its decision as to key employee status.

(3) Subject to regulation 62, a licensee shall not employ a key employee until such time as the prospective employee has applied for and been granted registration as a key employee by the board.

(4) A licensee shall, within 14 days of termination of the employment of a key employee, notify the board in writing of such termination and the reasons therefor.

61. Other casino employees.

(1) The following occupations shall be classified as casino occupations for the purposes of these regulations—

- (a) table inspector;
- (b) dealer/croupier;
- (c) cashier;
- (d) counter;
- (e) change attendant;
- (f) host;
- (g) floor attendant;
- (h) security attendant;
- (i) gaming machine attendant;
- (j) gaming machine technician;
- (k) surveillance personnel;
- (l) gaming credit personnel;
- (m) gaming debt collection personnel;
- (n) internal audit personnel;
- (o) accounting personnel;
- (p) data processing personnel;
- (q) bingo personnel; and
- (r) any other occupation that, upon written notification by the board, is considered to be a casino occupation for purposes of these regulations.

(2) Subject to regulation 62, a licensee shall not employ anybody in a casino occupation until such time as the prospective employee has applied for and been granted registration as a casino employee by the board.

(3) A licensee shall, within 14 days of termination of the employment of a casino employee, notify the board in writing of such termination and the reasons therefor.

(4) Every casino employee shall have his or her registration card or certificate available for inspection in such manner as the board may determine at all times when such person is on duty.

62. Temporary registration.

- (1) Where application for registration has been made and the board is satisfied that—
- (a) the operation of the licensee's business will be seriously prejudiced or disadvantaged by a delay in the employment of the applicant; and
 - (b) the commencement of the employment of the applicant will not prejudice the integrity and proper operation of the licensee's business,

the board may issue the applicant with a temporary registration and or certificate, pending the outcome of such applicant's application for registration.

- (2) If the application for registration by the holder of a temporary registration card or certificate is denied by the board, the licensee by whom such a person is employed shall summarily terminate the employment of that person in any capacity in which he or she is required to be so registered, without liability on the part of the licensee.
- (3) The provisions of sub-regulation (2) shall be a condition of employment.

63. Proof of registration on employment record.

A licensee shall, in respect of every employee required to be registered in terms of this Chapter, keep a copy of such employee's registration card or certificate on the employment record of that employee.

64. Suspension or revocation of registration.

- (1) If an employee required to be registered in terms of this chapter—
- (a) has his or her registration revoked by the board, the licensee by whom such a person is employed shall summarily terminate the employment of that person in any capacity in which he or she is required to be so registered; or
 - (b) has his or her registration suspended by the board, the licensee by whom such a person is employed shall summarily suspend the employment of that person in any capacity in which he or she is required to be so registered, for the period of suspension by the board,

without liability on the part of the licensee.

- (2) The provisions of sub-regulation (1) shall be a condition of employment.

Chapter 17 Stakes and Prizes

65. Table games.

- (1) The minimum and maximum stakes allowed as may be determined by the board, and the prizes payable in respect of winning wagers applicable to every licensed game shall at all times be displayed on the table or in a conspicuous place immediately adjacent thereto.
- (2) Payoff schedules or award cards must accurately state actual payoffs or awards applicable to the particular game and shall not be worded in such a manner as to mislead or deceive the public.

66. Gaming machines.

- (1) Stakes and prizes allowed may be determined by the Board.
- (2) Gaming machines exposed for play must have a theoretical and demonstrable return to the public of not less than 80 percent.
- (3) All winning combinations, together with the corresponding prizes, must be clearly displayed, or be easily accessible by the player, on every gaming machine exposed for play.

Chapter 18 Credit Extension

67. Credit extension.

- (1) A licensee may extend credit, subject to such limits as may be determined by the board, to qualified patrons provided that prior to the extension of credit, the licensee obtains and documents in its records, sufficient information regarding the patron's identity, credit history and financial capabilities in such manner as required by the licensee's approved system of internal control.
- (2) Failure by a licensee to deposit for collection a negotiable instrument by the close of the banking day following the receipt thereof, or the banking day following the completion of a continuous and uninterrupted residence by the patron concerned in the accommodation facilities located at the same licensed premises of the licensee, whichever is the later, shall be deemed to be an extension of credit.

Chapter 19 Cash Transactions

68. Prohibited transactions by licensees.

- (1) Cash shall not be exchanged for cash except to enable the patron to participate in gaming where cash is used as the stake or for the purpose of converting such cash after participation in gaming.
- (2) A cheque or other negotiable instrument shall not be issued nor shall any transfer of funds be effected to or on behalf of a patron in exchange for cash, other negotiable instrument, chips or tokens, unless the licensee is satisfied that the patron has genuinely participated in gaming.

69. Transactions to be reported.

- (1) The following transactions by a licensee shall be subject to the reporting requirements of this Chapter—
 - (a) Exchanging cash for cash or other negotiable instrument with or on behalf of a patron in any transaction in which the amount of the exchange exceeds R25 000,00.
 - (b) Issuing a cheque or other negotiable instrument to a patron, or otherwise effecting any transfer of funds on behalf of a patron, in exchange for cash or other negotiable instrument in any transaction in which the amount of the exchange exceeds R25 000,00.
 - (c) Redeeming more than R25 000,00 worth of the licensee's chips from a patron for cash or other negotiable instrument in any transaction.

- (d) Selling or otherwise issuing in any transaction more than R25 000,00 worth of the licensee's chips to a patron for cash or other negotiable instrument.
- (e) Receiving more than R25 000,00 in cash or other negotiable instrument from a patron in any transaction as a deposit for gaming or safekeeping purposes if the licensee has knowledge of the amount of cash deposited.
- (f) Receiving more than R25 000,00 in cash or other negotiable instrument from a patron in any transaction as a repayment of credit previously extended.
- (g) Accepting more than R25 000,00 in cash or other negotiable instrument as a wager at any gaming activity at which chips are not customarily used for wagering.
- (h) Receiving from or disbursing to a patron more than R25 000,00 in cash or other negotiable instrument in any transaction not covered specifically by paragraphs (a) to (g).

(2) The amount of R25 000,00 referred to in sub-regulation (1) may be increased at the discretion of the board.

70. Transaction reports.

- (1) Before completing a transaction described in regulation 69, the licensee must—
 - (a) obtain or reasonably attempt to obtain the patron's name, permanent address and identity number;
 - (b) verify the accuracy of the information obtained in terms of paragraph (a) by examining the patron's identity document, passport or other reliable identity credential;
 - (c) record, in such manner and using such forms as the board may require or approve:
 - (i) the date of the transaction;
 - (ii) the amount of the transaction;
 - (iii) the nature of the transaction;
 - (iv) the patron's name and permanent address;
 - (v) the patron's identity number;
 - (vi) the method used to verify the patron's identity;
 - (vii) the names and signatures of the persons handling the transaction and recording the information on behalf of the licensee.

(2) Each licensee shall lodge with the board a copy of the records contemplated in sub-regulation (1) (c), within 14 days after the end of the month to which the records relate.

71. Multiple transactions.

- (1) A licensee and its employees and agents shall not knowingly allow, and each licensee shall take all reasonable steps to prevent, the circumvention of any of the provisions of this chapter by multiple transactions in a 24-hour period with a patron or a patron's agent or accomplice.
- (2) For purposes of the reporting requirements set out in regulation 69, each licensee shall aggregate all cash transactions within a 24-hour period between the licensee and a

patron or a person who the licensee knows or should have known is the patron's agent or accomplice.

72. Internal control.

Each licensee shall include as part of its system of internal control lodged with the board in accordance with these regulations a description of procedures adopted by the licensee to comply with this Chapter.

Chapter 20 Accounting Records and Returns

73. Accounting record.

(1) Each licensee shall, in such manner as the board may approve or require, keep accurate, complete, legible and permanent records of all its transactions.

(2) Each licensee shall keep generally accepted accounting records on a double entry system of accounting, maintaining detailed, supporting subsidiary records, identifying revenue, expenses, assets, liabilities and equity; and

(a) individual game records to reflect drop, win, and the percentage of win to drop by table for each table game, and to reflect drop, win and the percentage of win to drop for each type of table game, either by each shift or other accounting period approved by the board and individual game records reflecting similar information for all other games;

(b) gaming machine analysis reports which by each machine reflect turnovers and payouts and compare actual hold percentages to theoretical hold percentages on a daily, monthly, quarterly, annual and 12 month rolling basis;

(c) the records required by the licensee's approved system of internal control;

(d) any other records that the board specifically requires be maintained.

74. Audited financial statements.

(1) Each licensee shall, in order to comply with sub-regulation (3), after the end of each financial year of the licensee, prepare annual financial statements in accordance with statements of Generally Accepted Accounting Practice promulgated by the Accounting Practices Board.

(2) Each licensee shall engage an independent auditor, registered in terms of the Public Accountant's and Auditors' Act, 1991 (Act 80 of 1991) as being engaged in public practice, who shall audit the licensee's annual financial statements in accordance with generally accepted auditing standards.

(3) Each licensee shall submit to the board two copies of its audited annual financial statements, and any reports communicating the results of the audit, including management letters, not later than 120 days, or such extended period as the board may determine, after the last day of the licensee's financial year.

(4) The board may request additional information or documents from either the licensee or the auditor of the licensee, through the licensee, regarding the financial statements or the services performed by the auditor.

75. Other records.

Each licensee shall keep at its licensed premises or registered offices, or shall provide to the board on its request, the following records or documents or equivalent—

- (a) a copy of the memorandum and articles of association of the company, including any amendments;
- (b) a copy of the company's certificate to commence business;
- (c) a register of all current and former officers and directors;
- (d) minutes of all meetings of the shareholders;
- (e) minutes of all meetings of the directors and committees of the board of directors;
- (f) a register of all shareholders listing each shareholder's name, address, the number of shares held and the date the shares were acquired; and
- (g) any other records that the board specifically requires be maintained.

76. Returns to be rendered.

Each licensee shall, in the manner and format determined by the board, submit such information at such intervals as the board may determine.

Chapter 21 Registration and Maintenance of Gaming Devices and Equipment

77. Certain equipment to be registered.

(1) A licensee shall not keep or maintain any of the following equipment which has not, on application in the manner and form determined by the board, been separately approved and registered by the board—

- (a) roulette tables;
- (b) roulette wheels;
- (c) Black jack tables;
- (d) craps tables;
- (e) punto banco tables;
- (f) baccarat tables;
- (g) poker tables;
- (h) gaming machines; and
- (i) such other equipment as the board may determine.

(1A) The approval granted by the Board in respect of any electronic gaming equipment in terms of sub-regulation (1) shall be valid for a period of 7 (seven) years from date of approval: Provided that any approval granted prior to this sub-regulation shall be valid for a period of 7 (seven) years from date of publication of the regulation: Provided further that the Board may extend a period of 7 (seven) years if deemed appropriate in the circumstances.

[Sub-r. (1A) inserted by para. (a) of General Notice No. 310 of 2008 and by r. 2 (a) of General Notice No. 735 of 2008 w.e.f. 1 April 2008.]

(Editorial Note: Sub-r. (1A) was originally inserted by General Notice No. 310 of 2008. In *Provincial Gazette* 64, General Notice No. 735 also instructs for the insertion of sub-r. (1A), however the wording in this insertion differs from the original wording. These differences have been incorporated but not annotated as an amendment as per *Provincial Gazette* 64.)

(2) A licensee may at any time prior to the lapse of approval and registration, in the manner and form determined by the board, apply for the deregistration of equipment registered in terms of sub-regulation (1).

[Sub-r. (2) amended by para. (b) of General Notice No. 310 of 2008 and by r. 2 (b) of General Notice No. 735 of 2008 w.e.f. 1 April 2008.]

78. Maintenance of registered equipment.

A licensee shall not alter the operation of registered equipment without the prior approval of the board and shall maintain all equipment in a suitable condition.

79. Equipment to be of approved type.

Subject to regulation 77, a licensee shall not keep or expose for play any equipment which may be used in the operation of a gaming game other than equipment which is identical in all material respects to equipment approved by the board for distribution by the manufacturer or supplier.

80. Records to be kept by licensee.

A licensee shall keep such records in respect of equipment contemplated in regulations 77 and 79 as the board may require or approve.

81. Card, dice and roulette balls control.

Each licensee shall submit to the board for approval procedures that provide adequate security over cards, dice and roulette balls and limit the possibility of unauthorised access and tampering, including—

(a) a card, dice and roulette ball inventory system which shall include, at least, the recording of the following:

- (i)** the balance of cards, dice and roulette balls on hand;
- (ii)** cards, dice and roulette balls removed from storage;
- (iii)** cards, dice and roulette balls returned to storage or received from the manufacturer;
- (iv)** the date of the transaction; and
- (v)** the signatures of the employees involved;

- (b) a reconciliation on a daily basis of the cards, dice and roulette balls distribute the cards, dice and roulette balls destroyed and cancelled, the cards, dice and roulette balls returned to the primary storage area and, if any, the cards, dice and roulette balls in reserve;
- (c) a physical inventory of the cards, dice and roulette balls at least once every three months by an independent person; and
- (d) procedures for destruction and cancellation of cards, dice, and roulette balls.

Chapter 22 Fees, Taxes and Levies

82. Application fees.— Applications must be accompanied by the following non-refundable application fees—

| | <i>Type of application</i> | <i>Fee</i> |
|---|--|---------------|
| 1 | Casino licence | R2 306 472.00 |
| . | | |
| 2 | Certificate of suitability | R23 079.00 |
| . | | |
| 3 | Transfer of licence or consent for procurement of interest in licensee | R23 079.00 |
| . | | |
| 4 | Amendment of licence | R23 079.00 |
| . | | |
| 5 | Key employee registration | R4 694.00 |
| . | | |
| 6 | Casino employee registration | R1 163.00 |
| . | | |

[R. 82 substituted by r. 9 of General Notice No. 2061 of 2001, by r. 1 of General Notice No. 401 of 2003, by r. 1 of General Notice No. 580 of 2004, by r. 1 of General Notice No. 873 of 2005, by r. 1 of General Notice No. 914 of 2006, by r. 1 of General Notice No. 935 of 2007, by r. 1 of General Notice No. 310 of 2008, by r. 3 of General Notice No. 735 of 2008 w.e.f. 1 April 2008, by r. 2 of General Notice No. 949 of 2009 w.e.f. 1 April 2009, by r. 2 of General Notice No. 1769 of 2010 w.e.f. 1 April 2010, by r. 2 of General Notice No. 941 of 2011 w.e.f. 1 April 2011, by r. 2 of General Notice No. 664 of 2012 w.e.f. 1 April 2012, by r. 2 of General Notice No. 230 of 2013 w.e.f. 1 April 2013, by r. 2 of General Notice No. 712 of 2014, by r. 2 of General Notice No. 1037 of 2015, by r. 2 of General Notice No. 414 of 2016 w.e.f. 1 April 2016, by r. 2 of General Notice No. 415 of 2016 w.e.f. 1 April 2016, by r. 2 of General Notice

No. 343 of 2017 w.e.f. 1 April 2017, by r. 4 of General Notice No. 529 of 2018 w.e.f. 1 April 2018, by r. 4 of General Notice No. 523 of 2019 w.e.f. 1 April 2019 and by r. 2 of General Notice No. 393 of 2020 and by r. 2 of General Notice No. 433 of 2022 w.e.f. 1 April 2022, by r. 2 of General Notice No. 360 of 2023 w.e.f. 1 April 2023, by r. 2 of General Notice No. 1085 of 2024 w.e.f. 1 November 2024 and by r. 2 of General Notice No. 453 of 2025.]

83. Recovery of investigation expenses.

- (1) All expenses incurred by the board in investigating an applicant, excluding an applicant for employee registration, shall be paid by the applicant in the manner prescribed by this regulation.
- (2) The board shall estimate investigative fees and costs and require a deposit to be paid by the applicant in advance as a condition precedent to beginning or continuing an investigation.
- (3) The board may, at any stage during an investigation, require an applicant to pay additional deposits for the payment of investigative fees and costs.
- (4) Upon completion of its investigation, the board shall supply the applicant with a detailed account of investigative fees and costs incurred.
- (5) The board shall not take final action on any application unless all investigative fees and costs have been paid in full.

84. Licence fees.—

- (1) Every holder of a casino licence shall pay a licence fee of R232 942.00 plus—
 - (a) R4 256.00 per registered gaming machine exposed for play to the public;
 - (b) R8 512.00 per licensed casino table;
 - (c) R199.00 per licensed bingo seat exposed for play to the public; and
 - (d) R1 730.00 per registered electronic bingo terminal exposed for play to the public,

for every year or part of a year ending on 31 March.

- (2) The licence fee payable in terms of sub-regulation (1) shall be paid to the board on issuing of the licence, registration of gaming machines or electronic bingo terminals, and thereafter before 1 April of every year.
- (3) If the licence fee payable in terms of subregulation (1) is not paid in accordance with subregulation (2), the licensee shall pay a penalty on the amount of any licence fee outstanding at a rate of ten percent of the licence fee for each week or part of a week during which the licence fee remains unpaid: Provided that such penalty shall not exceed twice the amount of the licence fee in respect of which such penalty is payable: Provided further that where the chief executive officer is satisfied that the failure on the part of any licensee to make payment of the licence fee within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the chief executive officer may remit in whole or in part any penalty payable in terms of this regulation.

[R. 84 substituted by r. 3 of General Notice No. 453 of 2025.]

(2) The licence fee payable in terms of sub-regulation (1) shall be paid to the board on issuing of the licence, on registration of gaming machines and thereafter before 1 April of every year.

(3) If the licence fee payable in terms of sub-regulation (1) is not paid in accordance with sub-regulation (2), the licensee shall pay a penalty on the amount of any licence fee outstanding at a rate of ten percent of the licence fee for each week or part of a week during which the licence fee remains unpaid: Provided that such penalty shall not exceed twice the amount of the licence fee in respect of which such penalty is payable: Provided further that where the Chief Executive Officer is satisfied that the failure on the part of any licensee to make payment of the fee within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the Chief Executive Officer may remit in whole or in part any penalty payable in terms of this regulation.

[Sub-r. (3) substituted by r. 10 of General Notice No. 2061 of 2001.]

85. Gaming tax.

(1) The gaming tax payable in terms of section 61 of the Act, shall be paid at the rate of nine percent of the licensee's gross gaming revenue.

(2) For each table game, gross gaming revenue equals the closing bankroll plus credit slips for cash, chips or tokens returned to the casino cage, plus drop, less opening bankroll and fills to the table.

(3) For each gaming machine, gross gaming revenue equals metered win or loss less any approved provision towards the wide area progressive jackpot.

[Sub-r. (3) substituted by r. 11 of General Notice No. 2061 of 2001.]

(4) For each card game and any other game in which the licensee is not a part to a wager, gross gaming revenue equals all money received by the licensee as compensation for conducting the game.

(5) If in any tax period the amount of gross gaming revenue is less than zero, the licensee may deduct the excess in the succeeding tax periods, until the loss is fully offset against gross gaming revenue.

86. Payment of gaming tax.

(1) Every licensee shall—

(a) not later than Wednesday in each week or, if any Wednesday is a public holiday, not later than the next working day submit to the board a return in the form and containing such information in respect of its gaming operations during the preceding week as may be determined by the board; and

(b) simultaneously pay to the board any gaming tax due in respect of the preceding week.

(2) The preceding week contemplated in sub-regulation (1) shall be the week ending at the close of a licensee's gaming day on the preceding Sunday, at the time stipulated in the licensee's approved system of internal control.

87. Penalty for late payment of gaming tax.

If the gaming tax payable in terms of section 61 of the Act is not paid in accordance with the provisions of regulation 86, the licensee shall pay a penalty on the amount of any outstanding tax at a rate of ten percent of the tax for each week or part of a week ending which the tax remains unpaid: Provided that such penalty shall not exceed twice the amount of the tax in respect of which such penalty is payable: Provided further that where the chief executive officer is satisfied that the failure on the part of any licensee to make payment of the tax within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the chief executive officer may remit in whole or in part any penalty payable in terms of this regulation.

Chapter 23 Financial Interests in Licensees

88. Notice of procurement of interest and application for consent.

(1) A licensee who becomes aware of a procurement of interest contemplated in section 38 of the Act, shall, as soon as is practicable, notify the board in writing of the name and address of the person (hereinafter referred to as the applicant) who procured such an interest, and shall furnish the board with such further information as the board may deem necessary.

[Sub-r. (1) substituted by r. 12 of General Notice No. 2061 of 2001.]

(2) Any person who, directly or indirectly, procures an interest contemplated in section 38 of the Act, (hereinafter referred to as the applicant), shall, within 60 days of the procurement of such an interest, approval by the relevant authority or such longer period as the board may allow, apply to the board for consent for the holding of such interest.

[Sub-r. (2) substituted by r. 12 of General Notice No. 2061 of 2001 and by r. 6 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

(3) The Board may require any person who holds directly or indirectly a financial interest of less than 5% to apply for consent to hold such interest.

[Sub-r. (3) added by r. 4 of General Notice No. 941 of 2011.]

89. Disposal of interest by applicant denied consent.

If for any reason consent is not granted to an applicant, the board may—

- (a) declare the agreement for the procurement of the relevant interest null and void; or
- (b) order the applicant to, within 30 days or such longer period as the board may determine, dispose of the relevant interest for no more than the applicant paid for such interest, or such greater amount approved by the board.

90. Determination of unsuitability.

(1) If at any time the board, after giving the owner of a financial interest in a licensee the opportunity to be heard, finds that such owner is unsuitable to continue owning such an interest, such owner shall, within 3 months of the date of such finding, or such longer period as the board may determine, dispose of his or her interest in the licensee.

(2) Beginning upon the date when the board serves notice of a determination of unsuitability in terms of sub-regulation (1) upon the licensee, the unsuitable owner shall not exercise, directly or through any trustee or nominee, any voting right conferred by the ownership of his or her interest in the licensee.

91. Principals to be disclosed.

No person may hold or acquire any interest in a licensee as agent or nominee for an undisclosed principal or beneficial owner.

92. Offence.

A person who contravenes, or fails to comply with, the provisions of this Chapter shall be guilty of an offence.

Chapter 24 Chips and Tokens

93. Approval of chips and tokens; applications and procedure.

(1) A licensee shall not issue any chips or tokens for use in its gaming establishment, or sell or redeem any such chips or tokens, unless the chips or tokens have been approved in writing by the board.

(2) A licensee shall not issue any chips or tokens for use in its gaming establishment, or sell or redeem any such chips or tokens, that are modifications of chips or tokens previously approved by the board unless the modifications have been approved in writing by the board.

(3) Applications for approval of chips, tokens, and modifications to previously approved chips or tokens must be made, processed, and determined in such manner and using such forms as the board may determine.

(4) Each application must include, in addition to such other items or information as the board may require—

- (a) an exact drawing, in colour, of each side and the edge of the proposed chip or token, drawn to actual size or drawn to larger than actual size and in scale, and showing the measurements of the proposed chip or token in each dimension;
- (b) written specifications for the proposed chips or tokens;
- (c) the name and address of the manufacturer; and
- (d) the licensee's intended use for the proposed chips or tokens.

(5) If, after receiving and reviewing the items and information described in sub-regulation (4), the board is satisfied that the proposed chips or tokens conform with the requirements of this chapter, the board shall notify the licensee in writing and shall request, and the licensee shall thereupon submit, a sample of the proposed chips or tokens in final, manufactured form.

(6) If the board is satisfied that the sample conforms with the requirements of this chapter and with the information submitted with the licensee's application, it shall approve the proposed chips or tokens and notify the licensee in writing.

(7) As a condition of approval of chips or tokens issued for use at a specific table or counter game, the board may prohibit the licensee from using the chips or tokens other than at the specified game.

(8) The board may retain the sample chips and tokens submitted in terms of this regulation.

94. Specifications for chips and tokens.

(1) Chips and tokens must be designed, manufactured, and constructed in compliance with all applicable laws of the Republic and these regulations and so as to prevent counterfeiting of the chips and tokens to the extent reasonably possible.

(2) Chips and tokens must not deceptively resemble any current or past coinage of the Republic or any other nation.

(3) In addition to such other specifications as the board may approve—

(a) the name of the issuing gaming establishment must be inscribed on each side of each chip and token, and the city or other locality where the establishment is located must be inscribed on at least one side of each chip and token, other than chips used exclusively at roulette;

(b) the value of the chip or token must be inscribed on each side of each chip and token, other than chips used exclusively at roulette;

(c) the manufacturer's name or a distinctive logo or other mark identifying the manufacturer must be inscribed on at least one side of each chip and token, other than chips used exclusively at roulette; and

(d) each chip must be designed so that when stacked with chips and tokens of other denominations and viewed on closed-circuit television, the denominations of the chip can be distinguished from that of the other chips and tokens in the stack.

95. Additional specifications for tokens.

Tokens must not be manufactured from material possessing sufficient magnetic properties so as to be accepted by a coin mechanism, other than that of a gaming machine.

96. Use of chips and tokens.

(1) A licensee that uses chips or tokens at its gaming establishment shall—

(a) comply with all applicable laws of the Republic pertaining to chips or tokens;

(b) sell chips and tokens only to patrons of its gaming establishment and only at their request;

(c) promptly redeem its own chips and tokens from its patrons;

(d) post conspicuous signs at its establishment notifying patrons that the law prohibits the use of the licensee's tokens, and that these regulations prohibit the use of the licensee's chips, outside the establishment for any monetary purpose whatever; and

(e) take reasonable steps, including examining chips and tokens and segregating those issued by other licensees to prevent sales to its patrons of chips and tokens issued by another licensee.

(2) A licensee shall not accept chips or tokens as payment for any goods or services, other than food and beverage, offered on the licensed premises with the exception of the specific use for which the chips or tokens were issued, and shall not give chips or tokens as change in any other transaction.

(3) A licensee shall not redeem its chips or tokens if presented by a person who the licensee knows or reasonably should know is not a patron of its gaming establishment, except that a licensee shall promptly redeem its chips and tokens if presented by—

(a) another licensee who represents that it redeemed the chips and tokens from its patrons and received them unknowingly, inadvertently, or unavoidably; or

(b) an employee of the licensee who presents the chips and tokens in the normal course of employment.

(4) A licensee shall not knowingly sell, use, permit the use of, accept, or redeem chips or tokens issued by another licensee, except as follows—

(a) A licensee may redeem tokens issued by another licensee if:

(i) the tokens are presented by a patron for redemption to a cashier of the licensee's gaming establishment and the patron states that he or she received the tokens at the licensee's establishment from the payout chutes of gaming machines or from an employee of the licensee; or

(ii) the tokens are presented by a patron at a table game, and the licensee redeems the tokens with tokens of its own, places the redeemed tokens in the table's drop box, and separates and properly accounts for the redeemed tokens during the count performed in terms of the licensee's system of internal control; and

(b) A licensee may redeem chips issued by another licensee if:

(i) the chips are presented by a patron for redemption at the cashier's cage of the licensee's gaming establishment; or

(ii) the chips are presented by a patron at a table game and the licensee redeems the chips with chips of its own, places the redeemed chips in the table's drop box, and separates and properly accounts for the redeemed chips during the count performed in terms of the licensee's system of internal control.

(5) Chips whose use is restricted to uses other than at table games or other than at specified table games may be redeemed by the issuing licensee at table games or non-specified table games if the chips are presented by a patron, and the licensee redeems the chips with chips issued for use at the game, places the redeemed chips in the table's drop box, and separates and properly accounts for the redeemed chips during the count performed in terms of the licensee's system of internal control.

97. Redemption and disposal of discontinued chips and tokens.

(1) A licensee that permanently removes from use or replaces approved chips or tokens at its gaming establishment, or that ceases operating its gaming establishment whether because of closure or sale of the establishment or any other reason, must prepare a plan for redeeming discontinued chips and tokens that remain outstanding at the time of discontinuance.

- (2) The licensee must submit the plan in writing to the board not later than thirty (30) days before the proposed removal, replacement, sale, or closure, unless the closure or other cause for discontinuance of the chips or tokens cannot reasonably be anticipated, in which event the licensee must submit the plan as soon as reasonably practicable.
- (3) The board may approve the plan or require reasonable modifications as a condition of approval and upon approval of the plan, the licensee shall implement the plan as approved;
- (4) In addition to such other reasonable provision as the board may approve or require, the plan must provide for—
 - (a) redemption of outstanding, discontinued chips and tokens in accordance with this Chapter for at least 120 days after the removal or replacement of the chips or tokens or for at least 120 days after operations cease as the case may be, or for such longer or shorter period as the board may for good cause approve or require;
 - (b) redemption of the chips and tokens at the premises of the gaming establishment or at such other location as the board may approve;
 - (c) publication of notice of the discontinuance of the chips and tokens and of the redemption and the pertinent times and locations in at least two newspapers of general circulation in the Province at least twice during each week of the redemption period, subject to the board's approval of the form of the notice, the newspapers selected for publication and the specific days of publication;
 - (d) conspicuous posting of the notice described in paragraph (c) at the gaming establishment or other redemption location; and
 - (e) destruction or such other disposition of the discontinued chips and tokens as the board may approve or require.

98. Destruction of counterfeit chips and tokens.

- (1) Unless a court of competent jurisdiction orders otherwise in a particular case, licensees shall destroy or otherwise dispose of counterfeit chips and tokens discovered at their establishments in such manner as the board may approve or require.
- (2) Unless the board or a court of competent jurisdiction orders otherwise in a particular case, licensees may dispose of coins of the Republic or any other nation discovered to have been unlawfully used at their establishments by including them in their coin inventories or, in the case of foreign coins, by exchanging them for local currency or coins and including same in their currency or coin inventories, or by disposing of them in any other lawful manner.
- (3) Each licensee shall record, in addition to such other information as the board may require—
 - (a) the number and denominations, actual and purported, of the coins and counterfeit chips and tokens destroyed or otherwise disposed of in terms of this Chapter;
 - (b) the month during which they were discovered;
 - (c) the date, place, and method of destruction or other disposition, including, in the case of foreign coin exchanges, the exchange rate and the identity of the bank, exchange company, or other business or person at which or with whom the coins are exchanged; and

- (d) the names of the persons carrying out the destruction or other disposition on behalf of the licensee.

99. Promotional and tournament chips and tokens.

(1) Promotional chips and tokens must be designed, manufactured, approved, and used in accordance with the provisions of this Chapter applicable to chips and tokens, except as follows—

- (a) Promotional chips and tokens must be of such shape and size and have such other specifications so as to be distinguishable from other chips and tokens as determined by the board;
- (b) Each side of each promotional chip and token must conspicuously bear the inscription “No Cash Value”;
- (c) Promotional chips and tokens must not be used, and licensees shall not permit their use, in transactions other than the promotions or tournaments for which they are issued; and
- (d) The provisions of regulation 98 shall not apply to promotional chips and tokens.

100. Other value instruments.

Other value instruments with which gaming is conducted must be designed, manufactured, approved, used, discontinued, destroyed, or otherwise disposed of in accordance with the provisions of this Chapter applicable to chips and tokens, except as follows—

- (a) Such other instruments must be of such shape, size, and design and have such other specifications as the board may approve or require; and
- (b) The board, in its discretion, may deny approval of value instruments other than chips and tokens or may grant approval subject to such conditions as it considers appropriate.

101. Receipt of gaming chips or tokens from manufacturer or distributor.

- (1) When chips or tokens are received from the manufacturer or distributor thereof, they shall be opened and checked by at least three (3) employees of the licensee from different departments.
- (2) Any deviation between the invoice accompanying the chips or tokens and the actual chips or tokens received or any defects found in such chips or tokens shall be reported promptly to the board.
- (3) After checking the chips received, the licensee shall cause to be reported in a chip inventory ledger the denomination of the chips received, the number of each denomination of chips received, the description of all chips received, the date of such receipt, and the signature of the individuals who checked such chips.
- (4) If any of the chips received are to be held in reserve and not utilised either at the gaming tables or at a cashier's cage, they shall be stored in a separate locked compartment either in the vault or in a cashier's cage and shall be recorded in the chip inventory ledger as reserve chips.

102. Inventory of chips.

- (1) Chips shall be taken from or returned to the reserve chip inventory in the presence of at least three (3) individuals from different departments.
- (2) The denominations, number and amount of chips so taken or returned shall be recorded in the chip inventory ledger together with the date and signatures of the individuals carrying out this process.
- (3) Each licensee shall, on a daily basis, compute and record the unredeemed liability for each denomination of chips and cause to be made an inventory of chips in circulation and cause the result of such inventory to be recorded in the chip inventory ledger.
- (4) On at least a monthly basis, each licensee shall cause an inventory of chips in reserve to be made and cause the result of such inventory to be recorded in the chip inventory ledger.
- (5) The procedures to be utilised to compute the unredeemed liability and to inventory chips in circulation and reserve shall be submitted to the board for approval.
- (6) A physical inventory of chips in reserve shall be required at least annually if the inventory procedures incorporate the sealing of the locked compartment.
- (7) During non-gaming hours all chips in the possession of the licensee shall be stored in a vault or in the cashier's cage, except that chips representing the table bankroll may be locked in a secure compartment, provided that there is adequate security as approved by the board.

Chapter 25 Internal Controls

103. Minimum internal controls.

- (1) Each licensee shall establish and maintain administrative and accounting procedures for the purpose of determining the licensee's liability for taxes and fees under the Act and for the purpose of exercising effective control over the licensee's internal financial affairs.
- (2) The procedures must be designed to reasonably ensure that—
 - (a) assets are safeguarded;
 - (b) financial records are accurate and reliable;
 - (c) transactions are performed only in accordance with management's general or specific authorisation;
 - (d) transactions are recorded adequately to permit proper reporting of gaming revenue and of fees and taxes; and
 - (e) functions, duties and responsibilities are appropriately segregated and performed in accordance with sound practices by competent, qualified personnel.

104. Board to adopt minimum standards for internal control procedures.

The board shall adopt and make available to applicants and licensees minimum standards for internal control procedures with which licensees must comply.

105. Internal control system to be approved by board.

- (1) Each licensee and each applicant for a licence shall describe, in such manner as the board may approve or require, its administrative and accounting procedures in detail in a

written system of internal control and shall submit a copy thereof to the board for approval prior to implementation of the system.

(2) Each system of internal control submitted for approval must include—

- (a)** an organisational chart depicting segregation of functions and responsibilities;
- (b)** a description of the duties and responsibilities of each position shown on the organisational chart;
- (c)** a detailed, narrative description of the administrative and accounting procedures designed to satisfy the requirements of regulations 103 (2) and 104;
- (d)** a letter from an independent chartered accountant stating that the system of internal control has been reviewed by the accountant and complies with the requirements of this Chapter; and
- (e)** such further information as the board may require.

(3) If the Board determines that an applicant or licensee's system of internal control does not comply with the requirements of this Chapter, it shall so notify the applicant or licensee in writing.

(4) Within 30 days after receiving the notification contemplated in sub-regulation (3), the applicant or licensee shall amend its internal control system accordingly, and shall submit a copy of the amended system to the board for approval.

106. Amendment of system of internal control.

(1) A licensee wishing to amend its system of internal control shall, prior to implementing such amended system, submit to the board a copy of the written internal control system as amended for approval.

(2) The provisions of regulation 105 (2) to 105 (4) shall *mutatis mutandis* apply to an application for approval contemplated in sub-regulation (1).

Chapter 26 General Conditions of Licence

107. Guarantee for completion of premises.

(1) If an application for a licence is granted by the board in respect of premises not yet erected or completed, the applicant shall furnish the board with such forfeitable guarantee for the completion of the construction of the premises, as the board may require.

(2) If the construction of the premises, or stages thereof, have not been substantially completed in accordance with the plan approved by the board, or within the period determined as a condition of licence, the licence may be revoked or shall be deemed not to have been granted and the guarantee referred to in sub-regulation (1) shall be forfeited.

108. Conducting of games.

All games conducted by a licensee shall be conducted in accordance with game rules determined or approved by the board.

108A. Display of the word "casino".

The word “casino” shall be prominently displayed on the exterior of the premises which house licensed premises.

108B. Electronic monitoring requirement.

- (1) A casino licensee must have a central computer or such other monitoring system as approved by the board, connected to all gaming machines exposed for play to record and monitor the activities of such machines.
- (2) A licensee may not alter or modify the approved monitoring system contemplated in sub-regulation (1), without the prior approval of the board.
- (3) The monitoring system contemplated in sub-regulation (1) shall provide either—
 - (a) on-line, real-time monitoring and data acquisition capability in the format and media approved by the board; or

[Para. (a) substituted by r. 13 of General Notice No. 2061 of 2001.]

- (b) such other monitoring and data acquisition capability, as the board may determine in the conditions of licence.
- (4) The monitoring system required by subregulation (1) shall be designed and operated to perform and report functions relating to gaming machine meters.

[R. 4 substituted by r. 4 of General Notice No. 393 of 2020 w.e.f. 1 April 2020.]

- (5) A licensee shall store, in machine-readable format, all information required by sub-regulation (4) for a period of five years in addition to such other documentation that the board may require.

Chapter 27 Surveillance and Security

109. Minimum standards.

- (1) This Chapter sets forth the minimum standards that shall be followed by licensees with respect to surveillance systems.
- (2) The board may, in its discretion, require a licensee to comply with surveillance system requirements that are more stringent than those set forth in this Chapter.

110. Surveillance systems: general requirement.

- (1) Every licensee shall install, maintain and operate at all times a surveillance system comprised of cameras, monitors, video recorders, and a video printer, that provides the coverage required by this Chapter.

[Sub-r. (1) substituted by r. 14 of General Notice No. 2061 of 2001.]

- (2) The surveillance system must include date and time generators that display on each video recording the date and time of the recorded events and the displayed date and time must not obstruct the recorded view.

[Sub-r. (2) substituted by r. 14 (b) of General Notice No. 2061 of 2001.]

- (3) All equipment that may be utilised to monitor or record views obtained by the surveillance system must be and remain located in a room used exclusively for casino surveillance purposes and the entrance to the surveillance room must be located away from the view of casino employees and the general public.
- (4) Surveillance room equipment must have total override capability over any other satellite monitoring equipment in other offices.
- (5) The board and its agents shall at all times be provided immediate access to the surveillance room and other surveillance areas.
- (6) The surveillance system room must be staffed and the surveillance equipment monitored at all times by trained surveillance personnel who must be employed and trained by the licensee in accordance with minimum standards approved by the board, exclusively for surveillance purposes, and must possess knowledge of all table games and the regulations and rules pertaining to gambling operations.
- (7) The surveillance system and its equipment must be securely wired in a way to prevent tampering and an auxiliary power source must be available and capable of providing uninterrupted power to the surveillance system in the event of a power loss and provide sufficient lighting to operate the surveillance system.

[Sub-r. (7) substituted by r. 7 (a) of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

- (8) Each monitor screen in the surveillance system must be at least 30 centimetres measured diagonally.
- (9) Each camera in the surveillance system located in public areas must be adequately concealed from view.

[Sub-r. (9) substituted by r. 7 (b) of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

- (10)

[Sub-r. (10) deleted by r. 14 of General Notice No. 2061 of 2001.]

- (11) The video printer used in the surveillance system must possess the capability to generate instantaneously upon command, a clear, still black and white or colour copy or photograph of the images depicted on a videotape recording.
- (12) The licensee must have the capability of creating first generation copies of video surveillance recording or other format approved by the board.

[Sub-r. (12) substituted by r. 7 (c) of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

111. Surveillance systems: count rooms and casino cage.

- (1) Every licensee shall install, maintain, and operate at all times a surveillance system that monitors and records clear unobstructed views of all areas and transactions within—

- (a) the hard count room and any area where uncounted coin is stored during the drop and count process, including walls, doors, scales, wrapping machines, coin sorters, vaults, safes, and general work surfaces;
 - (b) the soft count room, including walls, doors, drop boxes, vaults, safes, and counting surfaces that must be transparent; and
 - (c) the casino cage, including customer windows, employees' windows, cash drawers, vaults, safes, counters, chip storage and fill windows.
- (2) All transactions within the hard count room, soft count room, and casino cage, must be recorded with sufficient clarity to permit identification of each employee and his movements, and to permit identification of all currency, coins, and paperwork.
- (3) The soft count room shall have audio monitoring and recording capabilities.
- (4) The soft and hard count room surveillance recording must be retained for a minimum of thirty (30) days.

[Sub-r. (4) substituted by r. 8 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

112. Surveillance systems: table games and card rooms.

- (1) Every licensee who operates table games or a card room shall install, maintain, and operate at all times a surveillance system that possesses the capability to monitor and record clear and unobstructed views of the following—
- (a) all table game and card room areas with sufficient clarity to permit identification of all dealers, patrons, spectators and pit personnel;
 - (b) all table games or card table surfaces, including table bank trays, with sufficient clarity to permit identification of all chip, cash, dice and card values, and the outcome of the game;
 - (c) roulette tables and wheels must be recorded so as to permit views of both the table and the wheel on one monitor screen;
 - (d) all drop boxes and table numbers; and
 - (e) all card room or podium banks, including any drawers, cabinets and safes contained therein:

Provided that each table shall be continuously and individually monitored and recorded by a dedicated fixed camera while the drop box is attached to such table.

- (2) The surveillance system must have the capability to view and record simultaneously both the table game area and the table game surface.

113. Surveillance systems: gaming machines.

- (1) Every licensee who exposes gaming machines for play shall install, maintain, and operate at all times a surveillance system that possesses the capability to continuously monitor and record clear, unobstructed, overall, and continuous views of all areas that contain gaming machines with sufficient clarity to identify all patrons and employees.
- (2) Every licensee who exposes gaming machines for play shall install, maintain, and operate at all times a surveillance system that possesses the capability to monitor and

record clear and unobstructed views of all slot change booths, including their cash drawers, counter tops, counting machines, customer windows, and employee windows, recorded with sufficient clarity to permit identification of all transactions, cash, paperwork, patrons and employees.

114. Surveillance systems: casino security office.

- (1) The surveillance system must cover all areas of any security office when in any persons may be detained, questioned, interviewed or interrogated by casino security officers.
- (2) Security office coverage must include both audio and video, be recorded at all times that a person is detained, questioned, interviewed or interrogated therein and the signal must terminate in the surveillance room.
- (3) The recordings must be retained by the licensee for at least 30 days after the recorded event.
- (4) In each office or room covered by this section, a sign must be conspicuously displayed which states that the area is under constant audio and video surveillance.

115. Casino surveillance system equipment malfunctions.

- (1) Every licensee shall establish and maintain a written log of any and all casino surveillance system equipment malfunctions, and retain the log for at least one year after the date of the most recent entry in the log.
- (2) Each malfunction must be repaired within 24 hours of the malfunction.
- (3) If repair is not completed within 24 hours, the licensee shall immediately submit a written report to the board that sets forth the reason for the delay in repair and retain the report for at least 30 days after submission to the board.
- (4) The board may in its discretion order that all activity in the area affected by the malfunction be suspended pending repair.
- (5) In the event of a malfunction of a dedicated camera, recorder or monitor, the activity, games or slot machines being viewed must be suspended or closed pending repair.

116. Surveillance system recording requirements.

- (1) In addition to any other videotape recording requirements that are or may be imposed by this Chapter, every licensee shall record all views, activities and locations as the board may from time to time require, which shall also include all entrances and reception areas.
- (2) Every licensee shall videotape record and maintain a written log of all activities observed by casino surveillance personnel that appear unusual or irregular, or that violate or appear to violate any law of the Republic, the Act, the regulations or rules promulgated thereunder, and notify the board immediately.
- (3) All videotape recordings produced by a surveillance system must present a clear and unobstructed view of the scene depicted thereon.
- (4) Every licensee must retain all videotape recording for at least 7 (seven) days after the recording is produced, unless a longer time period is required by another section of this Chapter, or by order of the board.

(5) Every surveillance recording must be labelled by surveillance personnel with the date and time of the recording and the areas covered by the recording, and signed by the person who made the recording, by no later than the end of the shift during which the recording was made.

[Sub-r. (5) substituted by r. 9 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

(6) All videotape recordings must be made in real time or extended play time and not in a time lapse recording mode.

[R. 116 substituted by General Notice No. 2421 of 1998.]

117. Surveillance system plans; alterations to surveillance system.

(1) Every applicant for a licence shall submit to the board upon its request a surveillance system plan for approval by the board.

(2) The surveillance system plan must include a casino floor plan that shows the placement of all surveillance equipment in relation to the locations required by this chapter to be covered, and a detailed description of the casino surveillance system and its equipment.

(3) No applicant or licensee shall alter or modify the approved surveillance system contemplated in sub-regulation (1), without the prior approval of the board.

(4) An applicant or a licensee shall submit to the board an amended plan reflecting any alteration of the surveillance system no later than thirty (30) days prior to the proposed alteration or such shorter period as the board may allow.

[Sub-r. (4) substituted by r. 15 of General Notice No. 2061 of 2001.]

118. Compliance with surveillance system requirements.

A licensee shall comply with the requirements set forth in this Chapter no later than seven (7) days prior to the start of its gaming operations.

PART 3 BINGO

Chapter 28 Employee Registration

119. Key employees.

(1) The following employees of a bingo licensee shall be classified as key employees for the purposes of these regulations—

(a) the senior management of the licensee;

(b) if the licensee is a corporate body, every director, officer or equivalent of such corporate body;

(c) any individual who has the authority to hire or terminate supervisory personnel;

(d) any individual who has the authority to supervise or direct a session of bingo and any persons having authority to supervise or direct such persons;

(e) any individual having authority or the responsibility to manage one or more of the following types of departments or functions so the operation, including, but not limited to:

- (i) the accounting department,
- (ii) personnel department, and
- (iii) internal audit department;

(f) any individual who has been specifically represented to the board by a licensee, officer or director thereof as being important or necessary to the operation of the bingo establishment;

(g) all persons who individually or as part of a group formulate management policy; and

(h) any job position or individual who, upon written notification by the board, is considered to be a key position or employee for purposes of these regulations.

(2) For purposes of sub-regulation (1) (h), the board shall not be restricted by the title of the job performed but shall consider the functions and responsibilities the person or position involved in making its decision as to key employee status.

(3) Subject to regulation 121, a licensee shall not employ a key employee until such time as the prospective employee has applied for and been granted registration as a key employee by the board.

(4) A licensee shall, within 14 days of termination of the employment of a key employee, notify the board in writing of such termination and the reasons therefor.

120. Other bingo employees.

(1) The board may, upon written notification, declare any occupation to be a bingo occupation for purposes of these regulations which may include, but not be limited to, Bingo callers, Bingo agents, Bingo cashiers, accounting personnel and computer operators.

(2) Subject to regulation 121, a licensee shall not employ anybody in a bingo or occupation until such time as the prospective employee has applied for and been granted registration as a bingo employee by the board.

(3) A licensee shall, within 14 days of termination of the employment of a bingo employee, notify the board in writing of such termination and the reasons therefor.

(4) Every bingo employee shall have his or her registration card or certificate available for inspection in such manner as the board may determine, at all times when such person is on duty.

121. Temporary registration.

(1) Where application for registration has been made and the board is satisfied that—

(a) the operation of the licensee's business will be seriously prejudiced or disadvantaged by a delay in the employment of the applicant; and

(b) the commencement of the employment of the applicant will not prejudice the integrity and proper operation of the licensee's business the board may issue the

applicant with a temporary registration card or certificate, pending the outcome of such applicant's application for registration.

(2) If the application for registration by the holder of a temporary registration card or certificate is denied by the board, the licensee by whom such a person is employed shall summarily terminate the employment of that person in any capacity in which he or she is required to be so registered, without liability on the part of the licensee.

(3) The provisions of sub-regulation (2) shall be a condition of employment.

122. Proof of registration on employment record.

A licensee shall, in respect of every employee required to be registered in terms of this chapter, keep a copy of such employee's registration card or certificate on the employment record of that employee.

123. Suspension or revocation of registration.

(1) If an employee required to be registered in terms of this Chapter—

(a) has his or her registration revoked by the board, the licensee by whom such a person is employed shall summarily terminate the employment of that person in any capacity in which he or she is required to be so registered; or

(b) has his or her registration suspended by the board, the licensee by whom such a person is employed shall summarily suspend the employment of that person in any capacity in which he or she is required to be so registered, for the period of suspension by the board, without liability on the part of the licensee.

(2) The provisions of sub-regulation (1) shall be a condition of employment.

Chapter 29 Stakes and Prizes

124. Stakes.

The maximum amount, including participation fee, which may be charged to participate in a game of bingo, shall be as determined in the licence.

125. A bingo game shall render a theoretical and demonstrable return to players of not less than 65 percent, except where the bingo game is played in a wholly electronic format which shall then render a theoretical and demonstrable return to players of not less than 80 percent.

[R. 125 substituted by General Notice No. 310 of 2008, by r. 5 of General Notice No. 735 of 2008 w.e.f. 1 April 2008 and by r. 10 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

Chapter 30 Credit Extension

126. Credit extension prohibited.

(1) A licensee shall not, directly or indirectly, whether in his or her own name or that of a third party, extend credit in any form whatsoever to any patron, for the purpose of participating in a game of bingo.

- (2) Failure by a licensee to deposit for collection a negotiable instrument by the close of the next banking day following receipt shall be deemed an extension of credit.

Chapter 31 Accounting Records and Returns

127. Accounting records.

- (1) Each licensee shall, in such manner as the board may approve or require, keep accurate, complete, legible and permanent records of all its transactions.
- (2) Each licensee shall keep generally accepted accounting records on a double entry system of accounting, maintaining detailed, supporting subsidiary records, identifying revenue, expenses, assets, liabilities and equity and any other records that the board specifically requires be maintained.

128. Audited financial statements.

- (1) Each licensee shall, in order to comply with sub-regulation (3), after the end of each financial year of the licensee, prepare annual financial statements in accordance with statements of Generally Accepted Accounting Practice promulgated by the Accounting Practices Board.
- (2) Each licensee shall engage an independent auditor, registered in terms of the Public Accountants' and Auditors' Act, 1991 (Act No. 80 of 1991) as being engaged in public practice, who shall audit the licensee's annual financial statements in accordance with generally accepted auditing standards.
- (3) Each licensee shall submit to the board two copies of its audited annual financial statements, and any reports communicating the results of the audit, including management letters, not later than 120 days, or such extended period as the board may determine, after the last day of the licensee's financial year.
- (4) The board may request additional information or documents from either the licensee or the auditor of the licensee, through the licensee, regarding the financial statements or the services performed by the auditor.

129. Other records.

Each licensee shall keep at its licensed premises or registered offices, or shall provide to the board on its request, the following records or documents or equivalent—

- (a) a copy of the memorandum and articles of association of the company, including any amendments;
- (b) a copy of the company's certificate to commence business;
- (c) a register of all current and former officers and directors;
- (d) minutes of all meetings of the shareholders;
- (e) minutes of all meetings of the directors and committees of the board of directors;
- (f) a register of all shareholders listing each shareholder's name, address, the number of shares held and the date the shares were acquired; and
- (g) any other records that the board specifically requires be maintained.

130. Returns to be rendered.

Each licensee shall, in the manner and format determined by the board, submit such information at such intervals as the board may determine.

Chapter 32 Fees, Taxes and Levies

131. Application fees.— Applications must be accompanied by the following non-refundable application fees—

| <i>Type of application</i> | <i>Fee</i> |
|---|--|
| 1 Bingo licence . | R462.00 per bingo seat and R1 730.00 per electronic bingo terminal with a maximum combined fee of R214 245.00 |
| 2 Amendment of licence . | R11 283.00 |
| 3 Transfer of licence or consent for procurement of interest in licensee . | R22 346.00 |
| 4 Key employee registration . | R4 694.00 |
| 5 Bingo employee registration . | R1 155.00 |
| 6 Certificate of suitability . | R4 614.00 |

[R. 131 substituted by r. 16 of General Notice No. 2061 of 2001, by r. 3 of General Notice No. 401 of 2003, by r. 3 of General Notice No. 580 of 2004, by r. 3 of General Notice No. 873 of 2005, by r. 3 of General Notice No. 914 of 2006, by r. 3 of General Notice No. 935 of 2007, by r. 3 of General Notice No. 310 of 2008, by r. 6 of General Notice No. 735 of 2008 w.e.f. 1 April 2008, by r. 5 of 2009 of General Notice No. 949 of 2009 w.e.f. 1 April 2009, by r. 5 of General Notice No. 1769 of 2010 w.e.f. 1 April 2010; by r. 5 of General Notice No. 941 of 2011 w.e.f. 1 April 2011, by r. 4 of General Notice No. 664 of 2012 w.e.f. 1 April 2012, by r. 4 of General Notice No. 230 of 2013 w.e.f. 1 April 2013, by r. 4 of General Notice No. 712 of 2014, by r. 4 of General Notice No. 1037 of 2015, by r. 4 of General Notice No. 414 of 2016 w.e.f. 1 April 2016, by r. 4 of General Notice No. 415 of 2016 w.e.f. 1 April 2016, by r. 4 of General Notice

No. 343 of 2017 w.e.f. 1 April 2017, by r. 11 of General Notice No. 529 of 2018 w.e.f. 1 April 2018, by r. 6 of General Notice No. 523 of 2019 w.e.f. 1 April 2019 and by r. 5 of General Notice No. 393 of 2020 w.e.f. 1 April 2020 and by r. 4 of General Notice No. 433 of 2022 w.e.f. 1 April 2022, by r. 4 of General Notice No. 360 of 2023 w.e.f. 1 April 2023, by r. 4 of General Notice No. 1085 of 2024 w.e.f. 1 November 2024 and by r. 4 of General Notice No. 453 of 2025.]

132. Recovery of investigation expenses.

- (1) All expenses incurred by the board in investigating an applicant, excluding an applicant for employee registration, shall be paid by the applicant in the manner prescribed by this regulation.
- (2) The board shall estimate investigative fees and costs and require a deposit to be paid by the applicant in advance as a condition precedent to beginning or continuing an investigation.
- (3) The board may, at any stage during an investigation, require an applicant to pay additional deposits for the payment of investigative fees and costs.
- (4) Upon completion of its investigation, the board shall supply the applicant with a detailed account of investigative fees and costs incurred.
- (5) The board shall not take final action on any application unless all investigative fees and costs have been paid in full.

133. Licence fees.—

- (1) Every holder of a bingo licence shall pay a licence fee of R85 000.00 plus—
 - (a) R1 730.00 per registered electronic bingo terminal exposed for play to the public; and
 - (b) R199.00 per licensed bingo seat exposed for play to the public,

for every year or part of a year ending on 31 March.

- (2) The licence fee payable in terms of sub-regulation (1) shall be paid to the board on issuing of the licence, registration of electronic bingo terminals, and thereafter before 1 April of every year.
- (3) If the licence fee payable in terms of subregulation (1) is not paid in accordance with subregulation (2), the licensee shall pay a penalty on the amount of any licence fee outstanding at a rate of ten percent of the licence fee for each week or part of a week during which the licence fee remains unpaid: Provided that such penalty shall not exceed twice the amount of the licence fee in respect of which such penalty is payable: Provided further that where the chief executive officer is satisfied that the failure on the part of any licensee to make payment of the licence fee within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the chief executive officer may remit in whole or in part any penalty payable in terms of this regulation.

[R. 133 substituted by r. 5 of General Notice No. 453 of 2025.]

- (2) The licence fee payable in terms of sub-regulation (1) shall be paid to the board on issuing of the licence and thereafter before 1 April of every year.

(3) If the licence fee payable in terms of sub-regulation (1) is not paid in accordance with sub-regulation (2), the licensee shall pay a penalty on the amount of any licence fee outstanding at a rate of ten percent of the licence fee for each week or part of a week during which the licence fee remains unpaid: Provided that such penalty shall not exceed twice the amount of the licence fee in respect of which such penalty is payable.

Provided further that where the Chief Executive Officer is satisfied that the failure on the part of any licensee to make payment of the fee within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the Chief Executive Officer may remit in whole or in part any penalty payable in terms of this regulation.

[Sub-r. (3) substituted by r. 17 of General Notice No. 2061 of 2001.]

134. Gaming tax.

- (1)** The gaming tax payable in terms of section 61 of the Act, shall be paid at the rate of twelve percent of the licensee's bingo revenue.
- (2)** For purposes of sub-regulation (1), bingo revenue means the total amount of money staked by players on a bingo game, including participation fees, less the total amount returned to players by way of prizes.

135. Payment of gaming tax.

- (1)** Every licensee shall—
- (a)** not later than Wednesday in each week or, if any Wednesday is a public holiday, not later than the next working day submit to the board a return in the form and containing such information in respect of its gaming operations during the preceding week as may be determined by the board; and
- (b)** simultaneously pay to the board any gaming tax due in respect of the preceding week.
- (2)** The preceding week contemplated in sub-regulation (1) shall be the week ending at the close of a licensee's gaming day on the preceding Sunday, at the time stipulated in the licensee's approved system of internal control.

136. Penalty for late payment of gaming tax.

If the gaming tax payable in terms of section 61 of the Act is not paid in accordance with the provisions of regulation 135, the licensee shall pay a penalty on the amount of an outstanding tax at a rate of ten percent of the tax for each week or part of a week during which the tax remains unpaid: Provided that such penalty shall not exceed twice the amount of the tax in respect of which such penalty is payable: Provided further that where the chief executive officer is satisfied that the failure on the part of any licensee to make payment of the tax within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the chief executive officer may remit in whole or in part any penalty payable in terms of this regulation.

137. Notice of procurement of interest and application for consent.

(1) A licensee who becomes aware of a procurement of interest contemplated in section 38 of the Act, shall, as soon as is practicable, notify the board in writing of the name and address of the person (hereinafter referred to as the applicant) who procured such an interest, and shall furnish the board with such further information as the board may deem necessary.

[Sub-r. (1) substituted by r. 18 of General Notice No. 2061 of 2001.]

(2) Any person who, directly or indirectly, procures an interest contemplated in section 38 of the Act, (hereinafter referred to as the applicant), shall, within 60 days of the procurement of such an interest, approval by the relevant authority or such longer period as the board may allow, apply to the board for consent for the holding of such interest.

[Sub-r. (2) substituted by r. 18 of General Notice No. 2061 of 2001 and by r. 13 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

(3) The Board may require any person who holds directly or indirectly a financial interest of less than 5% to apply for consent to hold such interest.

[Sub-r. (3) added by r. 7 of General Notice No. 941 of 2011.]

138. Disposal of interest by applicant denied consent.

If for any reason consent is not granted to an applicant, the board may—

- (a) declare the agreement for the procurement of the relevant interest null and void; or
- (b) order the applicant to, within 30 days or such longer period as the board may determine, dispose of the relevant interest for no more than the applicant paid for such interest, or such greater amount approved by the board.

139. Determination of unsuitability.

(1) If at any time the board, after giving the owner of a financial interest in a licensee the opportunity to be heard, finds that such owner is unsuitable to continue owning such an interest, such owner shall, within 3 months of the date of such finding, or such longer period as the board may determine, dispose of his or her interest in the licensee.

(2) Beginning upon the date when the board serves notice of a determination of unsuitability in terms of sub-regulation (1) upon the licensee, the unsuitable owner shall not exercise, directly or through any trustee or nominee any voting right conferred by the ownership of his or her interest in the licensee.

140. Principals to be disclosed.

No person may hold or acquire any interest in a licensee as agent or nominee for an undisclosed principal or beneficial owner.

141. Offences.

A person who contravenes, or fails to comply with, the provisions of this chapter, shall be guilty of an offence.

Chapter 34 Internal Controls

142. Minimum internal controls.

- (1)** Each licensee shall establish and maintain administrative and accounting procedures for the purpose of determining the licensee's liability for taxes and fees under the Act and for the purpose of exercising effective control over the licensee's internal financial affairs.
- (2)** The procedures must be designed to reasonably ensure that—
 - (a)** assets are safeguarded;
 - (b)** financial records are accurate and reliable;
 - (c)** transactions are performed only in accordance with management's general or specific authorisation;
 - (d)** transactions are recorded adequately to permit proper reporting of gaming revenue and of fees and taxes; and
 - (e)** functions, duties and responsibilities are appropriately segregated and performed in accordance with sound practices by competent, qualified personnel.

143. Board to adopt minimum standards for internal control procedures.

The board shall adopt and make available to applicants and licensees minimum standards for internal control procedures with which licensees must comply.

144. Internal control system to be approved by board.

- (1)** Each licensee and each applicant for a licence shall describe, in such manner as the board may approve or require, its administrative and accounting procedures in detail in a written system of internal control and shall submit a copy thereof to the board for approval prior to implementation of the system.
- (2)** Each system of internal control submitted for approval must include—
 - (a)** an organisational chart depicting segregation of functions and responsibilities;
 - (b)** a description of the duties and responsibilities of each position shown on the organisational chart;
 - (c)** a detailed, narrative description of the administrative and accounting, procedures designed to satisfy the requirements of regulations 142 (2) and 143;
 - (d)** a letter from an independent chartered accountant stating that the system of internal control has been reviewed by the accountant and complies with the requirements of this chapter; and
 - (e)** such further information as the board may require.
- (3)** If the board determines that an applicant or licensee's system of internal control does not comply with the requirements of this Chapter, it shall so notify the applicant or licensee in writing.

(4) Within 30 days after receiving the notification contemplated in sub-regulation (3) the applicant or licensee shall amend its internal control system accordingly, and shall submit a copy of the amended system to the board for approval.

145. Amendment of stem of internal control.

(1) A licensee wishing to amend its system of internal control shall, prior to implementing such amended system, submit to the board a copy of the written internal control system as amended, for approval.

(2) The provisions of regulation 144 (2) to 144 (4) shall *mutatis mutandis* apply to an application for approval contemplated in sub-regulation (1).

Chapter 35 Registration and Maintenance of Equipment

146. Equipment to be of approved type and registered.

(1) A licensee shall not keep or expose for play any equipment which may be used in the operation of a bingo game other than equipment which—

(a) is identical in all material respects to equipment approved by the board for distribution by the manufacturer or supplier, and

(b) in the case of such equipment as the board may determine, has on application in the manner and form determined by the board, been separately registered by the board.

(1A) The approval granted by the Board in respect of electronic gaming equipment in terms of sub-regulation (1) shall be valid for a period of 7 (seven) years from date of approval: Provided that any approval granted prior to this sub-regulation shall be valid for a period of 7 (seven) years from date of publication of the regulation: Provided further that the Board may extend the period of 7 (seven) years if deemed appropriate in the circumstances.

[Sub-r. (1A) inserted by para. (a) of General Notice No. 310 of 2008 and by r. 8 (a) of General Notice No. 735 of 2008 w.e.f. 1 April 2008.]

(Editorial Note: Sub-r. (1A) was originally inserted by General Notice No. 310 of 2008. In *Provincial Gazette* 64, General Notice No. 735 also instructs for the insertion of sub-r. (1A), however the wording in this insertion differs from the original wording. These differences have been incorporated but not annotated as an amendment as per *Provincial Gazette* 64.)

(2) A licensee may at any time prior to the lapse of approval and registration, in the manner and form determined by the board, apply for the deregistration of equipment registered in terms of sub-regulation (1).

[Sub-r. (2) amended by para. (b) of General Notice No. 310 of 2008 and by r. 8 (b) of General Notice No. 735 of 2008 w.e.f. 1 April 2008.]

147. Maintenance of registered equipment.

A licensee shall not alter the operation of registered equipment without the prior approval of the board and shall maintain all equipment in a suitable condition.

148. Record to be kept b licensee.

A licensee shall keep such records in respect of equipment contemplated in regulation 16 as the board may require or approve.

PART 4 ROUTE OPERATORS AND ADDITIONAL GAMING MACHINE LICENSEES

Chapter 36 General Requirements

149. Electronic monitoring requirements.

(1) A route operator or additional gaming machine licensee must have a central computer or such other monitoring system as approved by the board, connected to all gaming machines exposed for play to record and monitor the activities of such machines.

(2) A licensee may not alter or modify the approved monitoring system contemplated in sub-regulation (1), without the prior approval of the board.

(3) The monitoring system contemplated in sub-regulation (1) shall provide either—

- (a) on-line, real-time monitoring and data acquisition capability in the format and media approved by the board;
- (b) dial-up monitoring and data acquisition capability in the format and media approved by the board; or
- (c) such other monitoring and data acquisition capability,

as the board may determine in the conditions of licence.

(4) The monitoring system required by sub-regulation (1) shall be designed and operated to perform and report functions relating to gaming machine meter and other functions as follows—

- (a) record the number and total value of tokens or coins placed in each gaming machine for the purpose of activating play;
- (b) record the number and total value of tokens or coins deposited in the drop bucket of each gaming machine;
- (c) record the number and total value of tokens or coins automatically paid out by each gaming machine;
- (d) record the number and total value of tokens or coins to be paid manually;
- (e) record such other information as the board may require.

(5) A route operator or additional gaming machine licensee shall store, in machine readable format, all information required by sub-regulation (4) for a period of five years in addition to such other documentation that the board may require.

Chapter 37 Employee Registration

150. Key employees.

(1) The following employees of a licensee shall be classified as key employees for the purposes of these regulations—

- (a) the senior management of the licensee;
- (b) if the licensee is a corporate body, every director, officer or equivalent of such corporate body;
- (c) any individual who has been specifically represented to the board by the licensee, officer or director thereof as being important or necessary to the operation of the licensee;
- (d) all persons who individually or as part of a group formulate management policy; and
- (e) any job position or individual who, upon written notification by the board, is considered to be a key position or employee for purposes of these regulations.

(2) For purposes of sub-regulation (1) (e), the board shall not be restricted by the title of the job performed but shall consider the functions and responsibilities of the person or position involved in making its decision as to key employee status.

(3) Subject to regulation 152, a licensee shall not employ a key employee until such time as the prospective employee has applied for and been granted registration as a key employee by the board.

(4) A licensee shall, within 14 days of termination of the employment of a key employee, notify the board in writing of such termination and the reasons therefor.

151. Other gaming employees.

(1) The board may, upon written notification, declare any occupation to be a gaming occupation for purposes of these regulations, including, but not limited to, counters, collectors, accounting personnel and computer operators.

(2) Subject to regulation 152, a licensee shall not employ anybody in a gaming occupation until such time as the prospective employee has applied for and been granted registration as a gaming employee by the board.

(3) A licensee shall, within 14 days of termination of the employment of a gaming employee, notify the board in writing of such termination and the reasons therefor.

(4) Every gaming employee shall have his or her registration card or certificate available for inspection in such manner as the board may determine at all time when such person is on duty.

152. Temporary registration.

(1) Where application for registration has been made and the board is satisfied that—

- (a) the operation of the licensee's business will be seriously prejudiced or disadvantaged by a delay in the employment of the applicant; and
- (b) the commencement of the employment of the applicant will not prejudice the integrity and proper operation of the licensee's business, the board may issue the applicant with a temporary registration card or certificate, pending the outcome of such applicant's application for registration.

(2) If the application for registration by the holder of a temporary registration card or certificate is denied by the board, the licensee by whom such a person is employed shall summarily terminate the employment of that person in any capacity in which he or she is required to be so registered, without liability on the part of the licensee.

(3) The provisions of sub-regulation (2) shall be a condition of employment.

153. Proof of registration on employment record.

A licensee shall, in respect of every employee required to be registered in terms of this chapter, keep a copy of such employee's registration card or certificate on the employment record of that employee.

154. Suspension or revocation of registration.

(1) If an employee required to be registered in terms of this chapter—

(a) has his or her registration revoked by the board, the licensee by whom such a person is employed shall summarily terminate the employment of that person in any capacity in which he or she is required to be registered; or

(b) has his or her registration suspended by the board, the licensee by whom such a person is employed shall summarily suspend the employment of that person in any capacity in which he or she is required to be so registered, for the period of suspension by the board without liability on the part of the licensee.

(2) The provisions of sub-regulation (1) shall be a condition of employment.

Chapter 38 Stakes and Prizes

155. Maximum stake.

The maximum amount that may be charged in total to enable a person to play all paylines of a game on a gaming machine shall be R5,00, subject to conditions of licence

156. Maximum prizes.

The maximum amount, or the value of any other prize, which may be awarded in respect of a game played on, or the operation of, a gaming machine shall be R500,00, subject to conditions of licence.

157. Prizes to be displayed.

All winning combinations, together with the corresponding prize, must be clearly displayed, or be easily accessible by the player, on every gaming machine exposed for play.

158. Return to public.

Gaming machines exposed for play must have a theoretical and demonstrable return to the public of not less than 75 percent.

Chapter 39 Credit Extension

159. Credit extension prohibited.

- (1) A licensee shall not, directly or indirectly, whether in his or her own name or that of a third party, extend credit in any form whatsoever to any patron, for the purpose of playing on, or operating, a gaming machine.
- (2) Failure by a licensee to deposit for collection a negotiable instrument by the close of the next banking day following receipt shall be deemed an extension of credit.

Chapter 40 Accounting Records and Returns

160. Accounting records.

- (1) Each licensee shall, in such manner as the board may approve or require, keep accurate, complete, legible and permanent records of all its transactions.
- (2) Each licensee shall keep generally accepted accounting records on a double entry system of accounting, maintaining detailed, supporting subsidiary record, identifying revenue, expenses, assets, liabilities and equity; and
 - (a) gaming machine analysis reports which by each machine reflect turnovers and payouts and compare actual hold percentages to theoretical hold percentages on a daily, monthly, quarterly, annual and 12 month rolling basis;
 - (b) the records required by the licensee's approved system of internal control; and
 - (c) any other records that the board specifically requires be maintained.

161. Audited financial statements.

- (1) Each licensee shall, in order to comply with sub-regulation (3), after the end of each financial year of the licensee, prepare annual financial statements in accordance with statements of Generally Accepted Accounting Practice promulgated by the Accounting Practices Board, where applicable, and in the format approved or required by the board.
- (2) Each licensee shall engage an independent auditor, registered in terms of the Public Accountants' and Auditors' Act, 1991 (Act No. 80 of 1991) as being engaged in public practice, who shall audit the licensee's annual financial statement in accordance with generally accepted auditing standards.
- (3) Each licensee shall submit to the board two copies of its audited annual financial statements, and any reports communicating the results of the audit, including management letters, not later than 120 days, or such extended period as the board may determine, after the last day of the licensee's financial year.
- (4) The board may request additional information or document from either the licensee or the auditor of the licensee, through the licensee, regarding the financial statements or the services performed by the auditor.

162. Other records.

Each licensee shall keep at its licensed premises or registered offices, or shall provide, to the board on its request, the following records or documents or equivalent—

- (a) a copy of the memorandum and articles of association of the company, including any amendments;
- (b) a copy of the company's certificate to commence business;
- (c) a register of all current and former officers and directors;
- (d) minutes of all meetings of the shareholders;
- (e) minutes of all meetings of the directors and committees of the Board of directors;
- (f) a register of all shareholders listing each shareholder's name, address, the number of shares held and the date the shares were acquired; and
- (g) any other records that the board specifically requires be maintained.

163. Return to be rendered.

Each licensee shall, in the manner and format determined by the board, submit such information at such intervals as the board may determine.

Chapter 41 Registration and Maintenance of Gaming Machines

164. Gaming machines to be registered.

(1) A licensee shall not keep or maintain any gaming machine or associated equipment which has not, on application in the manner and form determined by the board, been separately approved and registered by the board.

(1A) The approval granted by the Board in respect of electronic gaming equipment in terms of sub-regulation (1) shall be valid for a period of 7 (seven) years from date of approval: Provided that any approval granted prior to this sub-regulation shall be valid for a period of 7 (seven) years from date of publication of the regulation: Provided further that the Board may extend the period of 7 (seven) years if deemed appropriate in the circumstances.

[Sub-r. (1A) inserted by para. (a) of General Notice No. 310 of 2008 and by r. 9 (a) of General Notice No. 735 of 2008 w.e.f. 1 April 2008.]

(Editorial Note: Sub-r. (1A) was originally inserted by General Notice No. 310 of 2008. In *Provincial Gazette* 64, General Notice No. 735 also instructs for the insertion of sub-r. (1A), however the wording in this insertion differs from the original wording. These differences have been incorporated but not annotated as an amendment as per *Provincial Gazette* 64.)

(2) A licensee may at any time prior to the lapse of approval, in the manner and form determined by the board, apply for the deregistration of equipment registered in terms of sub-regulation (1).

[Sub-r. (2) amended by para. (b) of General Notice No. 310 of 2008 and by r. 9 (b) of General Notice No. 735 of 2008 w.e.f. 1 April 2008.]

165. Maintenance of gaming machines.

A licensee shall not alter the operation of a registered gaming machine or associated equipment without the prior approval of the board and shall only use a licensed maintenance provider to maintain the gaming machines and associated equipment in a suitable condition: Provided that certain basic maintenance functions as determined by the board may be carried out by the licensee.

166. Records to be kept by licensee.

A licensee shall keep records in respect of machines and equipment contemplated in regulation 164 as determined by the board, including, but not limited to, manufacturer, date of purchase, date of removal, machine serial number, model number and board approval number.

Chapter 42 Fees, Taxes and Levies

167. Application fees.— Applications must be accompanied by the following non-refundable application fees—

| | <i>Type of application</i> | <i>Fee</i> |
|---|--|---|
| 1 | Route operator licence | R462.00 per machine with a minimum of R115 640.00 and a maximum of R 462 876.00 |
| . | | |
| 2 | Additional gaming machine licence | R46 309.00 |
| . | | |
| 3 | Transfer of licence or consent for procurement of interest in licensee | R23 150.00 |
| . | | |
| 4 | Amendment of licence | R11 739.00 |
| . | | |
| 5 | Key employee registration | R4 694.00 |
| . | | |
| 6 | Gaming employee registration | R1 155.00 |
| . | | |
| 7 | Certificate of suitability | R11 739.00 |
| . | | |

401 of 2003, by r. 5 of General Notice No. 580 of 2004, by r. 5 of General Notice No. 873 of 2005, by r. 5 of General Notice No. 914 of 2006, by r. 5 of General Notice No. 935 of 2007, by r. 5 of General Notice No. 310 of 2008, by r. 10 of General Notice No. 735 of 2008 w.e.f. 1 April 2008, by r. 7 of General Notice No. 949 of 2009 w.e.f. 1 April 2009, by r. 6 of General Notice No. 1769 of 2010 w.e.f. 1 April 2010; by r. 8 of General Notice No. 941 of 2011 w.e.f. 1 April 2011, by r. 6 of General Notice No. 664 of 2012 w.e.f. 1 April 2012, by r. 6 of General Notice No. 230 of 2013 w.e.f. 1 April 2013, by r. 6 of General Notice No. 712 of 2014, by r. 6 of General Notice No. 1037 of 2015, by r. 6 of General Notice No. 414 of 2016 w.e.f. 1 April 2016, by r. 6 of General Notice No. 415 of 2016 w.e.f. 1 April 2016, by r. 6 of General Notice No. 343 of 2017 w.e.f. 1 April 2017, by r. 14 of General Notice No. 529 of 2018 w.e.f. 1 April 2018, by r. 8 of General Notice No. 523 of 2019 w.e.f. 1 April 2019 and by r. 7 of General Notice No. 393 of 2020 w.e.f. 1 April 2020 and by r. 6 of General Notice No. 433 of 2022 w.e.f. 1 April 2022, by r. 6 of General Notice No. 360 of 2023 w.e.f. 1 April 2023, by r. 6 of General Notice No. 1085 of 2024 w.e.f. 1 November 2024 and by r. 6 of General Notice No. 453 of 2025.]

168. Recovery of investigation expenses.

- (1) All expenses incurred by the board in investigating an applicant, excluding an applicant for employee registration, shall be paid by the applicant in the manner prescribed by this regulation.
- (2) The board shall estimate investigative fees and costs and require a deposit to be paid by the applicant in advance as a condition precedent to beginning or continuing an investigation.
- (3) The board may, at any stage during an investigation, require an applicant to pay additional deposits for the payment of investigative fees and costs.
- (4) Upon completion of its investigation, the board shall supply the applicant with a detailed account of investigative fees and costs incurred.
- (5) The board shall not take final action on any application unless all investigative fees and costs have been paid in full.

169. Licence fees.—

- (1) Every holder of—
 - (a) a route operator licence shall pay a fee of R209 758.00 plus R2 120.00 per registered gaming machine exposed for play to the public, for every year or part of a year ending on 31 March; and
 - (b) an additional gaming machine licence shall pay a licence fee of R62 893.00 plus R2 120.00 per registered gaming machine exposed for play to the public, for every year or part of a year ending on 31 March.
- (2) The licence fee payable in terms of sub-regulation (1) shall be paid to the board on issuing of the licence, registration of machines, and thereafter before 1 April of every year.
- (3) If the licence fee payable in terms of subregulation (1) is not paid in accordance with subregulation (2), the licensee shall pay a penalty on the amount of any licence fee outstanding at a rate of ten percent of the licence fee for each week or part of a week during which the licence fee remains unpaid: Provided that such penalty shall not exceed twice the amount of the licence fee in respect of which such penalty is payable: Provided further that where the chief executive officer is satisfied that the failure on the part of any

licensee to make payment of the licence fee within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the chief executive officer may remit in whole or in part any penalty payable in terms of this regulation.

[R. 169 substituted by r. 7 of General Notice No. 453 of 2025.]

170. Gaming tax.

- (1) The gaming tax shall be paid at the rate of fifteen percent of the licensee's gross gaming revenue.
- (2) For the purposes of sub-regulation (1), gross gaming revenue equals metered win or loss for each gaming machine.
- (3) The provisions of sub-regulation (1) shall not be applicable to the holder of an additional gaming machine licence who exposes for play only gaming machines operated by the holder of a route operator's licence.

171. Payment of gaming tax.

- (1) Every licensee shall—
 - (a) not later than Wednesday in each week or, if any Wednesday is a public holiday, not later than the next working day submit to the board a return in the form and containing such information in respect of its gaming operation during the preceding week as may be determined by the board; and
 - (b) simultaneously pay to the board any gaming tax due in respect of the preceding week.
- (2) The preceding week contemplated in sub-regulation (1) shall be the week ending at the close of a licensee's gaming day on the preceding Sunday, at the time stipulated in the licensee's approved system of internal control.

172. Penalty for late payment of gaming tax.

If the gaming tax is not paid in accordance with the provisions of regulation 171, the licensee shall pay a penalty on the amount of any outstanding tax at a rate of ten percent of the tax for each week or part of a week during which the tax remains unpaid: Provided that such penalty shall not exceed twice the amount of the tax in respect of which such penalty is payable: Provided further that where the chief executive officer is satisfied that the failure on the part of any licensee to make payment of the tax within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the chief executive officer may remit in whole or in part any penalty payable in terms of this regulation.

Chapter 43 Financial Interests in Licensees

173. Notice of procurement of interest and application for consent.

- (1) A licensee who becomes aware of a procurement of interest contemplated in section 38 of the Act, shall, as soon as is practicable, notify the board in writing of the name and address of the person (hereinafter referred to as the applicant) who procured such an interest, and shall furnish the board with such further information as the board may deem necessary.

[Sub-r. (1) substituted by r. 21 of General Notice No. 2061 of 2001.]

(2) Any person who, directly or indirectly, procures an interest contemplated in section 38 of the Act, (hereinafter referred to as the applicant), shall, within 60 days of the procurement of such an interest, approval by the relevant authority or such longer period as the board may allow, apply to the board for consent for the holding of such interest.

[Sub-r. (2) substituted by r. 21 of General Notice No. 2061 of 2001 and by r. 16 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

(3) The Board may require any person who holds directly or indirectly a financial interest of less than 5% to apply for consent to hold such interest.

[Sub-r. (3) added by r. 10 of General Notice No. 941 of 2011.]

174. Disposal of interest by applicant denied consent.

If for any reason consent is not granted to an applicant, the board may—

- (a) declare the agreement for the procurement of the relevant interest null and void; or
- (b) order the applicant to, within 30 days or such longer period as the board may determine, dispose of the relevant interest for no more than the applicant paid for such interest, or such greater amount approved by the board.

175. Determination of unsuitability.

(1) If at any time the board, after giving the owner of a financial interest in a licensee the opportunity to be heard, finds that such owner is unsuitable to continue owning such an interest, such owner shall, within 3 months of the date of such finding, or such longer period as the board may determine, dispose of his or her interest in the licensee.

(2) Beginning upon the date when the board serves notice of a determination of unsuitability in terms of sub-regulation (1) upon the licensee, the unsuitable owner shall not exercise, directly or through any trustee or nominee, any voting right conferred by the ownership of his or her interest in the licensee.

176. Principal to be disclosed.

No person may hold or acquire any interest in a licensee as agent or nominee for an undisclosed principal or beneficial owner.

177. Offences.

A person who contravenes, or fails to comply with, the provisions of this Chapter, shall be guilty of an offence.

Chapter 44 Internal Controls

178. Minimum internal controls.

- (1) Each licensee shall establish and maintain administrative and accounting procedures for the purpose of determining the licensee's liability for taxes and fees under the Act and for the purpose of exercising effective control over the licensee's internal financial affairs.
- (2) The procedures must be designed to reasonably ensure that—
 - (a) assets are safeguarded;
 - (b) financial records are accurate and reliable;
 - (c) transactions are performed only in accordance with management's general or specific authorisation;
 - (d) transactions are recorded adequately to permit proper reporting of gaming revenue and of fees and taxes; and
 - (e) functions, duties and responsibilities are appropriately segregated and performed in accordance with sound practices by competent, qualified personnel.

179. Licensee to comply with minimum internal control standards.

The board shall adopt and make available to applicants and licensees minimum operational standards and minimum standards for internal control procedures with which licensees must comply.

180. Internal control system to be approved by board.

- (1) Each licensee and each applicant for a licence shall describe, in such manner as the board may approve or require, its administrative and accounting procedures in detail in a written system of internal control and shall submit a copy thereof to the board for approval prior to implementation of the system.
- (2) Each system of internal control submitted for approval must include—
 - (a) an organisational chart depicting segregation of functions and responsibilities;
 - (b) a description of the duties and responsibilities of each position shown on the organisational chart;
 - (c) a detailed, narrative description of the administrative and accounting procedures designed to satisfy the requirements of regulations 178 (2) and 179;
 - (d) a letter from an independent chartered accountant stating that the system of internal control has been reviewed by the accountant and complies with the requirements of this Chapter; and
 - (e) such further information as the board may require.
- (3) If the board determines that an applicant or licensee's system of internal control does not comply with the requirements of this Chapter, it shall so notify the applicant or licensee in writing.
- (4) Within 30 days after receiving the notification contemplated in sub-regulation (5), the applicant or licensee shall amend its internal control system accordingly, and shall submit a copy of the amended system to the board for approval.

181. Amendment of system of internal control.

(1) A licensee wishing to amend its system of internal control, shall prior to implementing such amended system, submit to the board a copy of the written internal control system as amended, for approval.

(2) The provisions of regulation 180 (2) to 180 (4) shall *mutatis mutandis* apply to an application for approval contemplated in sub-regulation (1).

PART 5 GAMING MACHINES

Chapter 45 Stakes and Prizes

182. Maximum stake.

The maximum amount that may be charged in total to enable a person to play all paylines of a game on a gaming machine shall be R5,00, subject to conditions of licence.

183. Maximum prizes.

The maximum amount, or the value of any other prize, which may be awarded in respect of a game played on, or the operation of, a gaming machine shall be R500,00, subject to conditions of licence.

184. Prizes to be displayed.

All winning combinations, together with the corresponding prizes must be clearly displayed, or be easily accessible by the player, on every gaming machine exposed for play.

185. Return to public.

Gaming machines exposed for play must have a theoretical and demonstrable return to the public of not less than 75 percent.

Chapter 46 Credit Extension

186. Credit extension prohibited.

(1) A licensee shall not, directly or indirectly, whether in his or her own name or that of a third party, extend credit in any form whatsoever to any patron, for the purpose of playing on, or operating, a gaming machine.

(2) Failure by a licensee to deposit for collection a negotiable instrument by the close of the next banking day following receipt shall be deemed an extension of credit.

Chapter 47 Accounting Records and Returns

187. Accounting records.

Each licensee shall, in such manner as the board may approve or require, keep accurate, complete, legible and permanent records of all its transactions.

188. Other records.

Each licensee shall keep such other records as the board specifically requires to be maintained.

189. Return to be rendered.

Each licensee shall, in the manner and format determined by the board, submit such information at such intervals as the board may determine.

Chapter 48 Registration and Maintenance of Gaming Machines

190. Applicability of chapter.

This chapter shall not be applicable to a licensee who exposes for play only gaming machines operated by the holder of a route operator's licence.

191. Gaming machine to be registered.

(1) A licensee shall not keep or maintain any gaming machine which has not, on application in the manner and form determined by the board, been separately approved and registered by the board.

(1A) The approval granted by the Board in respect of electronic gaming equipment in terms of sub-regulation (1) shall be valid for a period of 7 (seven) years from date of approval: Provided that any approval granted prior to this sub-regulation shall be valid for a period of 7 (seven) years from date of publication of the regulation: Provided further that the board may extend the period of 7 (seven) years if deemed appropriate in the circumstances.

[Sub-r. (1A) inserted by para. (a) of General Notice No. 310 of 2008 and by r. 12 (a) of General Notice No. 735 of 2008 w.e.f. 1 April 2008.]

(Editorial Note: Sub-r. (1A) was originally inserted by General Notice No. 310 of 2008. In *Provincial Gazette* 64, General Notice No. 735 also instructs for the insertion of sub-r. (1A), however the wording in this insertion differs from the original wording. These differences have been incorporated but not annotated as an amendment as per *Provincial Gazette* 64.)

(2) A licensee may at any time prior to the lapse of approval and registration, in the manner and form determined by the board, apply for the deregistration of equipment registered in terms of sub-regulation (1).

[Sub-r. (2) amended by para. (b) of General Notice No. 310 of 2008 and by r. 12 (b) of General Notice No. 735 of 2008 w.e.f. 1 April 2008.]

192. Maintenance of gaming machine.

A licensee shall not alter the operation of a registered gaming machine without the prior approval of the board and shall only use a licensed maintenance provider to maintain the

gaming machines in a suitable condition: Provided that certain basic maintenance functions as determined by the board may be carried out by the licensee.

193. Record to be kept by licensee.

A licensee shall keep records in respect of machines contemplated in regulation 191 as determined by the board including, but not limited to, manufacturer, date of purchase, date of removal, machine serial number, model number and board approval number.

Chapter 49 Fees, Taxes and Levies

194. Applicability of chapter.

The provisions of regulations 197 to 199 shall not be applicable to a licensee who expose for play only gaming machines operated by the holder of a route operator's licence.

195. Application fees.— Applications must be accompanied by the following non-refundable application fees—

| <i>Type of application</i> | <i>Fee</i> |
|--|------------|
| Gaming machine licence | R23 159.00 |
| Amendment of licence | R4 718.00 |
| Transfer of licence or consent for procurement of interest in licensee | R4 718.00 |
| Certificate of suitability | R2 312.00 |
| Key employee registration | R 4 694.00 |

[R. 195 substituted by r. 22 of General Notice No. 2061 of 2001, by r. 7 of General Notice No. 401 of 2003, by r. 7 of General Notice No. 580 of 2004, by r. 7 of General Notice No. 873 of 2005, by r. 7 of General Notice No. 914 of 2006, by r. 7 of General Notice No. 935 of 2007, by r. 7 of General Notice No. 310 of 2008, by r. 13 of General Notice No. 735 of 2008 w.e.f. 1 April 2008, by r. 9 of General Notice No. 949 of 2009 w.e.f. 1 April 2009, by r. 9 of General Notice No. 1769 of 2010 w.e.f. 1 April 2010; by r. 11 of General Notice No. 941 of 2011 w.e.f. 1 April 2011, by r. 8 of General Notice No. 664 of 2012 w.e.f. 1 April 2012, by r. 8 of General Notice No. 230 of 2013 w.e.f. 1 April 2013, by r. 8 of General Notice No. 712 of 2014 and by r. 8 of General Notice No. 1037 of 2015, by r. 8 of General Notice No. 414 of 2016 w.e.f. 1 April

2016, by r. 8 of General Notice No. 415 of 2016 w.e.f. 1 April 2016, by r. 8 of General Notice No. 343 of 2017 w.e.f. 1 April 2017, by r. 17 of General Notice No. 529 of 2018 w.e.f. 1 April 2018, by r. 10 of General Notice No. 523 of 2019 w.e.f. 1 April 2019 and by r. 9 of General Notice No. 393 of 2020 w.e.f. 1 April 2020 and by r. 8 of General Notice No. 433 of 2022 w.e.f. 1 April 2022, by r. 8 of General Notice No. 360 of 2023 w.e.f. 1 April 2023, by r. 8 of General Notice No. 1085 of 2024 w.e.f. 1 November 2024 and by r. 8 of General Notice No. 453 of 2025.]

No. 1085 of 2024 w.e.f. 1 November 2024.]

195A. Recovery of investigation expenses.

- (1) All expenses incurred by the board in investigating an applicant shall be paid by the applicant in the manner prescribed by this regulation.
- (2) The board shall estimate investigative fees and costs and require a deposit to be paid by the applicant in advance as a condition precedent to beginning or continuing an investigation.
- (3) The board may, at any stage during an investigation, require an applicant to pay additional deposits for the payment of investigative fees and costs.
- (4) Upon completion of its investigation, the board shall supply the applicant with detailed account of investigative fees and costs incurred.
- (5) The board shall not take final action on any application unless all investigative fees and costs have been paid in full.

196. Licence fees.—

- (1) Every holder of a gaming machine licence shall pay a licence fee of R23 159.00 plus R2 120.00 per registered gaming machine exposed for play to the public, for every year or part of a year ending on 31 March.
- (2) The licence fee payable in terms of sub-regulation (1) shall be paid to the board on issuing of the licence, registration of machines, and thereafter before 1 April of every year.
- (3) If the licence fee payable in terms of subregulation (1) is not paid in accordance with subregulation (2), the licensee shall pay a penalty on the amount of any licence fee outstanding at a rate of ten percent of the licence fee for each week or part of a week during which the licence fee remains unpaid: Provided that such penalty shall not exceed twice the amount of the licence fee in respect of which such penalty is payable: Provided further that where the chief executive officer is satisfied that the failure on the part of any licensee to make payment of the licence fee within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the chief executive officer may remit in whole or in part any penalty payable in terms of this regulation.

[R. 196 substituted by r. 9 of General Notice No. 453 of 2025.]

197. Gaming tax.

- (1) The gaming tax shall be paid at the rate of fifteen percent of the licensee's gross gaming revenue.
- (2) For the purposes of sub-regulation (1), gross gaming revenue equals metered win or loss for each gaming machine.

198. Payment of gaming tax.

(1) Every licensee shall—

(a) not later than Wednesday in each week or, if any Wednesday is a public holiday, not later than the next working day submit to the board a return in the form and containing such information in respect of its gaming operations during the preceding week as may be determined by the board; and

(b) simultaneously pay to the board any gaming tax due in respect of the preceding week.

(2) The preceding week contemplated in sub-regulation (1) shall be the week ending at the close of a licensee's gaming day on the preceding Sunday.

199. Penalty for late payment of gaming tax.

If the gaming tax is not paid in accordance with the provisions of regulation 198, the licensee shall pay a penalty on the amount of any outstanding tax at a rate of ten percent of the tax for each week or part of a week during which the tax remains unpaid: Provided that such penalty shall not exceed twice the amount of the tax in respect of which such penalty is payable: Provided further that where the chief executive officer is satisfied that the failure on the part of any licensee to make payment of the tax within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the chief executive officer may remit in whole or in part any penalty payable in terms of this regulation.

Chapter 50 Financial Interests in Licensees

200. Notice of procurement of interest and application for consent.

(1) A licensee who becomes aware of a procurement of interest contemplated in section 38 of the Act, shall, as soon as is practicable, notify the board in writing of the name and address of the person (hereinafter referred to as the applicant) who procured such an interest, and shall furnish the board with such further information as the board may deem necessary.

[Sub-r. (1) substituted by r. 24 of General Notice No. 2061 of 2001.]

(2) Any person who, directly or indirectly, procures an interest contemplated in section 38 of the Act, (hereinafter referred to as the applicant), shall, within 60 days of the procurement of such an interest, approval by the relevant authority or such longer period as the board may allow, apply to the board for consent for the holding of such interest.

[Sub-r. (2) substituted by r. 24 of General Notice No. 2061 of 2001 and by r. 19 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

(3) The Board may require or determine that any person who holds directly or indirectly a financial interest of less than 5% in a licensee to apply for consent to hold such interest.

[Sub-r. (3) added by r. 13 of General Notice No. 941 of 2011.]

201. Disposal of interest by applicant denied consent.

If for any reason consent is not granted to an applicant, the board may—

- (a) declare the agreement for the procurement of the relevant interest null and void; or
- (b) order the applicant to, within 30 days or such longer period as the board may determine, dispose of the relevant interest for no more than the applicant paid for such interest, or such greater amount approved by the board; or
- (c) revoke the licence.

202. Determination of unsuitability.

(1) If at any time the board, after giving the owner of a financial interest in a licensee the opportunity to be heard, finds that such owner is unsuitable to continue owning such an interest, such owner shall, within 3 months of the date of such finding, or such longer period as the board may determine, dispose of his or her interest in the licensee.

(2) Beginning upon the date when the board serves notice of a determination of unsuitability in terms of sub-regulation (1) upon the licensee, the unsuitable owner shall not exercise, directly or through any trustee or nominee, any voting right conferred by the ownership of his or her interest in the licensee.

203. Principals to be disclosed.

No person may hold or acquire any interest in a licensee as agent or nominee for an undisclosed principal or beneficial owner.

204. Offences.

A person who contravenes, or fails to comply with, the provisions of this Chapter, shall be guilty of an offence.

Chapter 51 Operation of Establishment and Internal Controls s

205. Minimum internal controls.

(1) Each licensee shall establish and maintain administrative and accounting procedures for the purpose of determining the licensee's liability for taxes and fees under the Act and for the purpose of exercising effective control over the licensee's internal financial affairs.

(2) The procedures must be designed to reasonably ensure that—

- (a) assets are safeguarded;
- (b) financial records are accurate and reliable;
- (c) transactions are performed only in accordance with management's general or specific authorisation;
- (d) transactions are recorded adequately to permit proper reporting of gaming revenue and of fees and taxes; and
- (e) functions, duties and responsibilities are appropriately segregated and performed in accordance with sound practices by competent, qualified personnel.

206. Board to adopt minimum operational standards and minimum standards for internal control procedures.

The board shall adopt and make available to applicants and licensees minimum operational standards and minimum standards for internal control procedures with which licensees must comply.

PART 6 MANUFACTURERS, SUPPLIERS AND MAINTENANCE PROVIDERS

Chapter 52 Authority Activities

207. Authority activities to be contained in conditions of licence.

The conditions of licence of a licensee shall state the activities authorised by the licence which may be any or all of the following—

- (a) manufacturing;
- (b) assembly;
- (e) programming or program duplication;
- (d) distribution;
- (e) repairing;
- (f) maintaining; or
- (g) any other related activity authorised by the board, in respect of any approved gaming or associated equipment, device or game.

Chapter 53 Approval of Equipment, Devices and Games

208. Equipment, device and game to be approved.

(1) A licensee shall not distribute any gaming or associated equipment, device or game unless it has, on application in the manner and form determined by the board, been approved by the board and shall not maintain or repair any equipment or device that is not registered with the board in terms of these regulations.

(1A) The approval granted by the Board in respect of electronic gaming equipment in terms of sub-regulation (1) shall be valid for a period of 7 (seven) years from date of approval: Provided that any approval granted prior to this sub-regulation shall be valid for a period of 7 (seven) years from date of publication of the regulation: Provided further that the Board may extend the period of 7 (seven) years if deemed appropriate in the circumstances.

[Sub-r. (1A) inserted by para. (a) of General Notice No. 310 of 2008 and by r. 15 (a) of General Notice No. 735 of 2008 w.e.f. 1 April 2008.]

(Editorial Note: Sub-r. (1A) was originally inserted by General Notice No. 310 of 2008. In *Provincial Gazette* 64, General Notice No. 735 also instructs for the insertion of sub-r. (1A), however the wording in this insertion differs from the original wording. These

differences have been incorporated but not annotated as an amendment as per *Provincial Gazette* 64.)

(2) A licensee may at any time prior to the lapse of approval, in the manner and form determined by the board, apply for the deregistration of equipment registered in terms of sub-regulation (1).

[Sub-r. (2) amended by para. (b) of General Notice No. 310 of 2008 w.e.f. 1 April 2008.]

(3) A licensee will be required to submit equipment for testing and certification, as requested by the designated testing laboratory of the board.

(4) The licensee seeking approval of the device shall pay to the designated testing laboratory the cost of inspection and investigation.

(5) The testing laboratory may dismantle the models and may destroy components in order to fully evaluate the equipment, device or game.

(6) The board may require that the licensee seeking approval of the device provides specialised equipment or the services of an independent technical expert to evaluate the device.

209. Alterations and modifications prohibited.

A licensee shall not alter the operation of, or modify any gaming or associated device, equipment or game without prior written approval of the board.

210. Summary suspension of approval.

(1) The board may issue a summary order, with or without notice to the relevant licensees, suspending approval of a gaming device if it determines that a device does not operate as approved by the board, or if the manufacturer misrepresented the manner in which the gaming device operates.

(2) After issuing an order in terms of sub-regulation (1), the board may seal or seize all models of that gaming device.

Chapter 54 Employee Registration

211. Key employees.

(1) The following employees of a licensee shall be classified as key employees for the purposes of these regulations—

(a) the senior management of the licensee;

(b) if the licensee is a corporate body, every director, officer or equivalent of such corporate body;

(c) any individual who has been specifically represented to the board by the licensee, officer or director thereof as being important or necessary to the operation of the licensee;

(d) all persons who individually or as part of a group formulate management policy; and

- (e) any job position or individual who, upon written notification by the board, is considered to be a key position or employee for purposes of these regulations.
- (2) For purposes of sub-regulation (1) (e), the board shall not be restricted by the title of the job performed but shall consider the functions and responsibilities of the person or position involved in making its decision as to key employee status.
- (3) Subject to regulation 214, a licensee shall not employ a key employee until such time as the prospective employee has applied for and been granted registration as a key employee by the board.
- (4) A licensee shall, within 14 days of termination of the employment of a key employee, notify the board in writing of such termination and the reasons therefor.

212. Service and manufacturing employee training programme.

Every licensee authorised to manufacture, repair or maintain gaming machines or associated equipment shall submit a training programme for the manufacturing, service and maintenance of such machines and equipment for approval by the board, including an outline of the training curriculum, a list of instructors and their qualifications and a copy of the instruction materials.

213. Registration of service and manufacturing employee.

- (1) Upon the successful completion by a service or manufacturing employee of the training programme required by regulation 212, such employee shall, in the manner and form determined by the board, apply for registration as a service or manufacturing employee by the board.
- (2) A licensee shall not allow any employee to manufacture, service, maintain or repair, except during a training programme held in terms of regulation 212, my gaming machine or associated equipment until such time as the employee has applied for and been granted registration as a service or manufacturing employee by the board.
- (3) A licensee shall, within 14 days of termination of the employment of a service or manufacturing employee, notify the board in writing of such termination and the reasons therefor.
- (4) Every service or manufacturing employee shall have his or her registration and or certificate available for inspection in such manner as the board may determine at all times when such person is on duty.

214. Temporary registration.

- (1) Where application for registration has been made and the board is satisfied that—
 - (a) the operation of the licensee's business will be seriously prejudiced or disadvantaged by a delay in the employment of the applicant; and
 - (b) the commencement of the employment of the applicant will not prejudice the integrity and proper operation of the licensee's business, the board may issue the applicant with a temporary registration card or certificate, pending the outcome of such applicant's application for registration.
- (2) If the application for registration by the holder of a temporary registration card or certificate is denied by the board, the licensee by whom such a person is employed shall

summarily terminate the employment of that person in any capacity in which he or she is required to be so registered, without liability on the part of the licensee.

(3) The provisions of sub-regulation (2) shall be a condition of employment.

215. Proof of registration on employment record.

A licensee shall, in respect of every employee required to be registered in terms of this chapter, keep a copy of such employee's registration card or certificate on the employment record of that employee.

216. Suspension or revocation of registration.

(1) If an employee required to be registered in terms of this chapter—

(a) has his or her registration revoked by the board, the licensee by whom such a person is employed shall summarily terminate the employment of that person in any capacity in which he or she is required to be so registered; or

(b) has his or her registration suspended by the board, the licensee by whom such a person is employed shall summarily suspend the employment of that person in any capacity in which he or she is required to be so registered, for the period of suspension by the board,

without liability on the part of the licensee.

(2) The provisions of sub-regulation (1) shall be a condition of employment.

Chapter 55 Records And Returns

216A. Accounting record.

Each licensee shall, in such manner as the board may approve or require, keep accurate, complete, legible and permanent records of all its transactions.

217. Distribution records.

A licensee shall keep written distribution records reflecting

- (a) the date of distribution;
- (b) the name, address and licence number of the recipient;
- (c) description and number of devices or equipment supplied;
- (d) board approval number;
- (e) serial numbers of devices or equipment supplied; and
- (f) such further information as the board may require,

and shall provide such records to the board immediately upon its request.

218. Maintenance and repair records.

A licensee shall keep written records of all repairs made to gaming devices or equipment reflecting—

- (a) the date of repair,
- (b) the name, address and licence number of the owner of the device or equipment;
- (c) description of work carried out;
- (d) serial number of device or equipment repaired; and
- (e) such further information as the board may require,

and shall provide such records to the board immediately upon its request.

219. Stock record.

A licensee shall keep written continuous stock records reflecting—

- (a) opening stock on hand;
- (b) stock purchased/manufactured;
- (c) distributions; and
- (d) closing stock on hand,

and shall provide such records to the board immediately upon its request.

219A. Other records.

Each licensee shall keep at its licensed premises or registered offices, or shall provide to the board on its request, the following records or documents or equivalent—

- (a) a copy of the memorandum and articles of association of the company, including any amendments;
- (b) a copy of the company's certificate to commence business;
- (c) a register of all current and former officers and directors;
- (d) minutes of all meetings of the shareholders;
- (e) minutes of all meetings of the directors and committees of the board of directors;
- (f) a register of all shareholders listing each shareholder's name, address, the number of shares held and the date the shares were acquired; and
- (g) any other records that the board specifically requires be maintained.

219B. Returns to be rendered.

Each licensee shall, in the manner and format determined by the board, submit such information at such intervals as the board may determine.

220. Application fees.— Applications must be accompanied by the following non-refundable application fees—

| | <i>Type of application</i> | <i>Fee</i> |
|---|--|-------------|
| 1 | Manufacturer licence | R231 522.00 |
| . | | |
| 2 | Maintenance or supplier licence | R115 474.00 |
| . | | |
| 3 | Amendment of licence | R11 747.00 |
| . | | |
| 4 | Consent for procurement of interest in licensee or transfer of licence | R21 759.00 |
| . | | |
| 5 | Key employee registration | R4 694.00 |
| . | | |
| 6 | Service or manufacturing employee registration | R1 221.00 |
| . | | |
| 7 | Certificate of suitability | R11 739.00 |
| . | | |

[R. 220 substituted by r. 25 of General Notice No. 2061 of 2001, by r. 9 of General Notice No. 401 of 2003, by r. 9 of General Notice No. 580 of 2004, by r. 9 of General Notice No. 873 of 2005, by r. 9 of General Notice No. 914 of 2006, by r. 9 of General Notice No. 935 of 2007, by r. 9 of General Notice No. 310 of 2008, by r. 16 of General Notice No. 735 of 2008 w.e.f. 1 April 2008, by r. 11 of General Notice No. 949 of 2009 w.e.f. 1 April 2009, by r.11 of General Notice No. 1769 of 2010 w.e.f. 1 April 2010; by r.14 of General Notice No. 941 of 2011 w.e.f. 1 April 2011, by r. 10 of General Notice No. 664 of 2012 w.e.f. 1 April 2012, by r. 10 of General Notice No. 230 of 2013 w.e.f. 1 April 2013, by r. 10 of General Notice No. 712 of 2014, r. 10 of General Notice No. 1037 of 2015, by r. 10 of General Notice No. 414 of 2016 w.e.f. 1 April 2016, by r. 10 of General Notice No. 415 of 2016 w.e.f. 1 April 2016, by r. 10 of General Notice No. 343 of 2017 w.e.f. 1 April 2017, by r. 20 of General Notice No. 529 of 2018 w.e.f. 1 April 2018, by r. 12 of General Notice No. 523 of 2019 w.e.f. 1 April 2019 and by r. 11 of General Notice No. 393 of 2020 w.e.f. 1 April 2020 and by r. 10 of General Notice No. 433 of 2022 w.e.f. 1 April 2022, by r. 10 of General Notice No. 360 of 2023 w.e.f. 1 April 2023, by r. 10 of General Notice No. 1085 of 2024 w.e.f. 1 November 2024 and by r. 10 of General Notice No. 453 of 2025.]

221. Recovery of investigation expenses.

- (1) All expenses incurred by the board in investigating an applicant, excluding an applicant for employee registration, shall be paid by the applicant in the manner prescribed by this regulation.
- (2) The board shall estimate investigative fees and costs and require a deposit to be paid by the applicant in advance as a condition precedent to beginning or continuing an investigation.
- (3) The board may, at any stage during an investigation, require an applicant to pay additional deposits for the payment of investigative fees and costs.
- (4) Upon completion of its investigation, the board shall supply the applicant with a detailed account of investigative fees and costs incurred.
- (5) The board shall not take final action on any application unless all investigative fees and costs have been paid in full.

222. Licence fees.

- (1) Licence fee for every year or part of a year ending on 31 March—

| | |
|------------------------------------|-------------|
| 1. Manufacturer licence | R115 640.00 |
| 2. Maintenance or supplier licence | R13 709.00 |

[R. 222 substituted by r. 26 of General Notice No. 2061 of 2001, by r. 10 of General Notice No. 401 of 2003, by r. 10 of General Notice No. 580 of 2004, by r. 10 of General Notice No. 873 of 2005, by r. 10 of General Notice No. 914 of 2006, by r. 10 of General Notice No. 935 of 2007, by r. 10 of General Notice No. 310 of 2008, by r. 17 of General Notice No. 735 of 2008 w.e.f. 1 April 2008, by r. 12 General Notice No. 949 of 2009 w.e.f. 1 April 2009, by r. 12 of General Notice No. 1769 of 2010 w.e.f. 1 April 2010; by r. 15 of General Notice No. 941 of 2011 w.e.f. 1 April 2011, by r. 11 of General Notice No. 664 of 2012 w.e.f. 1 April 2012, by r. 11 of General Notice No. 230 of 2013 w.e.f. 1 April 2013, by r. 11 of General Notice No. 712 of 2014, r. 11 of General Notice No. 1037 of 2015, by r. 11 of General Notice No. 414 of 2016 w.e.f. 1 April 2016, by r. 11 of General Notice No. 415 of 2016 w.e.f. 1 April 2016, by r. 11 of General Notice No. 343 of 2017 w.e.f. 1 April 2017, by r. 21 of General Notice No. 529 of 2018 w.e.f. 1 April 2018, by r. 13 of General Notice No. 523 of 2019 w.e.f. 1 April 2019 and by r. 12 of General Notice No. 393 of 2020 w.e.f. 1 April 2020 and by r. 11 of General Notice No. 433 of 2022 w.e.f. 1 April 2022, by r. 11 of General Notice No. 360 of 2023 w.e.f. 1 April 2023, by r. 11 of General Notice No. 1085 of 2024 w.e.f. 1 November 202 and by r. 11 (a) of General Notice No. 453 of 2025.]

- (2) The licence fee payable in terms of sub-regulation (1) shall be paid to the board on issuing of the licence and thereafter before 1 April of every year.
- (3) If the licence fee payable in terms of subregulation (1) is not paid in accordance with subregulation (2), the licensee shall pay a penalty on the amount of any licence fee outstanding at a rate of ten percent of the licence fee for each week or part of a week during which the licence fee remains unpaid: Provided that such penalty shall not exceed twice the amount of the licence fee in respect of which such penalty is payable: Provided further that where the chief executive officer is satisfied that the failure on the part of any

licensee to make payment of the licence fee within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the chief executive officer may remit in whole or in part any penalty payable in terms of this regulation.

[Sub-r. (3) substituted by r. 26 of General Notice No. 2061 of 2001 and by r. 11 (b) of General Notice No. 453 of 2025.]

Chapter 57 Financial Interests in Licensees

223. Notice of procurement of interest and application for consent.

(1) A licensee who becomes aware of a procurement of interest contemplated in section 38 of the Act, shall, as soon as is practicable, notify the board in writing of the name and address of the person (hereinafter referred to as the applicant) who procured such an interest, and shall furnish the board with such further information as the board may deem necessary.

[Sub-r. (1) substituted by r. 27 of General Notice No. 2061 of 2001.]

(2) Any person who, directly or indirectly, procures an interest contemplated in section 38 of the Act, (hereinafter referred to as the applicant), shall, within 60 days of the procurement of such an interest, approval by the relevant authority or such longer period as the board may allow, apply to the board for consent for the holding of such interest.

[Sub-r. (2) substituted by r. 27 of General Notice No. 2061 of 2001 and by r. 22 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

(3) The Board may require any person who holds directly or indirectly a financial interest of less than 5% to apply for consent to hold such interest.

[Sub-r. (3) added by r. 16 of General Notice No. 941 of 2011.]

224. Disposal of interest by applicant denied consent.

If for any reason consent is not granted to an applicant, the board may—

- (a) declare the agreement for the procurement of the relevant interest null and void; or
- (b) order the applicant to, within 30 days or such longer period as the board may determine, dispose of the relevant interest for no more than the applicant paid for such interest or such greater amount approved by the board.

225. Determination of unsuitability.

(1) If at any time the board, after giving the owner of a financial interest in a licensee the opportunity to be heard, finds that such owner is unsuitable to continue owning such an interest, such owner shall, within 3 months of the date of such finding, or such longer period as the board may determine, dispose of his or her interest in the licensee.

(2) Beginning upon the date when the board serves notice of a determination of unsuitability in terms of sub-regulation (1) upon the licensee, the unsuitable owner shall not exercise, directly or through any trustee or nominee, any voting right conferred by the ownership of his or her interest in the licensee.

226. Principals to be disclosed.

No person may hold or acquire any interest in a licensee as agent or nominee for an undisclosed principal or beneficial owner.

227. Offence.

A person who contravenes, or fails to comply with, the provisions of this Chapter, shall be guilty of an offence.

PART 7 TOTALIZATORS

Chapter 58 Employee Registration

228. Applicability of chapter.

The provisions of this chapter shall not be applicable to the holder of a special licence referred to in section 97 of the Act.

229. Key employees.

(1) The following employees of a licensee shall be classified as key employees for the purposes of these regulations—

- (a) the senior management of the licensee;
- (b) if the licensee is a corporate body, every director, officer or equivalent of such corporate body;
- (c) any individual who has been specifically represented to the board by a licensee, officer or director thereof as being important or necessary to the operation of the totalizator business;
- (d) all persons who individually or as part of a group formulate management policy; and
- (e) any job position or individual who, upon written notification by the board, is considered to be a key position or employee for purposes of these regulations.

(2) For purposes of sub-regulation (1) (e), the board shall not be restricted by the title of the job performed but shall consider the functions and responsibilities of the person or position involved in making its decision as to key employee status.

(3) Subject to regulation 230, a licensee shall not employ a key employee until such time as the prospective employee has applied for and been granted registration as a key employee by the board.

(4) A licensee shall, within 14 days of termination of the employment of a key employee, notify the board in writing of such termination and the reasons therefor.

230. Temporary registration.

(1) Where application for registration has been made and the board is satisfied that—

- (a) the operation of the licensee's business will be seriously prejudiced or disadvantaged by a delay in the employment of the applicant; and
- (b) the commencement of the employment of the applicant will not prejudice the integrity and proper operation of the licensee's business,

the board may issue the applicant with a temporary registration card or certificate, pending the outcome of such applicant's application for registration.

(2) If the application for registration by the holder of a temporary registration card or certificate is denied by the board, the licensee by whom such a person is employed shall summarily terminate the employment of that person in any capacity in which he or she is required to be so registered, without liability on the part of the licensee.

(3) The provisions of sub-regulation (2) shall be a condition of employment.

231. Proof of registration on employment record.

A licensee shall, in respect of every employee required to be registered in terms of this Chapter, keep a copy of such employee's registration card or certificate on the employment record of that employee.

232. Suspension or revocation of registration.

(1) If an employee required to be registered in terms of this chapter—

(a) has his or her registration revoked by the board, the licensee by whom such a person is employed shall summarily terminate the employment of that person in any capacity in which he or she is required to do so registered; or

(b) has his or her registration suspended by the board, the licensee by whom such a person is employed shall summarily suspend the employment of that person in any capacity in which he or she is required to be so registered, for the period of suspension by the board without liability on the part of the licensee.

(2) The provisions of sub-regulation (1) shall be a condition of employment.

233.

[R. 233 repealed by r. 28 of General Notice No. 2061 of 2001.]

Chapter 59 Credit Extension

234. Credit extension.

(1) A licensee may extend credit, subject to such limits as may be determined by the board, to qualified patrons provided that prior to the extension of credit, the licensee obtains and documents in its records, sufficient information regarding the patron's identity, credit history and financial capabilities in such manner as required by the licensee's approved system of internal control.

(2) Failure by a licensee to deposit for collection a negotiable instrument by the close of the next banking day following the receipt thereof shall be deemed to be an extension of credit.

Chapter 59A Internal Controls

[Chapter 59A inserted by r. 29 of General Notice No. 2061 of 2001.]

234A. Minimum internal controls.

- (1) Each licensee shall establish and maintain administrative and accounting procedures for the purpose of determining the licensee's liabilities for taxes and fees under the Act and for the purpose of exercising effective control over the licensee's internal financial affairs.
- (2) The procedures must be designed to reasonably ensure that—
 - (a) assets are safeguarded;
 - (b) financial records are accurate and reliable;
 - (c) transactions are performed only in accordance with management's general or specific authorisation;
 - (d) transactions are recorded adequately to permit proper reporting of gaming revenue and of fees and taxes; and
 - (e) functions, duties and responsibilities are appropriately segregated and performed in accordance with sound practices by competent and qualified personnel.

234B. Board to adopt minimum standards for internal control procedures.

The board shall adopt and make available to applicants and licensees minimum standards for internal control procedures with which licensees must comply.

234C. Internal control system to be approved by board.

- (1) Each licensee and each applicant for a licence shall describe in such manner as the board may approve or require, its administrative and accounting procedures in detail in a written system of internal control and shall submit a copy thereof to the board for the approval prior to implementation of the system.
- (2) Each system of internal control submitted for approval must include—
 - (a) an organisational chart depicting segregation of functions and responsibilities;
 - (b) a description of the duties and responsibilities of each position shown on the organisational chart,
 - (c) a detailed, narrative description of the administrative and accounting procedures designed to satisfy the requirements of regulation 103 (2) and 104;
 - (d) a letter from an independant chartered accountant stating that the system of internal control has been reviewed by the accountant and complies with the requirements of this Chapter; and
 - (e) such further information as the board may require.
- (3) If the board determines that an applicant or licensee's system of internal control does not comply with the requirements of this Chapter, it shall so notify the applicant or licensee in writing.

(4) Within 30 days after receiving the notification contemplated in sub-regulation (3), the applicant or licensee shall amend its internal control system accordingly, and shall submit a copy of the amended system to the board for approval.

234D. Amendment of system of internal control.

(1) A licensee wishing to amend its system of internal control shall, prior to implementing such amended system, submit to the board a copy of the written internal control system as amended, for approval.

(2) The provisions of regulation 105 (2) to 105 (4) shall *mutatis mutandis* apply to an application for approval contemplated in sub-regulation (1)

234E. Approval of Equipment.

The licensee may only use such equipment to operate the betting system as approved by the board.

[Chapter 59A inserted by r. 29 of General Notice No. 1189 of 2001.]

Chapter 60 Accounting Records and Return

235. Applicability of chapter.

The provisions of this chapter shall not be applicable to the holder of a special licence, referred to in section 97 of the Act, who shall keep such records as determined in the conditions of licence.

236. Accounting records.

(1) Each licensee shall, in such manner as the board may approve or require, keep accurate, complete, legible and permanent records of all its transactions.

(2) Each licensee shall keep generally accepted accounting records on a double entry system of accounting, maintaining detailed, supporting subsidiary records, identifying revenue, expenses, assets, liabilities and equity and any other records that the board specifically requires be maintained.

237. Audited financial statement.

(1) Each licensee shall, in order to comply with sub-regulation (3), after the end of each financial year of the licensee, prepare annual financial statements in accordance with statements of Generally Accepted Accounting Practice promulgated by the Accounting Practices Board.

(2) Each licensee shall engage an independent auditor, registered in terms of the Public Accountants' and Auditors' Act, 1991 (Act 80 of 1991) as being engaged in public practice, who shall audit the licensee's annual financial statements in accordance with generally accepted auditing standards.

(3) Each licensee shall submit to the board two copies of its audited annual financial statements, and any reports communicating the results of the audit, including management letters, not later than 120 days, or such extended period as the board may determine, after the last day of the licensee's financial year.

(4) The board may request additional information or documents from either the licensee or the auditor of the licensee, through the licensee, regarding the financial statements or the services performed by the auditor.

238. Other records.

Each licensee shall keep at its licensed premises or registered offices, or shall provide to the board on its request, the following records or documents or equivalent—

- (a) a copy of the memorandum and articles of association of the company, including any amendments;
- (b) a copy of the company's certificate to commence business;
- (c) a register of all current and former officers and directors;
- (d) minutes of all meetings of the shareholders;
- (e) minutes of all meetings of the directors and committees of the board of directors;
- (f) a register of all shareholders listing each shareholder's name, address, the number of shares held and the date the shares were acquired; and
- (g) any other records that the board specifically requires be maintained.

239. Returns to be rendered.

Each licensee shall, in the manner and format determined by the board, submit such information at such intervals as the board may determine.

Chapter 61 Fees, Taxes and Levies

[General Note: In terms of General Notice No. 2190 of 1998 "notice has been given that Regulation 253 shall only come into effect on a date to be notified at a later date. In the interim, the taxes payable in terms of regulation 243 shall be calculated in respect of a totalizator conducted by the holder of a totalizator licence contemplated in section 53 of the Act at the rate of nine percent of the gross takings of such totalizator."]

240. Application fees.— Applications must be accompanied by the following non-refundable application fees—

| <i>Type of application</i> | | <i>Fee</i> |
|----------------------------|--|-------------|
| 1 | Totalizator licence | R231 522.00 |
| . | | |
| 2 | Amendment of licence or additional sites | R12 432.00 |
| . | | |
| 3 | Special totalizator licence | R462.00 |

| | | |
|---|--|------------|
| 4 | Transfer of licence or consent for procurement of interest in licensee | R23 159.00 |
| 5 | Key employee registration | R4 694.00 |
| 6 | Certificate of suitability (mandatory for TAB agents) | R4 838.00 |

[R. 240 substituted by r. 2 of General Notice No. 2190 of 1998, by r. 30 of General Notice No. 2061 of 2001, by r. 11 of General Notice No. 401 of 2003, by r. 11 of General Notice No. 580 of 2004, by r. 11 of General Notice No. 873 of 2005, by r. 11 of General Notice No. 914 of 2006, by r. 11 of General Notice No. 935 of 2007, by r. 11 of General Notice No. 310 of 2008, by r. 18 of General Notice No. 735 of 2008 w.e.f. 1 April 2008, by r. 13 of General Notice No. 949 of 2009 w.e.f. 1 April 2009, by r. 13 of General Notice No. 1769 of 2010 w.e.f. 1 April 2010; by r. 17 of General Notice No. 941 of 2011 w.e.f. 1 April 2011, by r. 12 of General Notice No. 664 of 2012 w.e.f. 1 April 2012, by r. 12 of General Notice No. 230 of 2013 w.e.f. 1 April 2013, by r. 12 of General Notice No. 712 of 2014, by r. 12 of General Notice No. 1037 of 2015, by r. 12 of General Notice No. 414 of 2016 w.e.f. 1 April 2016, by r. 12 of General Notice No. 415 of 2016 w.e.f. 1 April 2016, by r. 12 of General Notice No. 343 of 2017 w.e.f. 1 April 2017, by r. 23 of General Notice No. 529 of 2018 w.e.f. 1 April 2018, by r. 14 of General Notice No. 523 of 2019 w.e.f. 1 April 2019 and by r. 13 of General Notice No. 393 of 2020 w.e.f. 1 April 2020 and by r. 12 of General Notice No. 433 of 2022 w.e.f. 1 April 2022, by r. 12 of General Notice No. 360 of 2023 w.e.f. 1 April 2023, by r. 12 of General Notice No. 1085 of 2024 w.e.f. 1 November 2024 and by r. 12 of General Notice No. 453 of 2025.]

241. Recovery of investigation expenses.

- (1) All expenses incurred by the board in investigating an applicant, excluding an applicant for employee registration, shall be paid by the applicant in the manner prescribed by this regulation.
- (2) The board shall estimate investigative fees and costs and require a deposit to be paid by the applicant in advance as a condition precedent to beginning or continuing an investigation.
- (3) The board may, at any stage during an investigation, require an applicant to pay additional deposits for the payment of investigative fees and costs.
- (4) Upon completion of its investigation, the board shall supply the applicant with a detailed account of investigative fees and costs incurred.
- (5) The board shall not take final action on any application unless all investigative fees and costs have been paid in full.

[R. 241 substituted by r. 2 of General Notice No. 2190 of 1998.]

242. Licence fees.—

(1) Every holder of a totalizator licence which is not a special totalizator licence contemplated in section 97 of the Act shall, pay a licence fee of R231 522.00 plus—

(a) R2 602.00 per site outlet; and

(b) R2 120.00 per registered wagering device exposed for play to the public,

for every year or part of a year ending on 31 August.

(2) The licence fee payable in terms of sub-regulation (1) shall be paid to the board on issuing of the licence, registration of wagering devices. and thereafter before 1 September of every year.

(3) If the licence fee payable in terms of subregulation (1) is not paid in accordance with subregulation (2), the licensee shall pay a penalty on the amount of any licence fee outstanding at a rate of ten percent of the licence fee for each week or part of a week during which the licence fee remains unpaid: Provided that such penalty shall not exceed twice the amount of the licence fee in respect of which such penalty is payable: Provided further that where the chief executive officer is satisfied that the failure on the part of any licensee to make payment of the licence fee within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the chief executive officer may remit in whole or in part any penalty payable in terms of this regulation.

[R. 242 substituted by r. 2 of General Notice No. 2190 of 1998, by r. 34 of General Notice No. 2061 of 2001 and by r. 13 of General Notice No. 453 of 2025.]

243. Totalizator tax.

(1) The holder of a special licence contemplated in section 97 of the Act and the holder of a totalizator licence contemplated in section 53 of the Act shall, in respect of a totalizator conducted by such a holder, pay tax in terms of section 61 of the Act, on the gross revenue of that totalizator, and at the rate as prescribed in regulations 253 to 256.

(2) Gross revenue in the case of a totalizator means the gross takings including value added tax, less any dividends distributed to punters.

[R. 243 substituted by r. 2 of General Notice No. 2190 of 1998 and by Provincial Notice No. 4 of 2002.]

(Date of commencement of r. 243: 1 April, 2002)

244. Payment of totalizator tax.

(1) The holder of a special licence contemplated in section 97 of the Act and the holder of a totalizator licence contemplated in section 53 of the Act shall, within the period of twenty one days contemplated in sub-regulation (2), submit to the board a return, in the form and in the manner required by the board, in respect of a totalizator which is conducted by the holder in which the gross revenue contemplated in regulation 243 is shown.

(2) The return contemplated in sub-regulation (1) shall be submitted within twenty-one days after the date of a race-meeting, event or contingency in respect of which a totalizator was conducted.

- (3)** The tax payable in terms of sub-regulation (1) shall be paid simultaneously with the submission of the return contemplated in sub-regulation (1).

[R. 244 substituted by r. 2 of General Notice No. 2190 of 1998 and by Provincial Notice No. 4 of 2002.]

(Date of commencement of r. 244: 1 April, 2002)

245. Penalty for late payment of tax.

If the tax payable in terms of regulation 243 is not paid in accordance with the provision of regulation 244 by the holder of a special licence contemplated in section 97 of the Act or by the holder of a totalizator licence contemplated in section 53 of the Act, as the case may be, the licensee shall pay a penalty on the amount of any outstanding tax at a rate of ten percent for each week or part of a week during which the tax remains unpaid: Provided that such penalty shall not exceed twice the amount of the tax in respect of which the penalty is payable: Provided further that where the chief executive officer is satisfied that the failure on the part of any licensee to make payment of the tax within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the chief executive officer may remit in whole or in part any penalty in terms of this regulation.

[R. 245 substituted by r. 2 of General Notice No. 2190 of 1998.]

246. Minimum dividend.

(1) The aggregate of the returns contemplated in section 53 (3) of the Act to those persons who have made winning bets on any event or combination of events shall not be less than seventy five percent of the total amount staked on that event or combination of events.

(2) Notwithstanding the provisions of sub-regulation (1) above, the board may approve a lesser minimum dividend percentage in respect of commingled betting pools.

[R. 246 substituted by r. 2 of General Notice No. 2190 of 1998 and by Provincial Notice No. 4 of 2002.]

(Date of commencement of r. 246: 1 April, 2002)

247. Levy on certain bets for benefit of Sports Development Fund.

The levy, contemplated in section 61 of the Act, payable for the benefit of the Sports Development Fund contemplated in section 100 of the Act, shall be paid by the holder of a totalizator licence contemplated in section 53 of the Act on the gross revenue of a totalizator conducted by it, calculated at such percentage and in respect of such bets as prescribed in regulation 254.

[R. 247 substituted by r. 2 of General Notice No. 2190 of 1998 and by Provincial Notice No. 4 of 2002.]

(Date of commencement: 1 April, 2002)

248. Payment of Sports Development Fund Levy.

Within twenty-one days from the date on which the event took place the holder of a totalizator licence contemplated in section 53 of the Act shall—

(a) in the form and in the manner required by the board, submit a return to the board showing the gross revenue of the totalizator which the holder of a totalizator licence contemplated in section 53 of the Act conducted; and

(b) simultaneously pay the amount of the levy on the revenue as contemplated in regulation 247 to the board.

[R. 248 substituted by r. 2 of General Notice No. 2190 of 1998 and by Provincial Notice No. 4 of 2002.]

(Date of commencement of r. 248: 1 April, 2002)

249. Penalty for late payment of Sports Development Fund Levy.

The provisions of regulation 245 shall *mutatis mutandis* apply in respect of the late payment of the levy contemplated in regulation 247.

[R. 249 substituted by r. 2 of General Notice No. 2190 of 1998.]

250.

[R. 250 substituted by r. 2 of General Notice No. 2190 of 1998 and by Provincial Notice No. 4 of 2002, deleted by r. 12 of General Notice No. 580 of 2004 and repealed by General Notice No. 873 of 2005 w.e.f. 1 April 2005.]

251.

[R. 251 substituted by r. 2 of General Notice No. 2190 of 1998 and by Provincial Notice No. 4 of 2002, deleted by r. 12 of General Notice No. 580 of 2004 and repealed by General Notice No. 873 of 2005 w.e.f. 1 April 2005.]

252.

[R. 252 substituted by r. 2 of General Notice No. 2190 of 1998, deleted by r. 12 of General Notice No. 580 of 2004 and repealed by General Notice No. 873 of 2005 w.e.f. 1 April 2005.]

253. Calculation of totalizator tax.

The taxes payable in terms of regulation 243 shall be calculated in respect of a totalizator conducted by the holder of a totalizator licence contemplated in section 53 of the Act at the rate of six and a half percent of the gross revenue of such totalizator.

[R. 253 substituted by r. 2 of General Notice No. 2190 of 1998, by General Notice No. 1808 of 1999 and by Provincial Notice No. 4 of 2002.]

(Date of commencement: 1 April, 2002.)

254. Calculation of levy for the benefit of Sports Development Fund.

The levy payable in terms of regulation 247 shall be calculated in respect of a totalizator conducted by the holder of a totalizator licence contemplated in section 53 in respect of an event or contingency other than horse-racing at a rate of eight and a half percent of the gross revenue of such totalizator.

[R. 254 substituted by r. 2 of General Notice No. 2190 of 1998 and by Provincial Notice No. 4 of 2002.]

(Date of commencement: 1 April, 2002.)

255.

[R. 255 substituted by r. 2 of General Notice No. 2190 of 1998 and by Provincial Notice No. 4 of 2002, deleted by r. 12 of General Notice No. 580 of 2004 and repealed by General Notice No. 873 of 2005 w.e.f. 1 April 2005.]

256. Calculation of totalizator tax by holder of a special licence.

The taxes payable in terms of regulation 243 shall be calculated in respect of a totalizator conducted by the holder of a special licence issued in terms of section 97 of the Act, at the rate of six and a half percent of the gross revenue of such totalizator.

[R. 256 substituted by r. 2 of General Notice No. 2190 of 1998 and by Provincial Notice No. 4 of 2002.]

(Date of commencement: 1 April, 2002.)

Chapter 62 Financial Interests in Licensees

257.

[R. 257 of Chapter 61 added by r. 2 of General Notice No. 2190 of 1998 and deleted by Provincial Notice No. 4 of 2002 (Editorial Note: Duplicate numbering of r. 257 published as per original *Provincial Gazette*).]

Chapter 62 Financial Interests in Licensees

257. Applicability of chapter.

The provisions of this chapter shall not be applicable to the holder of a special licence referred to in section 97 of the Act.

258. Notice of procurement of interest and application for consent.

(1) A licensee who becomes aware of a procurement of interest contemplated in section 38 of the Act, shall, as soon as is practicable, notify the board in writing of the name and address of the person (hereinafter referred to as the applicant) who procured such an interest, and shall furnish the board with such information as the board may deem necessary.

[Sub-r. (1) substituted by r. 34 of General Notice No. 2061 of 2001.]

(2) Any person who directly or indirectly, procures an interest contemplated in section 38 of the Act, (hereinafter referred to as the applicant), shall, within 60 days of the procurement of such an interest, obtain approval by the relevant authority or such longer period as the board may allow, apply to the board for consent for the holding of such interest.

[Sub-r. (2) substituted by r. 34 of General Notice No. 2061 of 2001 and by r. 25 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

(3) The Board may require any person who holds directly or indirectly a financial interest of less than 5% to apply for consent to hold such interest.

[Sub-r. (3) added by r. 19 of General Notice No. 941 of 2011.]

[Editorial Note: Amendment of r. 258 incorrectly reflected in original *Gazette* as amendment of r. 242.]

259. Disposal of interest by applicant denied consent.

If for any reason consent is not granted to an applicant, the board may—

- (a) declare the agreement for the procurement of the relevant interest null and void; or
- (b) order the applicant to, within 30 days or such longer period as the board may determine, dispose of the relevant interest for no more than the applicant paid for such interest, or such greater amount approved by the board.

260. Determination of unsuitability.

(1) If at any time the board, after giving the owner of a financial interest in a licensee the opportunity to be heard, finds that such owner unsuitable to continue owning such an interest, such owner shall, within 3 months of the date of such finding, or such longer period as the board may determine, dispose of his or her interest in the licensee.

(2) Beginning upon the date when the board serves notice of a determination of unsuitability in terms of sub-regulation (1) upon the licensee, the unsuitable owner shall not exercise, directly or through any trustee or nominee, any voting right conferred by the ownership of his or her interest in the licensee.

261. Principals to be disclosed.

No person may hold or acquire any interest in a licensee as agent or nominee for an undisclosed principal or beneficial owner.

262. Offences.

A person who contravenes, or fails to comply with, the provisions of this Chapter, shall be guilty of an offence.

PART 8 BOOKMAKERS Chapter 63 Employee Registration

263. Bookmakers' managers.

- (1) Subject to the provisions of section 59 of the Act, a licensed bookmaker may employ a person to manage his bookmaker's business.
- (2) The person contemplated in sub-regulation (1) shall be known as a bookmaker's manager.
- (3) Any person who desires to be registered as a bookmaker's manager shall apply in writing to the board in such form and furnishing such information, including full particulars of any criminal record, as the board may determine.
- (4) An applicant for registration as a bookmaker's manager—
 - (a) shall not have any interest, other than that of an employee, in the business of the bookmaker or bookmakers intending to employ him;
 - (b) shall, in the opinion of the board—
 - (i) be of sound character;
 - (ii) have a sound knowledge of bookmaking;
 - (iii) have a good financial record; and
 - (iv) be acceptable as an associate member of the association of bookmakers contemplated in section 58 of the Act;
 - (iv)

[Sub-para. (iv) deleted by r. 36 of General Notice No. 2061 of 2001.]

[Editorial Note: Deletion of para. (b) (iv) incorrectly reflected in original *Gazette* as deletion of para. (a) (iv).]

- (c) shall pay such registration fee as the board may determine.
- (5) A person registered as a bookmaker's manager—
 - (a) may be employed to manage only one bookmaker's business at any time;
 - (c) shall forthwith after his registration become a member of the association of bookmakers contemplated in section 58 of the Act and remain such a member.

(Editorial Note: Numbering as per the original *Provincial Gazette*.)

[Sub-r. (5) substituted by r. 26 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

- (6) The board may at any time, and for any reason the board deems sufficient, cancel the registration of a bookmaker's manager.

263A. Certain employees of bookmaker licensee to be classified and registered as key employees.

- (1) The following employees of a bookmaker licensee shall be classified as key employees for the purposes of these Regulations—

- (a) the senior management of the bookmaker licensee;
- (b) if the bookmaker licensee is a corporate body, every director, officer or equivalent of such corporate body;
- (c) any individual who has the authority to hire or terminate supervisory personnel of the bookmaker licensee;
- (d) any individual who has been specifically represented to the board by a bookmaker licensee, officer or director thereof as being important or necessary to the operation of the bookmaker establishment;
- (e) all persons who individually or as part of a group formulate management policy, and
- (f) any job position or individual who, upon written notification by the board, is considered to be a key position or employee for purposes of these Regulations.

- (2) For purposes of subregulation (1) (f), the board shall not be restricted by the title of the job performed but shall consider the functions and responsibilities of the person or position involved in making its decision as to key employee status.

- (3) Subject to this regulation, a bookmaker licensee shall not employ a key employee until such time as the prospective employee has applied for and been granted registration as a key employee by the board.

- (4) A bookmaker licensee shall, within 14 days of termination of the employment of a key employee, notify the board in writing of such termination and the reasons therefor.

[R. 263A inserted by r. 27 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

264. Bookmakers' clerks.

The association of bookmakers contemplated in section 59 (1) (b) (ii) of the Act is any Bookmakers Association as approved by the Board.

[R. 264 substituted by r. 28 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

Chapter 64 Credit Extension

265. Board may set credit limits and determine procedures.

(1) A bookmaker may, subject to subregulation (2), extend credit to its punters on condition that such bookmaker is registered as a credit provider with the relevant authority.

[Sub-r. (1) substituted by r. 29 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

(2) The board may set limits on and determine procedures for, credit extension by licensed bookmakers.

Chapter 65 Accounting Records and Returns

266. Books and records to be kept.

(1) Every licensed bookmaker shall keep proper books of account including—

- (a) a cash book;
- (b) a betting slip book;
- (c) a field book;
- (d) a settling book;
- (e) a debtor's ledger;
- (f) a log book;
- (g) a record book reflecting all transactions with other licensed bookmakers;
- (h) a book reflecting all transactions with credit clients;
- (i) a bank deposit book; and
- (j) a cheque book.

as well as such other books and records as the board may from time to time determine.

(2) The books and records referred to in sub-regulation (1) shall—

- (a) be in the format;
- (b) contain such information; and
- (c) be kept in such manner as the board may determine and shall at all time be kept in safe custody.

(3) Subject to such terms and conditions as the board may determine, a licensed bookmaker may, with the prior approval of the board, use a computerized system of record keeping and bookmaking.

(4) The approval granted by the Board in terms of sub-regulation (2) and (3) shall be valid for a period of 7 (seven) years from date of approval: Provided that any equipment that has been approved prior to this sub-regulation shall be valid for a period of 7 (seven) years from date of publication of the regulation.

[Sub-r. (4) inserted by General Notice No. 310 of 2008 and by r. 20 of General Notice No. 735 of 2008 w.e.f. 1 April 2008.]

266A. Computerised system of record-keeping and bookmaking.—

- (1) A bookmaker licensee shall not keep or maintain any computerised system of record-keeping and bookmaking or associated equipment which has not, on application in the manner and form determined by the board, been separately approved and registered by the board.
- (2) A bookmaker licensee shall not alter the operation of registered equipment without the prior approval of the board and shall maintain all equipment in a suitable condition.
- (3) Subject to regulation 266 (1), a bookmarker licensee shall not keep or expose for play any equipment, which may be used in the operation of a gaming game other than equipment which is identical in all material respects to equipment approved by the board for distribution by the manufacturer or supplier.
- (4) A bookmaker licensee shall keep such records in respect of equipment contemplated in subregulations (1) and (3) as the board may require or approve.
- (5) The approval granted by the board in terms of subregulation (1) and (2) shall be valid for a period of 7 (seven) years from date of approval: Provided that any equipment that has been approved prior to this regulation shall be valid for a period of 7 (seven) years from date of commencement of this regulation.
- (6) Records to be kept and made available as part of computerised system of record-keeping and bookmaking.

[R. 266A inserted by r. 30 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

267. Return to be rendered.

Each licensee shall, in the manner and form determined by the board, submit such information at such intervals as the board may determine.

Chapter 66 Fees, Taxes and Levies

268. Application fees.— Applications must be accompanied by the following non-refundable application fees—

| <i>Type of application</i> | <i>Fee</i> |
|--|------------|
| Bookmaker's licence | R23 142.00 |
| Transfer of licence or consent for procurement of interest in licensee | R9 251.00 |

GN 570 of 1997: Gauteng Gambling Regulations

| | |
|----------------------------------|-----------|
| Amendment of licence | R2 325.00 |
| Bookmaker's manager registration | R1 155.00 |
| Certificate of suitability | R4 607.00 |
| Key employee registration | R4 694.00 |
| Special bookmaker's licence | R462.00 |

[R. 268 substituted by r. 36 of General Notice No. 2061 of 2001, by r. 13 of General Notice No. 401 of 2003, by r. 13 of General Notice No. 580 of 2004, by r. 13 of General Notice No. 873 of 2005, by r. 13 of General Notice No. 914 of 2006, by r. 13 of General Notice No. 935 of 2007, by r. 13 of General Notice No. 310 of 2008, by r. 21 of General Notice No. 735 of 2008 w.e.f. 1 April 2008, by r. 15 of General Notice No. 949 of 2009 w.e.f. 1 April 2009, by r. 15 of General Notice No. 1769 of 2010 w.e.f. 1 April 2010; by r. 20 of General Notice No. 941 of 2011 w.e.f. 1 April 2011, by r. 14 of General Notice No. 664 of 2012 w.e.f. 1 April 2012, by r. 14 of General Notice No. 230 of 2013 w.e.f. 1 April 2013, by r. 14 of General Notice No. 712 of 2014, by r. 14 of General Notice No. 1037 of 2015, by r. 14 of General Notice No. 414 of 2016 w.e.f. 1 April 2016, by r. 14 of General Notice No. 415 of 2016 w.e.f. 1 April 2016, by r. 14 of General Notice No. 343 of 2017 w.e.f. 1 April 2017, by r. 31 of General Notice No. 529 of 2018 w.e.f. 1 April 2018, by r. 16 of General Notice No. 523 of 2019 w.e.f. 1 April 2019, by r. 15 of General Notice No. 393 of 2020 w.e.f. 1 April 2020 and by r. 14 of General Notice No. 433 of 2022 w.e.f. 1 April 2022, by r. 14 of General Notice No. 360 of 2023 w.e.f. 1 April 2023, by r. 14 of General Notice No. 1085 of 2024 w.e.f. 1 November 2024 and by r. 14 of General Notice No. 453 of 2025.]

268A. Recovery of investigation expenses.

- (1) All expenses incurred by the board in investigating an applicant shall be paid by the applicant in the manner prescribed by this regulation.
- (2) The board shall estimate investigative fees and costs and require a deposit to be paid by the applicant in advance as a condition precedent to beginning or continuing an investigation.
- (3) The board may, at any stage during an investigation, require an applicant to pay additional deposits for the payment of investigative fees and costs.
- (4) Upon completion of its investigation, the board shall supply the applicant with a detailed account of investigative fees and costs incurred.

(5) The board shall not take final action on any application unless all investigative fees and costs have been paid in full.

269. Licence fees.—

(1) Every holder of a bookmaker's licence shall pay a licence fee of R23 142.00 plus R2 120.00 per registered wagering device exposed for play to the public, for every year or part of a year ending on 31 August.

(2) The licence fee payable in terms of sub-regulation (1) shall be paid to the board on issuing of the licence, registration of wagering devices, and thereafter before 1 September of every year.

(3) If the licence fee payable in terms of subregulation (1) is not paid in accordance with subregulation (2), the licensee shall pay a penalty on the amount of any licence fee outstanding at a rate of ten percent of the licence fee for each week or part of a week during which the licence fee remains unpaid: Provided that such penalty shall not exceed twice the amount of the licence fee in respect of which such penalty is payable: Provided further that where the chief executive officer is satisfied that the failure on the part of any licensee to make payment of the licence fee within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the chief executive officer may remit in whole or in part any penalty payable in terms of this regulation.

[R. 269 substituted by r. 15 of General Notice No. 453 of 2025.]

270. Tax on betting transactions with licensed bookmakers.

(1) A licensed bookmaker who is liable to pay to any person an amount on which the tax referred to in subsection 61 (4) of the Act is payable, shall deduct that tax from the said amount and shall pay over that tax to the board not later than the Tuesday or working day referred to in regulation 271.

(2) The tax to be deducted in terms of sub-regulation (1) shall be calculated at such percentage and in respect of such bets as prescribed in regulation 276.

(3) A licensed bookmaker shall, in respect of any particular event or contingency, not be required to pay to the board a greater amount in respect of taxes contemplated in section 61 (4) of the Act than the amount which would have been payable if the total of the taxes payable were calculated upon a sum arrived at by deducting from the total punters' winnings on bets accepted by him in respect of that event or contingency—

(a) his winnings on bets placed by him on that event or contingency—

(i) with a licensed bookmaker carrying on business in a Province of the Republic of South Africa whose take-out percentage is equal to that of the Gauteng Province; and

(ii) on a licensed totalizator in the Republic of South Africa:

Provided that the amount referred to in paragraph (a) shall not exceed the total punters' winnings on bets accepted by him in respect of that event or contingency.

(4) For the purposes of this regulation, winnings shall be determined by deducting from the total amount payable in respect of a winning bet the amount staked in respect of that bet.

270A. —

(1) The betting tax and levies payable in terms of section 61 (2) (a) (i) of the Act shall be paid at the rate of 6.5% of the bookmakers gross betting revenue derived from betting on events or contingencies other than horse racing: Provided that any bet which includes any element relating to horse racing shall be deemed to be a horse racing bet;.

(2) Gross betting revenue shall equal to hold less take out.

(3) For purposes of sub-regulation (2)—

(a) hold in respect of an event or contingency means the total of all punters takes in bets laid by a bookmaker in respect of such event or contingency, less the total stakes of all take back bets placed by the bookmaker on such events or contingency;

(b) take out in respect of an event or contingency means the total amounts paid by the bookmaker to winning punters in respect of that event or contingency less all amounts received by such bookmaker in respect of take back bets placed by him on such an event or contingency.

(4) If in any tax period the amount of gross betting revenue is less than zero, the licensee may deduct the excess in the succeeding tax periods for a maximum of 3 months only.

[R. 270A inserted by General Notice No. 310 of 2008 and by r. 23 of General Notice No. 735 of 2008 w.e.f. 1 July 2008 and substituted by r. 33 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

271. Payment of betting tax.

A licensed bookmaker shall, not later than Wednesday in each week or, if any Wednesday is a public holiday, not later than the next working day submit to the board a return in the form and containing such information in respect of his or her betting transactions during the preceding week as may be determined by the board: Provided that if there were no transactions, he shall state that fact.

[R. 271 substituted by r. 38 of General Notice No. 2061 of 2001.]

272. Penalty for late payment of betting tax.

If a licensed bookmaker does not pay over tax which is payable in terms of section 61 (4) of the Act in accordance with the provisions of regulation 271 such bookmaker shall pay a penalty on the amount of any outstanding tax at a rate of ten per cent of the tax for each week or part of a week during which the tax remains unpaid: Provided that such a penalty shall not exceed twice the amount of the tax in respect of which such penalty is payable: Provided further that where the chief executive officer is

satisfied that the failure on the part of any licensee to make payment of the tax within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the chief executive officer may remit in whole or in part any penalty payable in terms of this regulation.

273. Levy on certain bets for benefit of the holder of a totalizator licence.

(1) The levy, contemplated in section 61 (4) of the Act, payable for the benefit of the holder of a totalizator licence contemplated in section 53 of the Act, shall be paid by a person contemplated in regulation 270, on the amount on which the tax referred to in that regulation is payable at the rate prescribed in regulation 276.

(2) The provisions of regulation 270 to 272 shall *mutatis mutandis* apply to the levy contemplated in sub-regulation (1).

[R. 273 substituted by r. 2 of General Notice No. 2190 of 1998.]

274. Levy on certain bets for benefit of Sports Development Fund.

(1) The levy payable for the benefit of the Sports Development Fund contemplated in section 100 of the Act, shall be paid by a bookmaker contemplated in regulation 270A at the rate of 1% of the bookmakers' betting revenue contemplated in regulation 270A.

[Sub-r. (1) substituted by r. 24 of General Notice No. 735 of 2008 w.e.f. 1 April 2008.]

(2) The provisions of regulations 271 and 272 shall *mutatis mutandis* apply to the levy contemplated in sub-regulation (1).

[Sub-r. (2) substituted by r. 24 of General Notice No. 735 of 2008 w.e.f. 1 April 2008.]

(3) The levy payable for the benefit of the Sports Development Fund contemplated in section 100 of the Act, shall be paid by a bookmaker contemplated in regulation 270A at the rate of 1% of the bookmakers' betting revenue contemplated in regulation 270A.

[Sub-r. (3) inserted by General Notice No. 310 of 2008.]

(Editorial Note: Sub-r. (3) includes the same information as the later substituted sub-r. (1). No notice has been published to repeal this earlier inserted sub-r. (3).)

(4) The provisions of regulations 271 and 272 shall *mutatis mutandis* apply to the levy contemplated in sub-regulation (3).

[Sub-r. (4) inserted by General Notice No. 310 of 2008.]

(Editorial Note: Sub-r. (4) includes the same information as the later substituted sub-r. (2). No notice has been published to repeal this earlier inserted sub-r. (4).)

275. Levy on certain bets for benefit of the board.

(1) In addition to any tax, fee or levy payable in terms of the provisions of the Act, there shall be paid to the board, in terms of section 61 (4) of the Act, by a person

contemplated in regulation 270, on the amount on which the tax referred to in that regulation is payable, a levy at the rate prescribed in regulation 276.

(2) The provisions of regulations 270 to 272 shall *mutatis mutandis* apply to the levy contemplated in sub-regulation (1).

276. Calculation of tax and levies on betting transactions with licensed bookmaker.

The taxes and levies payable in terms of the Act on betting transactions with a licensed bookmaker shall be calculated as the following percentages—

In respect of bets entered into with a bookmaker at a rate indicated hereunder opposite the type of bet mentioned—

| <i>Type of Bet</i> | <i>Tax in terms of Regulation 270</i> | <i>Total</i> |
|--------------------|---------------------------------------|--------------|
| Horse racing | 6 | 6 |

[R. 276 substituted by r. 2 of General Notice No. 2190 of 1998 and amended by General Notice No. 310 of 2008 w.e.f. 1 July 2008, by r. 26 of General Notice No. 735 of 2008 and substituted by r.18 of General Notice No. 523 of 2019 w.e.f. 1 April 2019.]

Chapter 67 Financial Interests in Licensee

277. Notice of procurement of interest and application for consent.

(1) A licensee who becomes aware of a procurement of interest contemplated in section 38 of the Act, shall, as soon as is practicable, notify the board in writing of the name and address of the person (hereinafter referred to as the applicant) who procured such an interest, and shall furnish the board with such further information as the board may deem necessary.

[Sub-r. (1) substituted by r. 39 of General Notice No. 2061 of 2001.]

(2) Any person who, directly or indirectly, procures an interest contemplated in section 38 of the Act, (hereinafter referred to as the applicant) shall, within 60 days of the procurement of such an interest, obtain approval by the relevant authority or such longer period as the board may allow, apply to the board for consent for the holding of such interest.

[Sub-r. (2) substituted by r. 39 of General Notice No. 2061 of 2001 and by r. 34 of General Notice No. 529 of 2018 w.e.f. 1 April 2018.]

(3) The Board may require any person who holds directly or indirectly a financial interest of less than 5% to apply for consent to hold such interest.

[Sub-r. (3) substituted by r. 22 of General Notice No. 941 of 2011.]

278. Disposal of interest by applicant denied consent.

If for any reason consent is not granted to an applicant, the board may—

- (a) declare the agreement for the procurement of the relevant interest null and void; or
- (b) order the applicant to, within 30 days or such longer period as the board may determine, dispose of the relevant interest for no more than the applicant paid for such interest, or such greater amount approved by the board.

279. Determination of unsuitability.

(1) If at any time the board, after giving the owner of a financial interest in a licensee the opportunity to be heard, finds that such owner is unsuitable to continue owning such an interest, such owner shall, within 3 months of the date of such finding, or such longer period as the board may determine, dispose of his or her interest in the licensee.

(2) Beginning upon the date when the board serves notice of a determination of unsuitability in terms of sub-regulation (1) upon the licensee, the unsuitable owner shall not exercise, directly or through any trustee or nominee, any voting right conferred by the ownership of his or her interest in the licensee.

280. Principals to be disclosed.

No person may hold or acquire any interest in a licensee as agent or nominee for an undisclosed principal or beneficial owner.

281. Offences.

Any person who contravenes, or fails to comply with, the provisions of regulation 280, shall be guilty of an offence.

PART 9 LICENSED RACECOURSES AND RELATED MATTERS

Chapter 68 Fees

282. Application fees.— Applications must be accompanied by the following non-refundable application fees—

| <i>Type of application</i> | <i>Fee</i> |
|--------------------------------------|-------------|
| Race-meeting licence | R231 522.00 |
| Special licence to hold race-meeting | R462.00 |

Transfer of licence or consent for procurement of interest in licensee

R11 747.00

Amendment of licence

R11 747.00

[R. 282 substituted by r. 40 of General Notice No. 2061 of 2001, by r. 15 of General Notice No. 401 of 2003, by r. 15 of General Notice No. 580 of 2004, by r. 15 of General Notice No. 873 of 2005, by r. 15 of General Notice No. 914 of 2006, by r. 15 of General Notice No. 935 of 2007, by r. 15 of General Notice No. 310 of 2008, by r. 27 of General Notice No. 735 of 2008 w.e.f. 1 April 2008, by r. 27 of General Notice No. 949 of 2009 w.e.f. 1 April 2009, by r. 27 of General Notice No. 1769 of 2010 w.e.f. 1 April 2010; by r. 23 of General Notice No. 941 of 2011 w.e.f. 1 April 2011, by r. 16 of General Notice No. 664 of 2012 w.e.f. 1 April 2012, by r. 16 of General Notice No. 230 of 2013 w.e.f. 1 April 2013, by r. 16 of General Notice No. 712 of 2014, by r. 16 of General Notice No. 1037 of 2015, by r. 16 of General Notice No. 414 of 2016 w.e.f. 1 April 2016, by r. 16 of General Notice No. 415 of 2016 w.e.f. 1 April 2016, by r. 16 of General Notice No. 343 of 2017 w.e.f. 1 April 2017, by r. 35 of General Notice No. 529 of 2018 w.e.f. 1 April 2018, by r. 19 of General Notice No. 523 of 2019 w.e.f. 1 April 2019 and by r. 17 of General Notice No. 393 of 2020 w.e.f. 1 April 2020 and by r. 16 of General Notice No. 433 of 2022 w.e.f. 1 April 2022, by r. 16 of General Notice No. 360 of 2023 w.e.f. 1 April 2023, by r. 16 of General Notice No. 1085 of 2024 w.e.f. 1 November 2024 and by r. 16 of General Notice No. 453 of 2025.]

283. Recovery of investigation expenses.

- (1) All expenses incurred by the board in investigating an applicant shall be paid by the applicant in the manner prescribed by this regulation.
- (2) The board shall estimate investigative fees and costs and require a deposit to be paid by the applicant in advance as a condition precedent to beginning or continuing an investigation.
- (3) The board may, at any stage during an investigation, require an applicant to pay additional deposits for the payment of investigative fees and costs.
- (4) Upon completion of its investigation, the board shall supply the applicant with a detailed account of investigative fees and costs incurred.
- (5) The board shall not take final action on any application unless all investigative fees and costs have been paid in full.

284. Licence fees.

- (1) A holder of a race-meeting licence which is not a special race-meeting licence as contemplated in section 97 of the Act, shall pay a licence fee of R115 649.00 for every year or part of a year ending on 31 August.

[Sub-r. (1) substituted by r. 41 of General Notice No. 2061 of 2001, by r. 16 of General Notice No. 401 of 2003, by r. 16 of General Notice No. 580 of 2004, by r. 16 of General Notice No. 873 of 2005, by r. 16 of General Notice No. 914 of 2006,

by r. 16 of General Notice No. 935 of 2007, by r. 16 of General Notice No. 310 of 2008, by r. 28 of General Notice No. 735 of 2008 w.e.f. 1 April 2008, by r. 28 of General Notice No. 949 of 2009 w.e.f. 1 April 2009, by r. 28 of General Notice No. 1769 of 2010 w.e.f. 1 April 2010; by r. 24 of General Notice No. 941 of 2011 w.e.f. 1 April 2011, by r. 17 of General Notice No. 664 of 2012 w.e.f. 1 April 2012, by r. 17 of General Notice No. 230 of 2013 w.e.f. 1 April 2013, by r. 17 of General Notice No. 712 of 2014, by r. 17 of General Notice No. 17 of 2015, by r. 17 of General Notice No. 414 of 2016 w.e.f. 1 April 2016, by r. 17 of General Notice No. 415 of 2016 w.e.f. 1 April 2016, by r. 17 of General Notice No. 343 of 2017 w.e.f. 1 April 2017, by r. 36 of General Notice No. 529 of 2018 w.e.f. 1 April 2018, by r. 20 of General Notice No. 523 of 2019 w.e.f. 1 April 2019 and by r. 18 of General Notice No. 393 of 2020 w.e.f. 1 April 2020 and by r. 17 of General Notice No. 433 of 2022 w.e.f. 1 April 2022, by r. 17 of General Notice No. 360 of 2023 w.e.f. 1 April 2023, by r. 17 of General Notice No. 1085 of 2024 w.e.f. 1 November 2024 and by r. 17 (a) of General Notice No. 453 of 2025.]

(2) The licence fee payable in terms of sub-regulation (1) shall be paid to the board on issuing of the licence and thereafter before 1 September of every year.

(3) If the licence fee payable in terms of subregulation (1) is not paid in accordance with subregulation (2), the licensee shall pay a penalty on the amount of any licence fee outstanding at a rate of ten percent of the licence fee for each week or part of a week during which the licence fee remains unpaid: Provided that such penalty shall not exceed twice the amount of the licence fee in respect of which such penalty is payable: Provided further that where the chief executive officer is satisfied that the failure on the part of any licensee to make payment of the licence fee within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the chief executive officer may remit in whole or in part any penalty payable in terms of this regulation.

[Sub-r. (3) substituted by r. 41 of General Notice No. 2061 of 2001 and by r. 17 (b) of General Notice No. 453 of 2025.]

Chapter 69 Duty of Racing-Club to Submit List of Licensed Bookmakers

285.

[R. 285 repealed by r. 42 of General Notice No. 2061 of 2001.]

Chapter 70 Racecourse Commentary or Information

286. Offence to relay race-course commentary or information.

(1) No person shall—

(a) in any manner whatsoever, relay any contemporaneous commentary;

(b) by means of a telephone or any similar instrument, disseminate or relay any information,

provided by a holder of a race-meeting licence in respect of any race, unless he is authorised in writing by the holder concerned to do so and, where

applicable, is in possession of the necessary licence in terms of the Broadcasting Act, 1976 (Act No. 73 of 1976).

[Sub-r. (1) substituted by r. 43 of General Notice No. 2061 of 2001.]

[Editorial Note: Wording as per original *Gazette*.]

(2) No person shall by means of any radio, television or loudspeaker apparatus, telephone or any similar instrument receive any commentary or information contemplated in sub-regulation (1) at any place other than at a Tattersalls or at a totalisator conducted by the holder of a totalisator licence: Provided that the provisions of this paragraph shall not apply to—

- (a) any such commentary or information transmitted by any person licensed in terms of the Broadcasting Act, 1976, to transmit such commentary or information;
- (b) such information disseminated by means of a telephone or any similar instrument by any person authorised in writing by the holder of a totalisator licence concerned to so disseminate such information.

[Sub-r. (2) substituted by r. 43 of General Notice No. 2061 of 2001.]

(3) Any person who contravenes or fails to comply with the provisions of this regulation shall be guilty of an offence.

PART 10 ADMINISTRATION

Chapter 71 Minutes Open to Inspection

287. Inspection of minutes.

The minutes of meetings of the board shall, subject to section 16 (2) of the Act, be open to public inspection by interested persons at the offices of the board, during the normal office hours of the board.

Chapter 72 Fees for Copies or Extracts

288. Fees for copies or extracts.

- (1) An interested person may request a copy or extract of any document which is available for public inspection in terms of the Act or these regulations.
- (2) A copy or extract requested in terms of sub-regulation (1) shall be made available upon payment of a fee to the board of R2,00 per page or part thereof.

Chapter 73 Oaths and Affirmation of Office

289. Form of oath or solemn affirmation.

- (1) The oath or solemn affirmation to be made by members of the board shall be as follows:

I, (Full name), do hereby swear/solemnly affirm that I will hold my office as member of the Gauteng Gambling Board with honour and dignity; that I will not divulge directly or indirectly any matters which are entrusted to me under secrecy; and that I will perform the duties of my office conscientiously and to the best of my ability, without fear, favour or prejudice; and that I am not disqualified in terms of the Gauteng Gambling Act, No. 4 of 1995, from holding such office.

(In the case of an oath: So help me God).

[Sub-r. (1) substituted by r. 44 of General Notice No. 2061 of 2001.]

(2) The oath or solemn affirmation to be made by members of the staff of the board shall be as follows:

I, (Full name), do hereby swear/solemnly affirm that I will hold my office as a member of the staff of the Gauteng Gambling Board with honour and dignity; that I will not divulge directly or indirectly any matters which are entrusted to me under secrecy; and that I will perform the duties of my office conscientiously and to the best of my ability, without fear, favour or prejudice; and that I am not disqualified in terms of the Gauteng Gambling Act, No. 4 of 1995, from holding such office.

(In the case of an oath: So help me God).

[Sub-r. (2) substituted by r. 44 of General Notice No. 2061 of 2001.]

PART 11 AMUSEMENT MACHINES

[Part 11 added by r. 2 of General Notice 2190 of 1998.]

Chapter 74 Licensing and Control of Amusement Machines

290. Licence required to make available amusement machines for play.

(1) No person shall maintain premises where amusement machines are available to be played or make available amusement machines for play without an amusement machine licence.

(2) Any person desirous of obtaining an amusement machine licence shall apply to the board for such a licence in the manner and form determined by the board.

291. Activities authorised by amusement machine licence.

An amusement machine licence shall, subject to any condition imposed under section 32 of the Act, authorise the keeping and operation of the number of amusement machines specified in the licence, on the premises concerned.

292. Suspension and revocation of licences and other penalties in relation to licensees.

The provisions of section 37 of the Act shall *mutatis mutandis* apply to the holder of an amusement machine licence.

293. Amusement machines to be registered.

A licensee shall not keep or maintain any amusement machine which has not, on application in the manner and form determined by the board, been separately approved and registered by the board.

Chapter 75 Stakes and Prizes

294. Stakes and prizes.

- (1) The maximum amount that may be charged to enable a person to play a game on an amusement machine shall not exceed the amount approved by the board.
- (2) Each licensee shall, in such manner as the board may approve or require, keep accurate, complete, legible and permanent records of all its transactions.

Chapter 76 Credit Extension

295. Credit extension prohibited.

- (1) A licensee shall not, directly or indirectly, whether in his or her own name or that of a third party, extend credit in any form whatsoever to any patron for the purpose of playing on, or operating, and amusement machine.
- (2) Failure by a licensee to deposit for collection a negotiable instrument by the close of the next banking day following receipt shall be deemed an extension of credit.

Chapter 77 Accounting Records and Returns

296. Accounting records.

Each licensee shall, in such manner as the board may approve or require, keep accurate, complete, legible and permanent records of all its transactions.

297. Other records.

Each licensee shall keep such other records as the board specifically requires to be maintained.

298. Returns to be rendered.

Each licensee shall, in the manner and format determined by the board, submit such information at such intervals as the board may determine.

Chapter 78 Fees and Levies

299. Application fees.— Applications must be accompanied by the following non-refundable application fees—

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| <i>Type of application</i> | <i>Fee</i> |
|--|------------|
| Amusement machine licence | R11 747.00 |
| Amendment of licence | R4 255.00 |
| Transfer of licence or consent for procurement of interest in licensee | R4 255.00 |
| Certificate of suitability | R2 312.00 |

[R. 299 substituted by r. 45 of General Notice No. 2061 of 2001, by r. 17 of General Notice No. 401 of 2003, by r. 17 of General Notice No. 580 of 2004, by r. 17 of General Notice No. 873 of 2005, by r. 17 of General Notice No. 914 of 2006, by r. 17 of General Notice No. 935 of 2007, by r. 17 of General Notice No. 310 of 2008, by r. 29 of General Notice No. 735 of 2008 w.e.f. 1 April 2008, by r. 29 of General Notice No. 949 of 2009 w.e.f. 1 April 2009, by r. 29 of General Notice No. 1769 of 2010 w.e.f. 1 April 2010; by r. 25 of General Notice No. 941 of 2010 w.e.f. 1 April 2011, by r. 18 of General Notice No. 664 of 2012 w.e.f. 1 April 2012, by r. 18 of General Notice No. 230 of 2013 w.e.f. 1 April 2013, by r. 18 of General Notice No. 712 of 2014, by r. 18 of General Notice No. 1037 of 2015, by r. 19 of General Notice No. 414 of 2016 w.e.f. 1 April 2016, by r. 19 of General Notice No. 415 of 2016 w.e.f. 1 April 2016, by r. 19 of General Notice No. 343 of 2016 w.e.f. 1 April 2017, by r. 37 of General Notice No. 529 of 2018 w.e.f. 1 April 2018, by r. 21 of General Notice No. 523 of 2019 w.e.f. 1 April 2019 and by r. 19 of General Notice No. 393 of 2020 w.e.f. 1 April 2020 and by r. 18 of General Notice No. 433 of 2022 w.e.f. 1 April 2022, by r. 18 of General Notice No. 360 of 2023 w.e.f. 1 April 2023, by r. 18 of General Notice No. 1085 of 2024 w.e.f. 1 November 2024 and by r. 18 of General Notice No. 453 of 2025.]

300. Recovery of investigation expenses.

- (1) All expenses incurred by the board in investigating an applicant shall be paid by the applicant in the manner prescribed by this regulation.
- (2) The board shall estimate investigative fees and costs and require a deposit to be paid by the applicant in advance as a condition precedent to beginning or continuing with an investigation.
- (3) The board may, at any stage during an investigation, require an applicant to pay additional deposits for the payment of investigative fees and costs.
- (4) Upon completion of its investigation, the board shall supply the applicant with a detailed account of investigative fees and costs incurred.
- (5) The board shall not take final action on any application unless all investigative fees and costs have been paid in full.

301. Licence fees.

(1) Every holder of an amusement machine licence shall pay a licence fee of R1 179.00 per registered amusement machine for every year or part of a year ending on 31 March.

[Sub-r. (1) substituted by r. 43 of General Notice No. 2061 of 2001, by r. 18 of General Notice No. 401 of 2003, by r. 18 of General Notice No. 580 of 2004, by r. 18 of General Notice No. 873 of 2005, by r. 18 of General Notice No. 914 of 2006, by r. 18 of General Notice No. 935 of 2007, by r. 18 of General Notice No. 310 of 2008, by r. 30 of General Notice No. 735 of 2008 w.e.f. 1 April 2008, by r. 30 of General Notice No. 949 of 2009 w.e.f. 1 April 2009, by r. 30 of General Notice No. 1769 of 2010 w.e.f. 1 April 2010; by r. 26 of General Notice No. 941 of 2011 w.e.f. 1 April 2011, by r. 19 of General Notice No. 664 of 2012 w.e.f. 1 April 2012, by r. 19 of General Notice No. 230 of 2013 w.e.f. 1 April 2013, by r. 19 of General Notice No. 712 of 2014, by r. 19 of General Notice No. 1037 of 2015, by r. 19 of General Notice No. 415 of 2016 w.e.f. 1 April 2016, by r. 19 of General Notice No. 343 of 2017 w.e.f. 1 April 2017, by r. 38 of General Notice No. 529 of 2018 w.e.f. 1 April 2018, by r. 22 of General Notice No. 523 of 2019 w.e.f. 1 April 2019 and by r. 17 of General Notice No. 393 of 2020 w.e.f. 1 April 2020 and by r. 19 of General Notice No. 433 of 2022 w.e.f. 1 April 2022, by r. 19 of General Notice No. 360 of 2023 w.e.f. 1 April 2023, by r. 19 of General Notice No. 1085 of 2024 w.e.f. 1 November 2024 and by r. 19 (a) of General Notice No. 453 of 2025.]

(2) The licence fee payable in terms of sub-regulation (1) shall be paid to the board on registration of a machine and thereafter before 1 April of every year.

(3) If the licence fee payable in terms of subregulation (1) is not paid in accordance with subregulation (2), the licensee shall pay a penalty on the amount of any licence fee outstanding at a rate of ten percent of the licence fee for each week or part of a week during which the licence fee remains unpaid: Provided that such penalty shall not exceed twice the amount of the licence fee in respect of which such penalty is payable: Provided further that where the chief executive officer is satisfied that the failure on the part of any licensee to make payment of the licence fee within the prescribed period was not due to an intent to avoid or postpone liability for payment of the amount due, the chief executive officer may remit in whole or in part any penalty payable in terms of this regulation.

[Sub-r. (3) substituted by r. 46 of General Notice No. 2061 of 2001 and by r. 19 (b) of General Notice No. 453 of 2025.]

ANNEXURE A FORM GGB 1/20

19

**APPLICATION FOR EXCLUSION FROM GAMBLING AREAS IN TERMS OF
REGULATION 29 (2) (e) AND (f) OF THE GAUTENG GAMBLING REGULATIONS**

[Annexure A inserted by r. 23 of General Notice No. 523 of 2019 w.e.f. 1 April 2019.]

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(Editorial Note: Annexure A is a duplication of the content in the Annexure as inserted by r. 39 of General Notice No. 529 of 2018. We have replaced the Annexure with Annexure A despite the omission of the instruction in General Notice No. 523 of 2019.)



This application form may not be altered and must be signed before a Commissioner of Oaths, an authorised employee or agent of a Licensee or an official of the Gauteng Gambling Board. A clear and legible copy of the page on which the applicant's photograph appears in his/her Identity book/passport used for this application must accompany this application, together with one (1) photograph (head and shoulders) of at least postcard size.

If your request for exclusion is granted—

(a) your name will be placed on the list of excluded persons maintained by the Gauteng Gambling Board ("the list");

(b) you may be refused access to all the gambling areas within the Gauteng Province that are listed or referred to in the application from which you seek to be excluded; and

(c) a request for consideration to the Gauteng Gambling Board for the upliftment of the exclusion by the Board will not be accepted within six (6) months from the date of being placed on the list, and in the absence of counselling and/or treatment, and proof thereof, from the South African Responsible Gambling Foundation ("SARGF"), or a psychologist or a psychiatrist that is registered with the Health Professions Council of South Africa

Initials

I, (FULL NAMES)

hereby apply to the Gauteng Gambling Board ("the Board") to be excluded from the gambling areas of the Licensees of the Board selected below:

| | | |
|--------|---------------|--|
| (a | ALL LICENSEES | |
|--------|---------------|--|

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| | | |
|--------------------|---|--|
|) | | |
| (<i>b</i>) | ALL LICENSED CASINOS | |
| (<i>c</i>) | ALL LICENSED TOTALISATOR OUTLETS | |
| (<i>d</i>) | ALL LICENSED BOOKMAKER PREMISES | |
| (<i>e</i>) | ALL LICENSED BINGO HALLS | |
| (<i>f</i>) | ALL LICENSED LIMITED GAMBLING MACHINE SITES | |
| (<i>g</i>) | THE SPECIFIC GAMBLING AREA(S) INDICATED BELOW | |

In the case of (g) above, please indicate the specified gambling area(s) from which you seek to be excluded:

| | |
|--|--|
| | |
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| | |

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| |

Use an additional page if necessary

1. My details are as follows:

FULL NAMES:

SURNAME

DO YOU HAVE ANY OTHER NAMES OR ALIASES?

Y
E
S

NO

IF YES, LIST THESE NAMES OR ALIASES:

DATE OF BIRTH:

IDENTIFICATION NUMBER:

ADDRESS:

POSTAL CODE:

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| | | |
|----------------|--------|--|
| TELEPHONE NO.: | (HOME) | |
| | (WORK) | |
| | (CELL) | |

| | |
|-----------------|--|
| E-MAIL ADDRESS: | |
|-----------------|--|

| | | |
|---------|--------------------------|--------------------------|
| GENDER: | <input type="checkbox"/> | <input type="checkbox"/> |
| | | Female |

| | |
|---------|--|
| HEIGHT: | |
|---------|--|

| | |
|---------|--|
| WEIGHT: | |
|---------|--|

| | |
|--------------|--|
| HAIR COLOUR: | |
|--------------|--|

| | |
|--|--|
| | |
|--|--|

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EYE COLOUR:

DISTINGUISHING MARKS

HEAD AND SHOULDERS

(Staple photograph here)

2. Please find herewith a colour head and shoulders photograph of myself.

If required I shall also allow the Gauteng Gambling Board or an authorised a licence holder, to photograph me in digital format for purposes only of allowing the Board or such licence holder to comply with my application

3. Waiver and Release

(a) I hereby release and forever discharge:

(i) the Gauteng Gambling Board to whom this form is submitted;

(ii) all gambling licensees from who I seek to be excluded, and their directors, employees and agents from any liability to me or my heirs, administrators, executors and assigns for any harm, monetary or otherwise, which may arise out of or by reason of any act or omission relating to this request for exclusion or my request for removal from the exclusion list, including its processing and enforcement, the failure of a licence holder to withhold gambling privileges from or restore gambling privileges to me, permitting me to engage in gambling activity within gambling areas, and entering and or remaining within gambling areas, whilst on the list of excluded persons and disclosure of information on the exclusion application or list, except for a wilfully unlawful disclosure of such information.

(b) I confirm that I wish to be excluded from the gambling area(s) specified herein by filing this application with the Board.

(c) I understand that the Board recommends that I seek free counselling and/or treatment as soon as possible from the South African Responsible Gambling Foundation ("SARGF"). or a psychologist or a psychiatrist that is registered with the Health Professions Council of South Africa, which counselling and/or treatment, and proof thereof, is required should I wish to apply to uplift this self-exclusion in the form and manner determined by the Board.

(d) I understand that I am a problem gambler and that I am assuming the responsibility of refraining from visiting gambling area(s) of the gambling premises specified in the form and from participating in any gambling activities at these premises.

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(e) Furthermore, I understand that if I visit the specified gambling area(s) after being placed on the list and I am discovered, that I will be removed from such area or evicted where necessary. I acknowledge that my presence within the specified gambling areas constitutes trespassing and that the casino may implement criminal charges against me for such conduct.

(f) I also understand that, by being placed on the list, a further consequence is that I will not be eligible to place a legal wager and will be denied winnings accrued or prizes won at a gambling game and any such winnings or prizes will be subject to forfeiture.

(g) I also understand that, by being placed on the list, a further consequence is that I will not be entitled to any losses incurred whilst being excluded and included on the list.

(h) I also give consent for the further processing and/or releasing of my personal information contained in this application to relevant third parties in order to give effect to my application. In addition, I also consent to the Board and relevant gambling establishments retaining my personal information for any period it deems fit for historical, statistical and research purposes.

(i) I authorise the above gambling establishments, its employees or agents to deny me access to the specified gambling areas and from precluding me from participating in any club memberships and promotional competitions at their establishments, which promote gambling or where any prize of a promotional competition is of a gambling nature.

(j) Furthermore, by being placed on the list, I accept that any entries made into affected promotional competitions prior to being placed on the list will become null and void without any compensation. I also accept that I will be denied any club membership benefits I may have been entitled to at the specified gambling establishments without compensation.

(k) Whilst I request that the specified gambling establishments take all reasonable steps to give effect to my self-exclusion, **I accept that the final and sole responsibility to refrain from gambling or accessing gambling areas is my own.**

(l) I accept that whilst the specified gambling establishments will take reasonable steps to remove me from their marketing mailing lists, I may receive marketing mail or collateral which may have been processed prior to being placed on the list. In such cases, and where errant mails are received, I take full responsibility to notify the gambling establishments concerned thereof as soon as possible. Furthermore, I accept that the specified gambling establishments will not honour any offers or benefits made to me prior to being placed on the list.

(m) I am also aware that the SARGF or its agents or employees may contact me from time to time to conduct research to evaluate the voluntary exclusion programme and determine appropriate methods of addressing exclusions and or problem gambling issues.

I also understand and accept, that this exclusion will become effective not later than 7 (seven) days after the Board has notified all affected Licensees of my name being placed on the list

4. I confirm that—

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- (a) the application is made voluntarily;
- (b) I know and understand the contents of this application;
- (c) I know and understand the implications of being placed on the list;
- (d) in making this application I am of my full sober mind and senses;
- (e) I am primarily responsible for my exclusion from the gambling areas from which I seek exclusion;
- (f) the information I have provided above is true and correct;
- (g) I have read, understand and agree to the waiver and release included in this application;
- (h) the signature below authorises the Gauteng Gambling Board to which this form is submitted to include my name on a list of excluded persons maintained by it to be excluded from gambling areas within its jurisdiction as specified herein; and
- (i) I have received a signed copy of this application form

SIGNED at on this day of 20

APPLICANT

To be completed by a Commissioner of Oaths, an authorised employee or agent of a Licensee or an official of the Gauteng Gambling Board.

I confirm that—

- (a) I have positively confirmed the identity of the applicant;
- (b) the applicant's appearance accords with the photographs sent herewith;
- (c) the applicant has signed this application form in my presence; and

GN 570 of 1997: Gauteng Gambling Regulations

(d) when signing this application form—

(i) the applicant appeared to do so voluntarily and without duress, and

(ii) the applicant appeared to be in his full and sober senses.

SIGNED at on this day of 20 .

| | |
|---------------------|--|
| DESIGNATION: | |
| FULL NAMES: | |
| ADDRESS: | |
| OFFICE: | |

To be completed by a Commissioner of Oaths, an authorised employee or agent of a Licensee or an official of the Gauteng Gambling Board.



**WINNERS KNOW
WHEN TO STOP**

A GAMBLING PROBLEM HURTS
Call our toll free counselling line
0800 006 008
or SMS 076 675 0710



ANNEXURE B FORM GGB 2/2019

APPLICATION FOR REVOCATION FROM THE SELF-EXCLUSION REGISTER IN
TERMS OF REGULATION 30 (2) (b) OF THE GAUTENG GAMBLING REGULATIONS

[Annexure B inserted by r. 23 of General Notice No. 523 of 2019 w.e.f. 1 April 2019.]

GN 570 of 1997: Gauteng Gambling Regulations



I (FULL NAMES)

hereby apply to the Gauteng Gambling Board to be removed from the Provincial Register of excluded persons.

PERSONAL DETAILS:

| | |
|--|--|
| Full Names: | |
| Date of Birth: | |
| Identification/ Passport Number: | |
| Physical Address: | |
| Postal Address: | |
| Contact Number: | |
| Email Address: | |
| Gender: | |
| Where did you apply your self-exclusion? | |
| Do you understand that by asking to be removed from the Provincial Register of excluded persons you are accepting that you are now a responsible gambler and you will be liable to consequences of your gambling? | |

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| | |
|---|--|
| Do you understand that if you are removed from the exclusions list it will be your responsibility to gamble responsibly? | |
| Do you understand that the Regulator (GGB) requires that you attend treatment and counselling programme before being removed from the Provincial Register of excluded persons? | |

NB: Please submit a copy of the letter confirming participation of the treatment and counselling programme as per the requirements to have your self-exclusion uplifted. Further note that GGB has a maximum of 30 days to consider the application.

| | |
|--|--|
| Have you read and understood the contents of the application form before you | |
|--|--|

I acknowledge/accept that I am now a responsible gambler and have been rehabilitated from all the gambling problems.

Signature:

Date

Witness:

Signed at:

Waiver/Release

I understand that by filing an application for removal from the Provincial Register of Excluded persons and signing this waiver/Release; I am a responsible gambler.

I further understand that by signing this form: I will not be entitled to pursue legal action against any gambling operator/Board as a result of my participation in gambling.

I have participated in the treatment and counselling programme, by signing this form I am fully aware of the risks associated with gambling and I have attached a letter confirming the participation.

Applicant Signature:

Date:

Witness:

TO BE COMPLETED BY THE OFFICIAL ADMINISTERING THE APPLICATION

| | |
|--------------------------------------|--|
| Full names of the Official | |
| Name of the Licensee or Board | |
| Designation | |
| Telephone numbers | |
| Signature | |

Email the request to info@ggb.org.za

Initials
